

# VALERI Servicer Newsflash

September 28, 2018

## IMPORTANT INFORMATION

**Circular 26-18-17**, Special Relief Following Hurricane Lane, was issued on August 30, 2018, and is located on the VALERI internet at [https://www.benefits.va.gov/homeloans/servicers\\_valeri.asp](https://www.benefits.va.gov/homeloans/servicers_valeri.asp)

**Circular 26-18-18**, Special Relief Following Hurricane Florence, was issued on September 18, 2018, and is located on the VALERI internet at [https://www.benefits.va.gov/homeloans/servicers\\_valeri.asp](https://www.benefits.va.gov/homeloans/servicers_valeri.asp)

**Regional Loan Center (RLC) Contact List** – The VA Regional Loan Centers Contact Information list has been updated to include a link to the RLC jurisdictions and is located at [https://www.benefits.va.gov/homeloans/servicers\\_valeri.asp](https://www.benefits.va.gov/homeloans/servicers_valeri.asp)

**Fiscal Year 2018 End-of-Year Close Out** – Due to end-of-year close out processing, the Department of Veterans Affairs (VA) Financial Management System (FMS) will not be available from October 1, 2018, to October 5, 2018. As a result, no payments will be issued in VALERI (incentives, acquisitions, or claims) during this time. Payments will be released beginning October 6, 2018. For any payments not received within 14 days of October 6, please contact the assigned VA technician.

## DEVELOPMENT UPDATES

On Tuesday, September 25, 2018, VALERI Manifest 18.3.BI was released and included CQ 13504. This enhancement created a new report Supplemental Claim Detail Results, and provides detailed supplemental claim information.