



November 21, 2018



Disaster-affected homeowners receive expanded support

Announcing [Fannie Mae's Disaster Response Network™](#): a comprehensive case-management service for disaster-affected homeowners with Fannie Mae-backed mortgage loans. Homeowners may access this program, a supplement to the post-disaster mortgage relief options currently offered, by visiting [Know Your Options](#) or calling 1-800-2FANNIE.

SMDU enhancements are here

This weekend, we implemented [Servicing Management Default Underwriter™ \(SMDU™\) 7.17 updates](#), including expanded Case Management functionality in the SMDU user interface. Contact [SMDU Operations](#) or your Fannie Mae Servicing portfolio manager for more information.

Correction to Servicing Guide announcement

Last week, *Servicing Guide* Announcement SVC-2018-08 provided an update that allows servicers to order initial property inspections on the 60th day of delinquency instead of the 45th day when certain requirements are met. The announcement originally stated that the effective date was Jan. 1, 2019; however, the effective date is March 1, 2019. View the [updated announcement](#).

Join us at these [upcoming events](#):

- Nov. 27-28 | **MBA Summit on Diversity and Inclusion 2018** | Washington, DC
- Jan. 28-31 | **MBA Independent Mortgage Bankers Conference 2019** | San Francisco
- Feb. 25-28 | **MBA National Mortgage Servicing Conference & Expo** | Orlando

View [more events](#).



Recent Tweets

Making housing sustainable is one of our key priorities. @WorldBank Head of Investor Relations Heike Reichelt recognizes our work with green mortgage backed securities in her piece on the future of environmentally friendly investing. <https://t.co/TJt25yVoXy> via @FT

Nov. 21

Learn how this lender was able to leverage the DU validation service to compete with large firms while still offering a personalized approach to the way they do business. [#UnleashDay1Certaintyhttps://t.co/mMnqc8OQSJ](https://t.co/mMnqc8OQSJ)

Nov. 21

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