

# Make plans to join your colleagues **March 7 - 9, 2018** at the B Resort & Spa, Orlando, FL.

Through sharing knowledge, ideas and experiences, attendees will come away with the relevant information and insight needed to succeed in today's environment.



America's Mortgage Banking Attorneys®

## **2018** LOAN MANAGEMENT & SERVICING SEMINAR

2018 presents continuing challenges for the mortgage servicing industry and, as always, USFN is prepared to help you engage those issues head-on.

USFN's Loan Management & Servicing Seminar is designed to respond to the evolving needs of the loan management and servicing industry and allows attendees to delve deeper into the topics affecting business, such as bankruptcy, mediation and loss mitigation.

### Who Should Attend\*

Residential mortgage professionals including:

- Senior Level Executives
- Servicing Managers
- Department Heads
- Default Managers
- Investors
- USFN Attorneys
- USFN Associate Members

\* USFN seminars are created to foster open and candid communication between mortgage service industry professionals, USFN Member Attorneys and Associate Members. In order to retain the security, integrity and purpose of the sessions, USFN maintains a policy that audio and/or video taping of any part of the seminar (including individual sessions and networking events) is prohibited. In addition, members of the media are not permitted to attend.



### Attention Servicers/GSEs/Investors: Earn FREE Registrations

**How?** For every 2 attendees you register, you can bring a 3rd for free. There's no limit to this offer, but all attendees must be from the same company, submitting registration forms together. Save even more by taking advantage of the **Early Registration discount!** Receive even greater savings if you submit registrations together for **10 or more** from the same organization. Call 714-838-9319 for more information.



# 2018 LOAN MANAGEMENT & SERVICING SEMINAR



## Program Schedule

Subject to change. Refer to [www.usfn.org](http://www.usfn.org) & the Mobile App for updates.

## Registration

### Servicers, Government Agencies, & Investors

**\$525** (\$475 if registered by February 2)

### USFN Member & Associate Members

**\$655** (\$605 if registered by February 2)

## Hotel Information

### B Resort & Spa

1905 Hotel Plaza Boulevard,  
Lake Buena Vista, FL 32830  
(407) 828-2828

### USFN Group Rate\*

(Tax is not included and is currently 12.5%.  
The resort fee of \$25 is waived.)

Run of House \$185

Code: USFN

You can make your reservation online at [www.usfn.org](http://www.usfn.org) or by calling 1 (800) 248-7890. Please reserve your room **prior to February 19** to obtain USFN's discounted room rate, based on availability. If sold out, please contact [register@usfn.org](mailto:register@usfn.org)

\* Thank you for not using a travel agency when making your hotel reservations. By utilizing USFN's room block, we are able to reduce the overall costs associated with producing the seminar. These savings allow USFN to offer reduced registration and special events that are included in the registration.



## Wednesday, March 7

<b>3:00 pm - 5:30 pm</b>	Registration Desk Open
<b>3:30 pm - 5:00 pm</b>	<b>Breakout Session I</b> Servicing Managers Roundtable (Servicers only)
<b>4:00 pm - 5:00 pm</b>	Member Meeting (Members Only)
<b>6:00 pm - 8:00 pm</b>	Welcome Reception

## Thursday, March 8

<b>8:00 am - 5:00 pm</b>	Registration Desk Open
<b>8:00 am - 8:30 am</b>	Continental Breakfast
<b>8:30 am - 8:45 am</b>	Proceed to Breakout Sessions
<b>8:45 am - 10:15 am</b>	<b>Breakout Session II</b> <b>NEW!</b> Making a "Statement" in Bankruptcy People Management in today's Environment "Building High Performing Teams" Property Preservation & Fast Tracking Foreclosures
<b>10:15 am - 10:30 am</b>	Refreshment Break
<b>10:30 am - 12:00 pm</b>	<b>Breakout Session III</b> HOA Lien & Title Issues Servicing Loans in Bankruptcy FDCPA - Operational & Legal Impacts
<b>12:00 pm - 1:30 pm</b>	Luncheon & Raffle Drawings
<b>1:45 pm - 3:15 pm</b>	<b>Breakout Session IV</b> <b>NEW!</b> Forward and Reverse - The Challenges of Servicing FHA Insured Loans Current Trends & Legislative Updates Challenges in Judicial & Non-Judicial Foreclosure
<b>3:15 pm - 3:30 pm</b>	Refreshment Break
<b>3:30 pm - 5:00 pm</b>	<b>Breakout Session V</b> CFPB: What's New and Where We're Headed Servicing Discussion with GSEs and Agencies
<b>7:00 pm - 9:00 pm</b>	Networking Dinner

## Friday, March 9

<b>8:15 am - 11:00 am</b>	Registration Desk Open
<b>8:15 am - 8:45 am</b>	Continental Breakfast
<b>9:00 am - 10:50 am</b>	Supersession
<b>10:50 am - 11:00 am</b>	Closing Remarks & Raffle Drawings
<b>11:00 am</b>	Conclusion



America's Mortgage Banking Attorneys®



## Education Sessions

This year's Loan Management & Servicing Seminar will offer 13 sessions, including 2 new sessions, covering important and timely issues created to respond to the evolving needs of the mortgage servicing industry.

### Attorney-Client Interaction

- Current Trends and Legislative Updates
- FDCPA - Operational & Legal Impacts

### Bankruptcy

- CFPB and Bankruptcy
- Servicing Loans in Bankruptcy

### Foreclosure

- Challenges in Judicial Foreclosure
- Challenges in Non-Judicial Foreclosure
- Property Preservation & Fast Tracking Foreclosures

### Homeowners Association

- HOA Lien & Title Issues

### In-House Servicing Discussions

- Discussions with GSEs and Agencies
- Servicing FHA Loans & other Curtailments
- Reverse Mortgage Servicing
- Supersession, including Q and A

### Risk Management

- Servicer Risk Management
- Building High Performing Teams

## Reception

We're moving forward on a strong current of excitement and optimism for 2018. Enjoy an informal evening of networking at the B Resort & Spa. Experience a delightful alfresco reception featuring an array of hors d'oeuvres and beverages. Make sure you plan to attend as we re-connect for the first time in 2018. The event is open to all registered Seminar attendees. Pre-registration is required.

**Wednesday, March 7 - 6:00 pm to 8:00 pm**

## Networking Dinner

Relax and unwind with members and clients after a full day of learning. Join us for appetizers, dinner, music and games. The event is open to all registered Seminar attendees. Pre-registration is required.

**Thursday, March 8 - 6:30 pm to 9:00 pm**

## Servicing Supersession

Join your colleagues on Friday morning for a lively discussion on the latest issues in servicing, including issues that rose to the top during the concurrent sessions the past two days. This session will provide you an opportunity to ask questions. The seminar will conclude with raffle drawings, sponsored by USFN members.

**Friday, March 9 - 9:00 am to 11:00 am**