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## SFH Guaranteed Servicing

**June 19, 2020**

### Extension of Foreclosure and Eviction Relief in Connection with Presidentially Declared COVID-19 National Emergency

#### IMPORTANT NOTICE

The purpose of this announcement is to inform lenders of foreclosure and eviction moratorium for all USDA Single Family Housing Guaranteed Loans Program (SFHGLP) loans that has been extended through August 31, 2020, in connection with the Presidentially declared COVID-19 National Emergency.

The moratorium applies to the following actions:

- Initiation of foreclosures or completion of foreclosures in process, excluding vacant and abandon properties.
- Evictions of persons from properties secured by USDA guaranteed loans.

Loan servicers seeking to assist SFHGLP borrowers may also pursue any of the relief options referenced in [Chapter 18](#) of the technical [Handbook-1-3555](#). Questions regarding program policy and this announcement may be directed to the National Office Division at [sfhgplservicing@usda.gov](mailto:sfhgplservicing@usda.gov) or (202) 720-1452.

Thank you for your support of the Single-Family Housing Guaranteed Loan Program!

#### Links to websites:

*SFHGLP Lending Partner Webpage:* <https://www.rd.usda.gov/page/sfh-guaranteed-lender>

*SFHGLP webpage:* <https://www.rd.usda.gov/programs-services/single-family-housing-guaranteed-loan-program>

*USDA LINC Training and Resource Library:*

<https://www.rd.usda.gov/programs-services/lenders/usda-linc-training-resource-library>

*Procedure Notices:* <https://www.rd.usda.gov/resources/directives/procedures-notice>

## Help Resources

#### Policy Questions

Customer Service Center

Phone: 866-550-5887

Single Family Housing Guaranteed Loan Division

Phone: 202-720-1452

**USDA ITS Service Desk Support Center**

For e-Authentication assistance

Email: [eAuthHelpDesk@ftc.usda.gov](mailto:eAuthHelpDesk@ftc.usda.gov)

Phone: 800-457-3642, option 1 (USDA e-Authentication Issues)

**Rural Development Help Desk**

For GUS system, outage or functionality assistance

Email: [RD.HD@STL.USDA.GOV](mailto:RD.HD@STL.USDA.GOV)

Phone: 800-457-3642, option 2 (USDA Applications); then option 2 (Rural Development)