



The State of Pro Bono in Virginia 2018 **A Report by the**

VBA

The Virginia Bar Association

PRO BONO COUNCIL

CONTENTS

1. Introduction	2
2. Top Pro Bono Needs in Virginia	3
3. Organizations that Provide and Support Pro Bono Attorneys	4
4. Special Projects	13
5. Appendix 1: Pro Bono Needs for Each Nonprofit Provider	15
6. Appendix 2: Ranking of All Pro Bono Needs by Providers	29



The State of Pro Bono in Virginia 2018 **A Report by the**



The Virginia Bar Association
PRO BONO COUNCIL

INTRODUCTION

The following report was prepared by an ad hoc committee of the Pro Bono Council of the Virginia Bar Association, and its purpose is to provide a comprehensive report on current pro bono activities, needs and resources in the Commonwealth taking place locally, regionally, and statewide. Its first audience is the Supreme Court of Virginia at the Court's biannual Pro Bono Summit on April 4, 2018. We will also share the results as widely as we can, making use of the Council's web page, vba.org/page/pro_bono_council and a range of media.

Part 1 of the report is based on a survey sent to organizations including legal aid programs, independent nonprofit legal providers, law school clinics, and other nonprofits that include pro bono attorneys within their service delivery model. The email list included organizations to which we sent the same survey in 2016 and the members of the more recent Pro Bono Coordinating Consortium. The 2016 Pro Bono Needs Survey is published at vba.org/page/pro_bono_need.

Part 2 of the report is based on a survey of bar associations, law firms and corporate counsel offices that provide pro bono lawyers to the nonprofit legal providers, and provides information on recruitment, support and acknowledgement given to volunteers. Part 3 has information on special pro bono projects, and is followed by an appendix with detailed information on the individual needs of the reporting nonprofit legal providers.

The members of the ad hoc committee are grateful for the help we received from the participating organizations, and for the opportunity to help publicize challenges and successes in providing greater access to justice for low-income Virginians in their civil legal needs. Please contact us with any questions, comments and suggestions.

Published April 4, 2018. The committee, in alphabetical order:
Ali Fannon, Greater Richmond Bar Foundation: afannon@grbf.org
Jennifer Fulmer, Legal Services of Northern Virginia: jfulmer@lsnv.org
Madeline Kramer, Sands Anderson PC: MKramer@sandsanderson.com
David Neumeyer, Virginia Legal Aid Society: davidn@vlas.org

The State of Pro Bono in Virginia 2018



Part 1. Top Pro Bono Needs in Virginia

SUMMARY

In January and February 2018, the ad hoc committee of the VBA Pro Bono Council asked executive directors and program leaders of nonprofit legal providers in Virginia to take part in an update of the Council's 2016 survey identifying Virginia's top needs, by type of case, for pro bono assistance from the private bar. Eight local direct-service legal aid programs and eleven other nonprofit legal providers responded in 2018.

The providers indicated that they had placed 5,139 cases in 2017 (down 63 cases from 5,202 cases in 2015), but could have placed 9,736 cases in 2017, i.e. over 4,500 more (and an increase of over 400 from 9300 cases in 2015), with more pro bono volunteers. This gap of over 4,500 between cases placed and cases that could have been placed does not describe the total additional pro bono need in Virginia; it describes only the number of additional cases that could have been placed by current providers using current staff.

On this page, in descending order of need, are the top ten statewide pro bono needs identified by the providers; some providers serve hundreds of clients with pro bono volunteers each year and would like to serve hundreds more, while some small providers serve dozens and would like to serve dozens more. The Top Ten include those that received the most provider votes for "strong need." Appendices to this report list all needs identified, in order of strength of need, and list all participating providers, their contact information, the needs that each listed as "strong", and additional comments. The survey also rated the relative level of client demand, time needed, and complexity for each case type, and those results are included in the Top Ten and one appendix.

The lists are starting points for understanding the types of legal problems most often faced by low-income Virginians for which providers need help from the private bar. To learn more about volunteer opportunities and get involved, please contact the providers directly, and visit vba.org/page/pro_bono_council, probono.net/va/ and vsb.org/site/pro_bono/resources-for-attorneys for more information and resources.

Rank	Case Type	Level of Demand in Client Population	Relative Time Needed	Relative Level of Complexity
1.	Custody/visitation	High	High	Low
2.	Private Landlord/Tenant	Medium	Low	Low
3.	Divorce/Separation/Annulmnt	High	Medium	Low
4.	Wills/Estates	Medium	Low	Low
5.	Advance Directives/POAs	Medium	Low	Low
6.	Bankruptcy/Debtor Relief	Medium	Medium	Medium
7.	Support	Medium	Low	Low
8.	Domestic Abuse	Medium	Low	Low
9.	Subsidized Housing	Medium	Low	Medium
10.	Public Housing	Medium	Low	Medium

By David Neumeyer, Executive Director, Virginia Legal Aid Society; davidn@vlas.org



The State of Pro Bono in Virginia 2018



Part 2. Organizations That Supply and Support Pro Bono Attorneys

INTRODUCTION AND FINDINGS

In February of 2018, this ad hoc committee of the Virginia Bar Association Pro Bono Council circulated the “Survey of Organizations Providing and Supporting Pro Bono Attorneys” to the Conference of Local and Specialty Bar Associations, local bars directly, Firms in Service, independent pro bono programs, and other sources of volunteer attorneys. The first of its kind in Virginia, the survey provides a deeper understanding on the work and needs of organizations that provide pro bono support to meet civil legal needs.

In reviewing the data from the surveys, three findings were identified:

1. Pro bono work is cultivated by personal relationships,
2. Engaged firms find ways to reduce common barriers, and
3. Organizations that value a pro bono culture are more active in promoting pro bono work.

Access to legal services is about personal relationships. The data shows that personal contact is the number one means for educating attorneys on pro bono needs and for recruiting attorneys for pro bono opportunities. This extends to continuing legal education trainings, as the data also shows that pro bono attorneys prefer to collaborate with pro bono program partners for trainings.

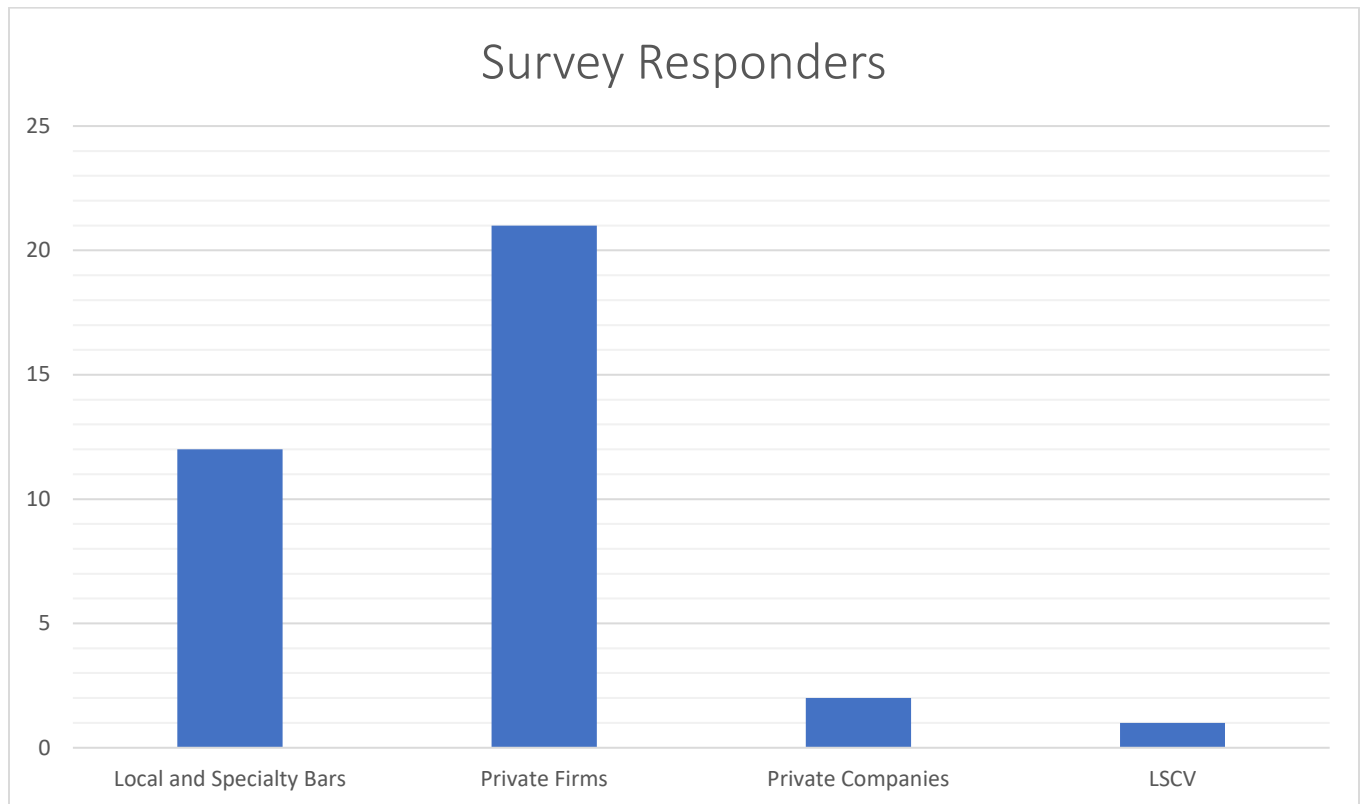
Organizations and firms are finding solutions to some of the leading barriers in the access to legal services field: geography and time. Individuals in rural communities often note a lack of free legal resources and attorneys also note the inability to devote many hours to pro bono work. Largely due to online initiatives, many pro bono programs and volunteers are reporting that they provide some form of free legal assistance statewide. By elevating pro bono time with billable hours, firms are valuing the importance of pro bono work.

Lastly, an underlying theme throughout these responses is the presence of a friendly pro bono culture within the organization. Whether it be a bar association or law firm, these survey responders engage in an internal dialogue valuing, encouraging, and recognizing pro bono work.

*By Jennifer Fulmer
Pro Bono Managing Attorney
Legal Services of Northern Virginia
jfulmer@lsnv.org*

SURVEY RESPONDERS

38 organizations responded to the survey. Responders included private law firms, private companies, Legal Services Corporation of Virginia, the Virginia State Bar, local bar associations, specialty bar associations and law foundations. The largest category of responses came from private firms with 21 replies.

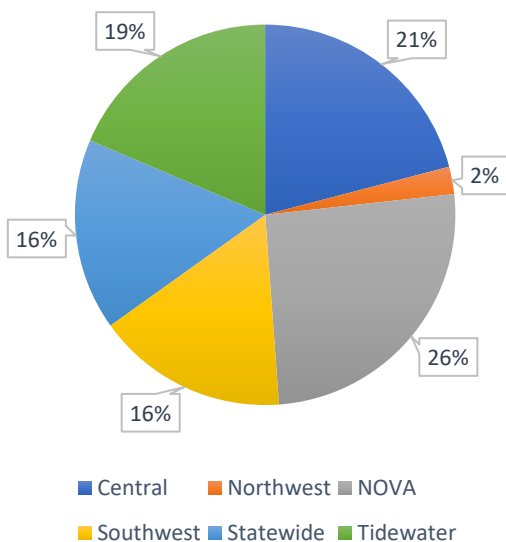


AREAS RECEIVING PRO BONO SERVICES AND THE LOCATION OF PRO BONO VOLUNTEERS

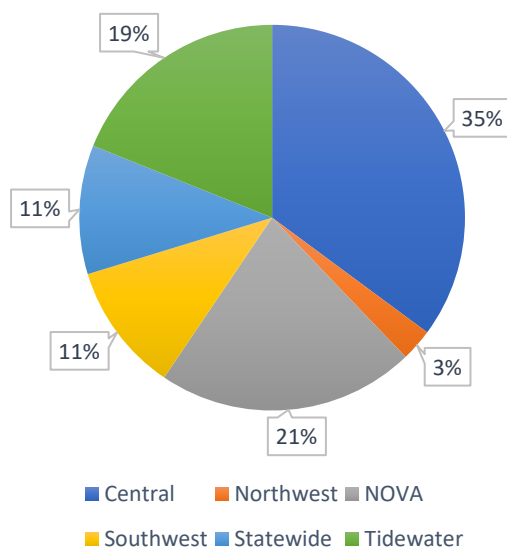
Initially the survey asks where volunteers are located and what areas they are serving. 32 responders answered the question, with more than one response permitted.

Northern Virginia is the highest served region of Virginia at 26%, followed by Central Virginia at 21%. In Comparison, most pro bono programs and/or volunteers are located in Central Virginia at 35% followed by Northern Virginia at 21%. The pie charts below offer a side by side comparison. Notably, many programs reported that their service areas and volunteers were located statewide. This is presumably due to more statewide pro bono opportunities being offered, such as the Virginia State Bar's pro bono CLE webinars.

Areas of Virginia Served by Pro Bono Programs and Volunteers



Location of Pro Bono Programs and Volunteers



TOP METHODS FOR EDUCATING ATTORNEYS ABOUT THE NEED FOR PRO BONO SERVICES AND FOR RECRUITING FOR PRO BONO PROJECTS

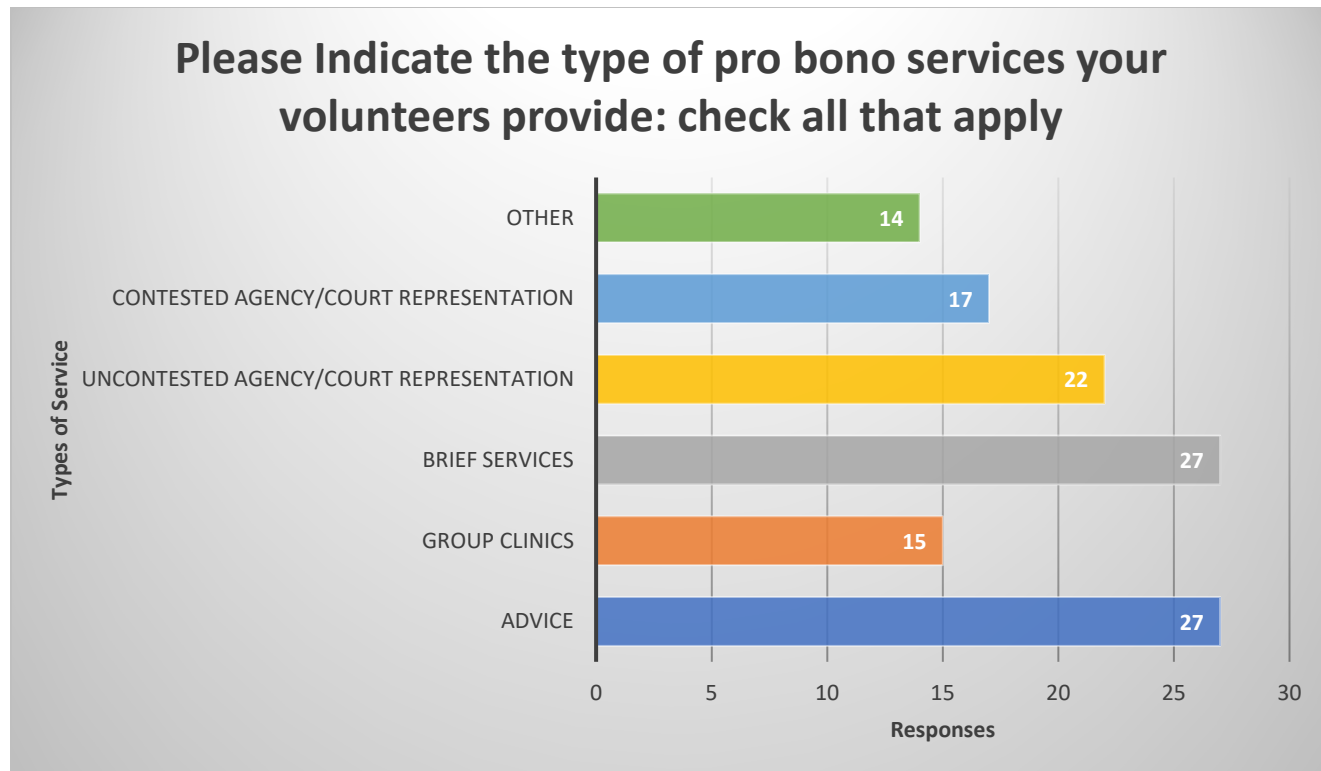
Next, the survey considers how attorneys are educated about the need for pro bono services and how they are recruited. E-mails and meetings rank as the top two methods in both categories. These results underscore the significance of personal relationships in the bar community as many survey replies noted the importance of personal contact. Additionally, a culture of pro bono support is prevalent in private firms that are internally educating their attorneys. These responses reference “firm encouragement, supervisors, and/or firm values”

The Top Methods for Educating Attorneys about the Need for Pro Bono Services		
Rank	Method	Responses
#1	E-mails	14
#2	Internal Meetings	10
#3	Intranet/Websites/Social Media	8
#4	CLEs	7
#5	Publications	5
#6	Committees	5
#7	Outreach by Legal Aid	3

The Top Methods for Recruiting New Members for Pro Bono Projects		
Rank	Method	Responses
#1	E-mails/List-serves	12
#2	Informal Relationships (phone calls, word of mouth, etc.)	6
#3	Free CLEs in Exchange for Pro Bono Work	4
#4	Internal Firm Recruitment/Intranet	4
#5	Partnerships/Committee work with Bar Associations/Foundations	4
#6	Social Media	3
#7	Marketing (flyers/pamphlets, etc.)	2

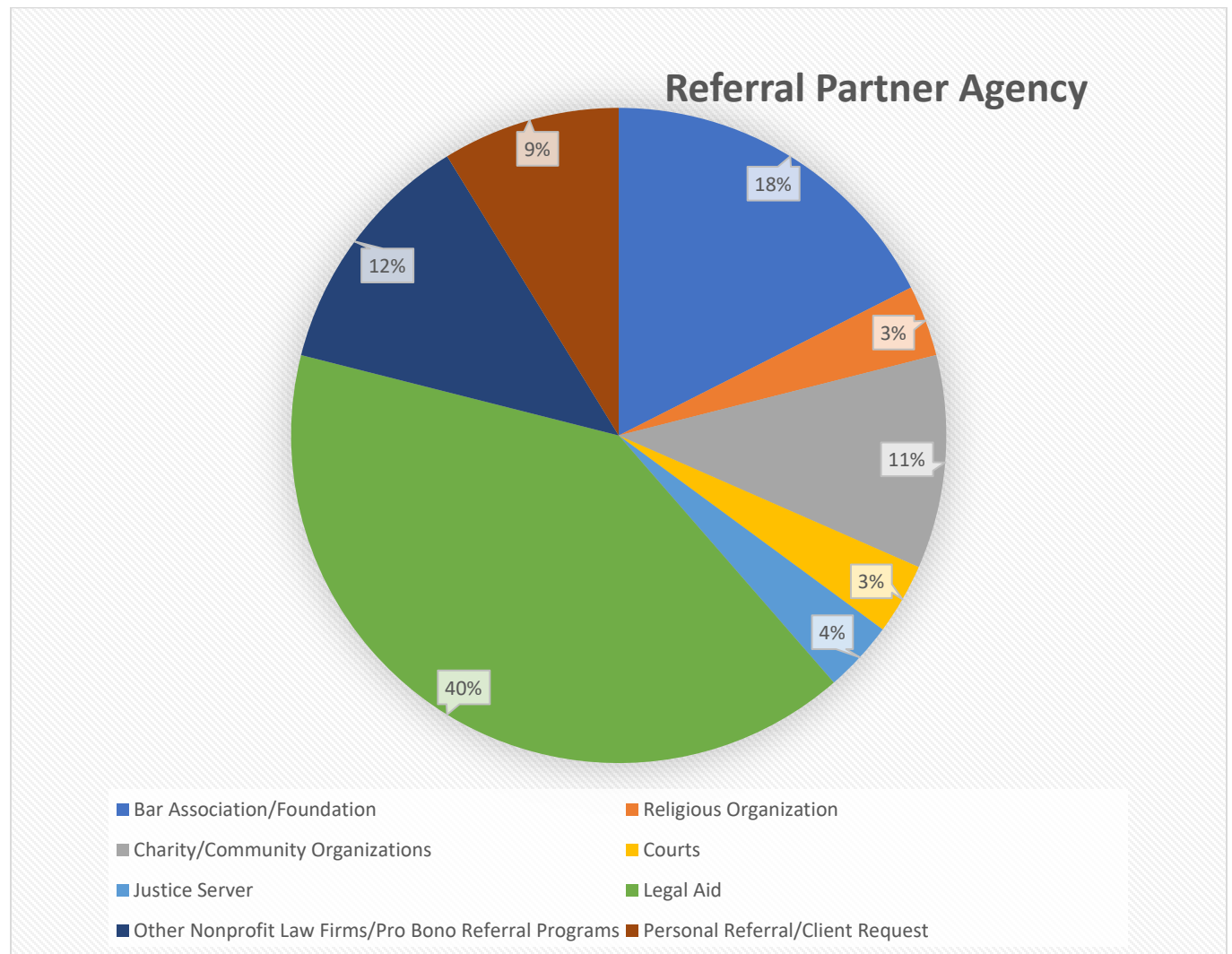
THE TYPES OF PRO BONO SERVICES PROVIDED

The following section of the survey, investigates the type of services performed by volunteers. Out of the 32 responses, Advice & Counsel and Brief Services (such as third-party contact and simple document drafting) tied as the number one type of pro bono legal assistance. The “other” category includes the following: free written informational material such as the Virginia State Bar’s “Free and Low Cost Legal Resources in Virginia” Pamphlet and the Senior Citizens Handbook, pro bono referrals, free legal informational sessions, alternate dispute resolution programs, and service on the board of directors of various nonprofits.



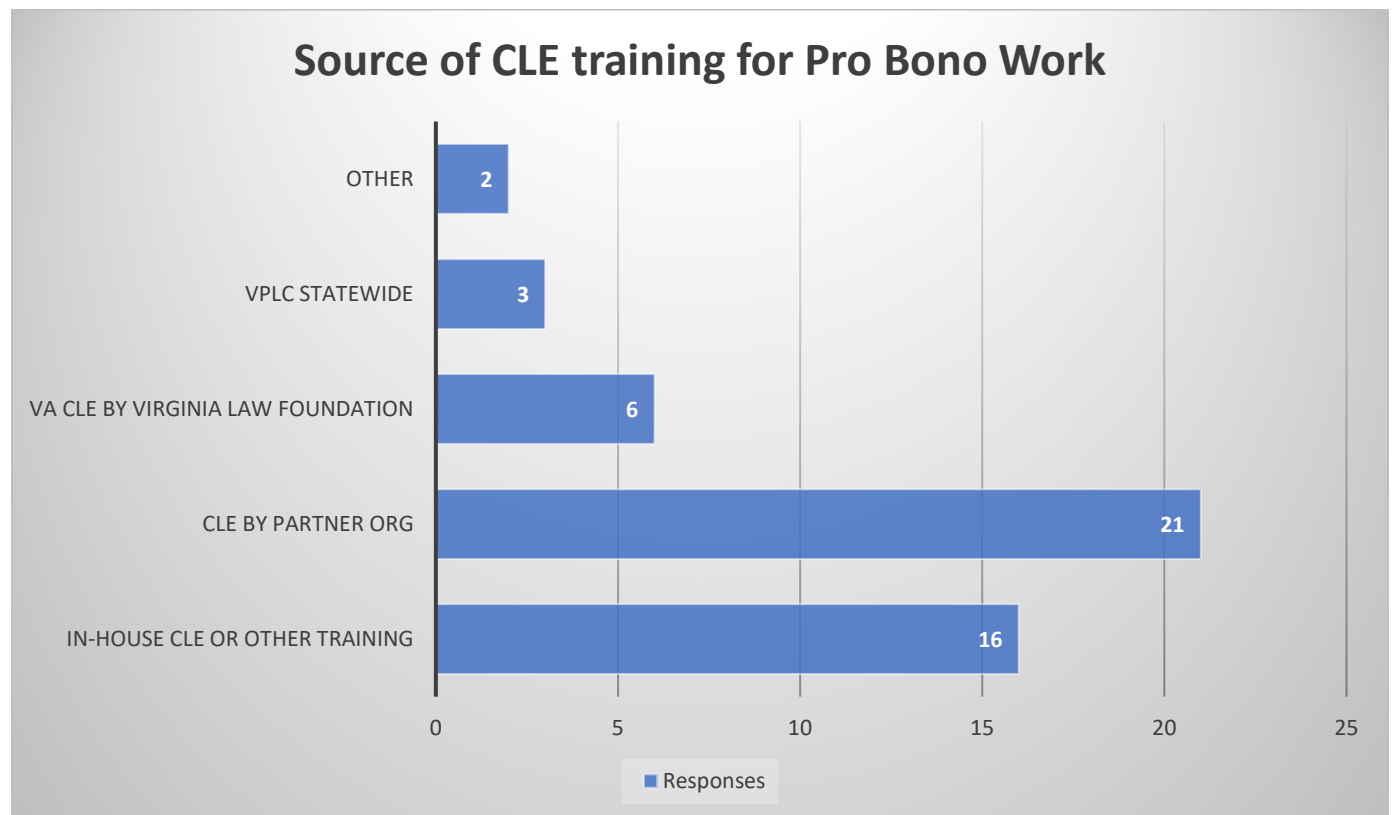
SOURCES OF PRO BONO CLIENTS

The number one source of pro bono clients is legal aid organizations at 40%. Bar Associations and Foundations rank 2nd at 19%. Rounding out the top 3 is the category: Other Nonprofit Law Firms/Pro Bono Referral Programs. This third group includes organizations such as the Thomson Reuters Foundation – Trust Law, Legal Information Network for Cancer, Kids in Need of Defense, and Lawyers’ Committee for Civil Right Under Law.



SOURCES OF CLE TRAININGS FOR PRO BONO WORK

The number one provider of CLEs for volunteers is a Pro Bono Partner Organization. This top response also highlights the importance of personal relationships and partnerships in the pro bono community. In-house CLEs and Internal Trainings ranks number 2. Next are Virginia CLEs by the Virginia Law Foundation. This organization, along with the Virginia Access to Justice Commission, recently announced that it now provides free materials to assist pro bono attorneys at its Pro Bono Educational Portal. The “other” category includes the Virginia State Bar’s Pro Bono Conference held in conjunction with the first day of the Virginia Poverty Law Center Statewide Legal Aid Conference.



OTHER TYPES OF SUPPORT AND SERVICES PROVIDED TO PRO BONO ATTORNEYS

Time constraints is one of the most infamous obstacles to pro bono work. It is no surprise that the best means by which to support pro bono attorneys is to eliminate the additional time obligation that pro bono work adds to their workload. One way to do this is by elevating the value of pro bono time by equalizing it with billable hours. Additionally, staff support for pro bono projects eases the administrative burden.

The Top 3 Other Forms of Support and Services Provided to Pro Bono Attorneys		
Rank	Other Form of Support and Services Provided	Responses
#1	Billable Hour Credit for Pro Bono Services/Pro Bono Factored into Bonus Consideration	11
#1	Providing Support Staff (i.e. paralegal, administrative assistants, interns)	11
#2	Office Resources Available (i.e. postage, space)	7
#3	Connections to Legal Aid Mentors	2

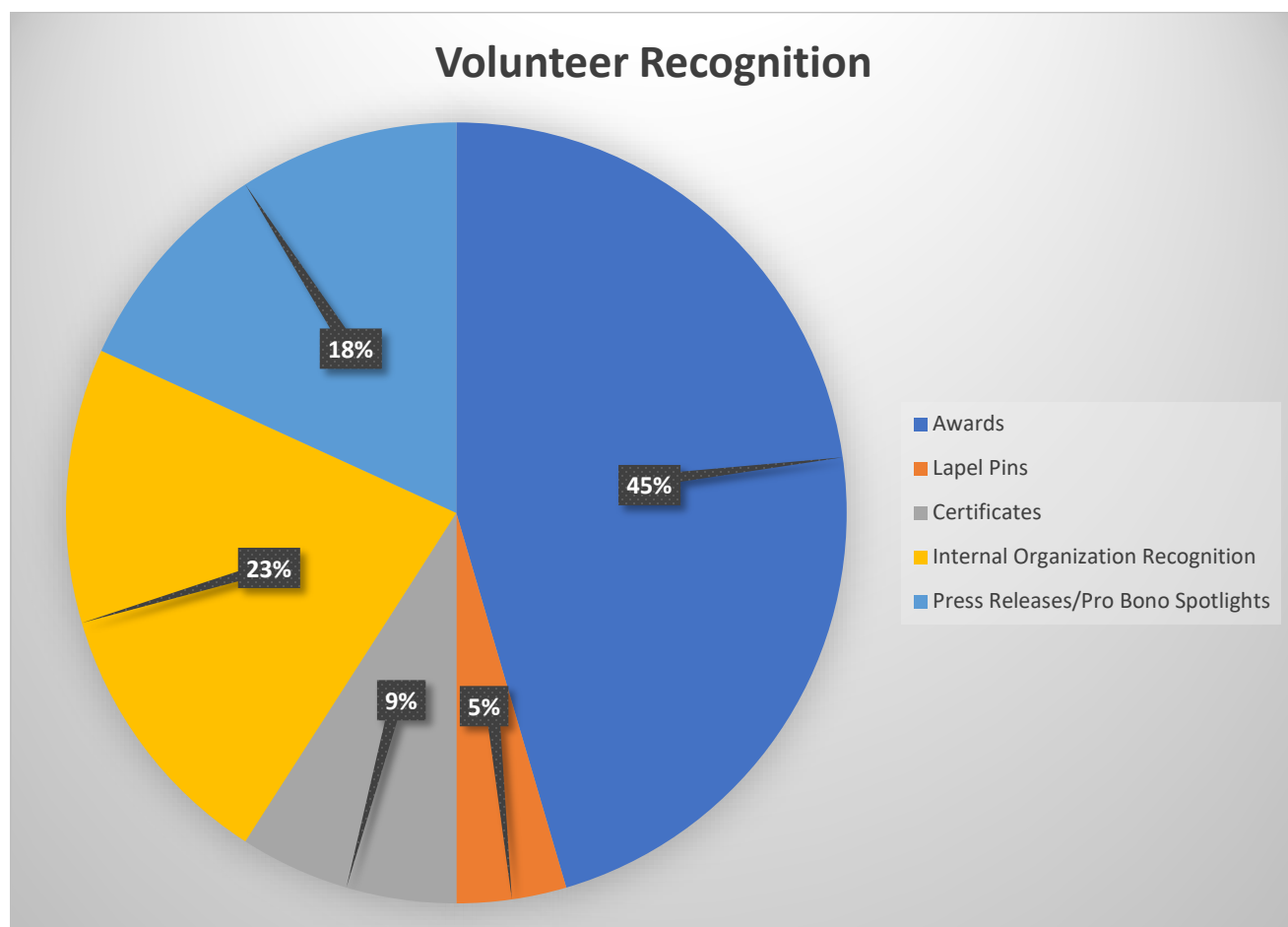
BAR ORGANIZATIONS ASSISTING WITH ACCESS TO LEGAL SERVICES

One of the last questions of the survey asks, “Does your organization or individuals in your organization respond when asked by bar associations to take part in any advocacy to increase the number of volunteers and funding available for pro bono work or legal aid work? If so, which bar associations?” (More than one response permitted) The following chart highlights the top 5 responses.

The Top 5 Bar Organizations that are Responded to for help with Access to Legal Services		
Rank	Bar Association/Foundation	Responses
#1	Virginia Bar Association	17
#2	Local Bar Associations	14
#3	Greater Richmond Bar Foundation	8
#4	American Bar Association	4
#5	Virginia Trial Lawyers Association	3
#5	Old Dominion Bar Association	3

PUBLISHING AND RECOGNIZING PRO BONO WORK

Lastly, the survey addresses the wrapping up of a pro bono case. 75% of those surveyed indicate that they collect information about pro bono cases at their conclusion. 46% of the survey responders report or publish that collected information. Finally, 71% of our survey takers recognize volunteer efforts. The pie chart below illustrates the variety of ways attorneys are acknowledged and lauded for their pro bono work, with awards being the top method of volunteer recognition. Pro bono awards from around the state include the following: Frankie Muse Freeman Organizational Pro Bono Award, Lewis F. Powell, Jr. Pro Bono Award, Oliver Hill Award, CLSBA Award of Merit, Clarence M. Dunnville Award, Annual Northern Virginia Pro Bono Reception Attorney of the Year Award, Chief Justice Harry L. Carrico *Pro Bono* Award, Pro Bono Firm of the Year Award, and the John C. Kenny Pro Bono Award.



FINAL TAKEAWAY

This survey skims the surface of the great pro bono work performed across the state. And most importantly it captures the volunteer spirit of pro bono attorneys, as seen by the survey response: "I am a solo practitioner. If my office can do it, we all can!"



Part 3. Special Projects

Special Projects

A. The 25th Judicial Circuit Pro Bono Initiative- A Pilot Project for the Virginia Access to Justice Commission

In 2014, during the first year of its work, the Pro Bono Committee of the Virginia Access to Justice Commission developed the concept of encouraging circuit-based pro bono initiatives, led by the local judiciary, as a means for increasing pro bono participation. It identified the 25th Judicial Circuit, in the Valley of Virginia, as a promising candidate for a pilot project. In furtherance of this concept, Blue Ridge Legal Services (BRLS) applied for and was awarded a national Legal Services Corporation (LSC) Pro Bono Innovations Fund grant in 2015 to undertake the pilot project.

Chief Justice Lemons agreed to endorse the project and personally solicit the support and involvement of the chief judges of the 25th Judicial Circuit (circuit, general district, and J&DR) in undertaking this initiative, which envisioned their leadership in working with the membership of the four small rural bar associations in the circuit. These bars included the Augusta County Bar Association, the Botetourt County Bar Association, the Rockbridge Bar Association, and the Alleghany-Bath-Highland Bar Association.

As an initial –and fundamentally transformative –step in this initiative, the Virginia Supreme Court amended the *Canons of Judicial Conduct* in November 2016 to explicitly authorize judges to encourage lawyers to provide pro bono legal services, to assist in the recruitment of lawyers to provide pro bono legal services, and to provide leadership in convening community collaboratives devoted to Access to Justice issues.

Having thus paved the way for this initiative, Chief Justice Lemons solicited the help of the chief judges of the 25th Judicial Circuit. The chief judges responded positively to the Chief Justice's request and participated in a kick-off event at Washington & Lee Law School, where bar leaders in the various bars agreed to support this initiative - including the current VBA President, Stuart Thomas III. The judges followed this up by convening meetings of each of the local bar associations, where they articulated the Courts' need for widespread pro bono participation to provide Access to Justice for low-income folks, noting that legal aid would be able to help coordinate this.

Following these bar presentations, the BRLS project coordinator engaged in a one-on-one follow-up recruitment among the attorneys in the 25th Judicial Circuit. The bar membership's knowledge that this initiative was launched by the Chief Justice and was led by the chief judges of the circuit allowed her to gain access to almost every attorney and firm in the circuit. As a result, 86% of the actively practicing private attorneys in the Circuit have now agreed to participate in pro bono programs coordinated by BRLS.

--By John E. Whitfield, Esq.
Executive Director, Blue Ridge Legal Services
jwhitfield@brls.org

B. Building Pro Bono Capacity in a Small-City & Rural Service Area Virginia Legal Aid Society

Need: Virginia Legal Aid Society (VLAS) serves twenty counties, six small cities, and an eligible population of more than 140,000 low-income individuals in south-central Virginia with a staff of 14 attorneys and 7.5 paralegals. We receive about 18,000 calls to our LawLine intake and advice system every year, and are able to provide legal advice to all income-eligible persons who contact us, but due to lack of sufficient resources must turn away more than half of those who need extended service. Obtaining active pro bono assistance from the more than 600 lawyers in our service area and from lawyers outside our service area is critical to us.

Goals: VLAS seeks to double pro bono engagement to 50% of local bar membership, or 300 attorneys, and double total case placements by 2019 through accomplishment of three objectives with the help of a full-time pro bono director and full-time project coordinator funded by a Legal Services Corporation grant.

Objectives:

1.) create multiple new and successful local pro bono collaborations through:

- a. joint VLAS-local bar pro bono task forces, building on our successful Lynchburg model, in each of our Danville, Farmville and Suffolk service areas which will lead pro bono recruitment:
 - i. we asked local judges and bar leaders to help us, and many agreed
 - ii. the task forces have each started personal contacts with every attorney able to do pro bono work in the local service area;
- b. placement and support of cases with recruited attorneys.

We have had success! Our Danville office area has 33 new pro bono attorneys, of whom 17 are in Martinsville and 16 are in Danville; our Farmville office area had 11 new pro attorneys: 14 in the five northern counties, and 8 in the four southern counties; and Suffolk comes next

2.) create a clinical representation program with the Liberty University School of Law through:

- a. recruitment by the law school of four 3L law students per year for two semesters of classroom, office, and courtroom training
 - b. intake by VLAS and placement with the clinic supervisor/pro bono director, also an adjunct faculty member, and law students of cases which are likely to be quickly resolved with one administrative or court hearing
 - c. ongoing VLAS staff supervision and pro bono attorney mentoring of the students and casework.
- This program is up and successfully running.

3.) build statewide use of the planned statewide pro bono portal through:

- a. assisting in the creation and promoting the existence and use of the JusticeServer-Kemps CaseWorks pro bono portal to staff and pro bono attorneys of programs that use Kemps CaseWorks around the state;
- b. training the legal aid and pro bono attorneys on use of the portal and its mobile app, and
- c. troubleshooting software development, interaction between, and implementation of JusticeServer and Kemps CaseWorks pro bono portals.

The bridge between the statewide portal and Kemps program databases is currently being built.

*--By David Neumeyer
Executive Director, Virginia Legal Aid Society
davidn@vlas.org*

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
Antonin Scalia Law School George Mason University Arlington Northern Virginia, D. C.	Michael L. Davis Senior Lecturer in Law mdavis4@gmu.edu		30 in 2017; could have been 50 Law students needed
Blue Ridge Legal Services, Winchester, Harrisonburg, Lexington, Roanoke 25 counties and small cities in the Shenandoah and Roanoke Valley of Virginia, with approximately 117,000 low-income eligible clients	John Whitfield Executive Director jwhitfield@brls.org	Bankruptcy/Debtor Relief Collection (Including Repossession/Deficiency/Garnishment) Collection Practices/Creditor Harassment Predatory Lending Practices (Not Mortgages) Divorce/Separation/Annulment Domestic Abuse Medicaid Subsidized & Public Housing Private Landlord/Tenant Mobile Homes SSI Unemployment Compensation Veterans Benefits Immigration/Naturalization Wills/Estates Advance Directives/POAs	488; 500 possible with more volunteers

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
<p>CancerLINC (formerly Legal Information Network for Cancer)</p> <p>Richmond, Petersburg, Hopewell, Colonial Heights, and surrounding counties. We assist with estate planning, uncontested guardianship, employer discrimination, insurance denial, public benefits denial, foreclosure, bankruptcy, and financial counseling/planning.</p>	<p>Beth Browning Client Services Coordinator clientservices@cancerlinc.org</p>	<p>Bankruptcy/Debtor Relief Public Utilities Employment Discrimination Medicaid, Medicare SSDI, SSI Legal Assistance to Non-Profit Organization or Group Wills/Estates Advance Directives/ POAs</p>	<p>708; not sure but it could have been more.</p>
<p>Carrico Center for Pro Bono & Public Service University of Richmond School of Law</p> <p>Central Virginia; national (for Pro Bono Veterans Appeals program only).</p>	<p>Tara Casey Associate Clinical Professor of Law tcasey@richmond.edu</p>		<p>N/A. All of our programs are in partnership with private firms, government offices, and nonprofit organizations - all of which handle all client intake.</p>

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
			We regularly have more law student volunteers than pro bono attorneys available to match with them.
CAIR (Capital Area Immigrants' Rights) Coalition Washington, DC We serve the detained immigrant population of DC, VA, and MD	Michael Lukens Pro Bono Director michael@caircoalition.org	Neglected/Abused/Dependent Juveniles Immigration/Naturalization Mental Health	100+; 130+ We work with nonattorney volunteers on jail visits, detainee hotlines (in our office), and translation services
Central Virginia Legal Aid Society Richmond, Charlottesville, Petersburg 5 cities, 15 counties in Central Virginia	Stephen Dickinson Executive Director steve@cvlas.org	Bankruptcy/Debtor Relief Wage Claims and other FLSA (Fair Labor Standards Act) Issues Employee Rights Custody/Visitation Strong Divorce/Separation/Annulment Domestic Abuse Support Private Health Insurance Federally Subsidized Housing	Types of nonattorney volunteers that can help: Experienced bankruptcy paralegals, motivated law student, experts on auto repair or mechanics, Spanish and Creole language speakers, tax

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
traditional legal aid problems minus education; 178,070 people		Private Landlord/Tenant Mortgage Foreclosures (Predatory and Not Predatory Lending/Practices) Unemployment Compensation	experts, property value assessors, social workers, Insurance expertise, long term care ombudsmen, forensic mortgage analysts, housing condition experts, eg. pest control
Community Tax Law Project Richmond Statewide; federal and state tax controversy issues; CTLP accepts cases at or below 250% of the federal poverty guidelines	David Sams, Esq. Executive Director dsams@ctlp.org	Education Access (Including Bilingual, Residency, Testing) Earned Income Tax Credit and other taxes	54; 64 Additional pro bono translators would be very helpful.
Good Samaritan Advocates Springfield We provide legal counseling on a wide variety of civil legal issues to low-income	Kenneth Liu President kenneth.liu@gsadvocates.org	Custody/Visitation, Divorce/Separation/Annulment, Support Federally Subsidized Housing Private Landlord/Tenant Public Housing	We do not provide representation directly, but occasionally refer cases to individual pro bono attorneys; don't know how many more could place

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
residents in Northern Virginia.			
Greater Richmond Bar Foundation Pro Bono Clearinghouse Richmond Nonprofits: Central VA nonprofit transactional assistance, Over 5000 nonprofits in central VA. Veterans Initiative: in partnership with the VBA - general civil (occasional criminal), training of volunteers, recruitment of volunteers for local legal aid needs. Our program serves veterans and service members throughout Virginia (and outside of Virginia so long as the legal issue can be resolved by a Virginia attorney). See endnote ⁱ for more information.	Ali Fannon Executive Director afannon@grbf.org Alison Roussy Director of Administration aroussy@grbf.org	Nonprofits: Incorporation/Dissolution Bylaws/articles of incorporation review Veterans: Bankruptcy/Debtor Relief Contracts Collection Practices/Creditor Harrassment Employment Discrimination Wage Claims Employee Rights Custody/Visitation Divorce/Separation/Annulment Other Family Private Landlord/Tenant Veterans Benefits Wills/Estates Advance Directives/Powers of Attorney Nonprofit Incorporation/Dissolution	Nonprofits: 75; +8 Veterans: 50; +120

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
<p>Hunton & Williams Pro Bono Program</p> <p>Charlottesville, Albemarle, Fluvanna, Greene, and Louisa.</p> <p>We represent low-income survivors of sexual and domestic violence in civil matters, including protective orders, child custody, divorce, support, and immigration matters</p> <p>Richmond and surrounding counties; primarily housing law, domestic abuse/protective orders; guardianships; no-fault divorces; immigration; veterans issues; creating and assisting 501c3 organizations</p>	<p>Geri Greenspan Pro Bono Associate, Charlottesville ggreenspan@hunton.com</p> <p>Chip Nunley, Partner, Richmond cnunley@hunton.com</p>	<p>All areas of family, domestic abuse, and juvenile law</p> <p>Custody/Visitation Divorce/Separation/Annulment Adult Guardian/Conservatorship Domestic Abuse Support Private Landlord/Tenant Public Housing Veterans Benefits Immigration/Naturalization</p>	<p>54 full-representation, 54 advice consults, in 2017; hundreds more with more volunteers</p> <p>several hundred in Richmond in 2017; unlimited with more volunteers</p>

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
		Legal Assistance to Non-Profit Organization or Group Licenses (Drivers, Occupational, and Others)	
Just Neighbors Ministry Falls Church Northern Virginia; legal help for immigrants	Dominique Poirier Director Legal Services dominique@justneighbors. org		
Legal Aid Works Fredericksburg, Culpeper, Tappahannock Seventeen counties stretching from the Blue Ridge Mountains to the Chesapeake in mostly rural areas; civil legal aid including housing, consumer, family law, public benefits, immigration; 52,000 eligible residents according to the 2010 Census.	Ann H Kloeckner Executive Director akloeckner@legalaidworks. org	All areas of family law except name changes and adoption All areas of housing except property taxes All areas of public benefits	70; 500

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
Legal Aid Justice Center Charlottesville, Richmond, Petersburg, Falls Church We handle a wide variety of matters: housing, public benefits, immigration, civil rights, employment cases, education advocacy for kids, and policy reform	Mary Bauer Executive Director mary@justice4all.org	Educational discipline Special education Education access Federally Subsidized Housing Private Landlord/Tenant Public Housing Immigration/Naturalization Prisoner's Rights Civil Rights Human Trafficking Licenses	350-400; thousands
Legal Aid Society of Eastern Virginia Norfolk, Virginia Beach, Hampton, Williamsburg, and Eastern Shore We provide a full range of legal services in civil matters to eligible persons within the Southeastern Virginia.	Raymond Hartz Executive Director rayh@laseva.org	Bankruptcy/Debtor Relief, Collection Practices/Creditor Harassment Custody/Visitation Divorce/Separation/Annulment Domestic Abuse Support Federally Subsidized Housing Private Landlord/Tenant Public Housing Social Security (Not SSDI), SSDI, SSI, Unemployment Compensation Disability Rights Licenses, Wills, Advance Directives	923; 1309 Law students would be valuable for drafting petitions/pleading and research.

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
Legal Aid Society of Roanoke Valley Roanoke LASRV serves indigent clients with civil legal matters Bedford, Botetourt, Craig, Franklin, Roanoke, and Salem. Issues handled include family and domestic violence, landlord-tenant, consumer, public benefits, employment and unemployment, and individual rights like restoration of driver's licenses and expungements.	David Beidler, General Counsel david@lasrv.org	All areas of education SSI Veterans Benefits Immigration/Naturalization	Most pro bono cases in the Roanoke area are placed by Blue Ridge Legal Services, but LASRV welcomes direct pro bono assistance in needed areas
Legal Services of Northern VA Fairfax, Alexandria, Arlington, Prince William, Loudoun. Over 2 million people 150,000 eligible individuals. Civil Poverty law including	Jennifer Fulmer, Pro Bono Managing Attorney jfulmer@lsnv.org	Collection (Including Repossession/Deficiency/Garnishment) Special Education/Learning Disabilities Custody/Visitation Divorce/Separation/Annulment Domestic Abuse Private Landlord/Tenant Immigration/Naturalization	418; 1000

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
housing, consumer, elder, public benefit, employment, family, and special education		Wills/Estates	
Northern Virginia Pro Bono Law Center, Fairfax serves individuals in Fairfax, and nonprofits throughout Northern Virginia; range of individual civil problems.	Arlene Beckerman Director of Pro Bono Activities abeckerman@fairfaxbar.org	Collection (Including Repossession/Deficiency/Garnishment) Collection Practices/Creditor Harassment Divorce/Separation/Annulment Custody & visitation Wills/Powers of Attorney/AMD Private Landlord/Tenant Employment	600; unsure
Southwest Virginia Legal Aid Society Castlewood, Christiansburg, Marion We serve all of Virginia west of Salem; Judicial Circuits 27, 28, 29, and 30. Most of the applicants for services contact us for assistance with family law, consumer law, debt problems, and housing	Larry Harley Executive director Larry@svlas.org	Bankruptcy/Debtor Relief Educational discipline Special Education Custody/Visitation Adult Guardian/Conservatorship Support SSI	138; 500

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
law problems. Our poverty population (125% of poverty) is about 107,000.			
Tahirih Justice Center Falls Church National nonprofit protecting immigrant women and girls from gender-based violence	http://www.tahirih.org/get-involved/our-pro-bono-network/ Anusce Sanai, supervising attorney; anusce@tahirih.org	Immigration representation for immigrant women and girls fleeing gender-based violence; specifically: VAWA Self-Petition U-VISA T-VISA ASYLUM Special Immigrant Juvenile Status (SIJS)	1234 total DC and VA residents served. For VA: 477 full scale legal representations, of which 175 were by pro bono counsel. 213 Virginia residents rejected for lack of capacity in 2017 could have been assisted just by paper submissions requiring no travel
Virginia Free Legal Answers Virginia State Bar Richmond This program is statewide. Virginia.freelegalanswers.org provides online pro bono assistance to low-income citizens with civil legal	Crista Gantz Director, Access to Legal Services cgantz@vsb.org	Custody/Visitation Divorce/Separation/Annulment Adult Guardian/Conservatorship Support Other Family Homeownership/Real Property (Not Foreclosure) Private Landlord/Tenant Public Housing	560 - not full case referrals; limited scope representation on the interactive website; attorneys answered questions from eligible low-income Virginians but do not provide phone consultation or court

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
questions and concerns. Eligible clients must be at or below 250% of the federal poverty level.		Mortgage Foreclosures (Not Predatory Lending/Practices) Other Housing SSDI, SSI, Unemployment Compensation	appearances. 600 with more lawyers
Virginia Hispanic Chamber of Commerce Legal Aid Clinic Midlothian Richmond metro area's Hispanic population. Semi-monthly clinics and consultations	https://www.vahcc.com/richmond-legal-clinic		
Virginia Legal Aid Society: Lynchburg, Danville, Farmville, Suffolk 26 jurisdictions in south-central Virginia; broad range of civil problems; 150,000 eligible at 125% of FPL Lynchburg area: Amherst, Appomattox, Campbell,	David Neumeyer Executive Director Davidn@vlas.org Debby Hudgins, Pro Bono Coordinator	 Custody/Visitation Divorce/Separation/Annulment	 130 cases ; 300

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
Halifax and Lynchburg	deborahh@vlas.org	Private Landlord/Tenant	
Farmville area: Nine counties	Pam DeCamp, Managing Attorney pamd@vlas.org	Bankruptcy/Debtor Relief Custody/Visitation Divorce/Separation/Annulment Medicaid, Medicare Federally Subsidized Housing Private Landlord/Tenant Mobile Homes SSDI, SSI Mental Health, Disability Rights Wills, Advance Directives	15; 50
Danville area, including Martinsville, Pittsylvania, Henry, Patrick	Stephanie Evans, Managing Attorney Stephaniee@vlas.org	All areas of consumer law School discipline and special education Employment discrimination, Other Employment All areas of family law All areas of health benefits and programs All areas of housing law All areas of income maintenance Mental Health, Disability Rights, Civil Rights Licenses, Wills. Advance Directives, City and County Services	4; 50-100; non-attorney help in organizing documents, assisting in research is also welcome

APPENDIX 1

Strongest Virginia Pro Bono Needs in 2018 by Each Program Responding to Statewide Survey

Program Name Offices, service area, population	Contact	Strongest Pro Bono Needs	# pro bono cases closed in 2017; # that could have been closed with more volunteers; comments
---	----------------	---------------------------------	--

Suffolk area, including Franklin, Southampton, Isle of Wight	Michael Stultz, Managing Attorney michaels@vlas.org	Divorce & custody Private landlord/tenant Mortgage Foreclosures	3; 30-50
--	--	---	----------

ⁱ The Virginia Bar Association's Veterans Initiative, in partnership with the Greater Richmond Bar Foundation, is a statewide program that helps match veterans and current service members in need of legal assistance with Virginia attorney's willing to assist them on a pro bono or reduced fee basis. Types of legal issues our volunteers assist with include: domestic relations, landlord-tenant, USERRA, SCRA, wills and trusts, veterans' benefits, etc.

Eligibility Criteria:

- a) Be an active duty or reserve servicemember of the United States Armed Forces (including the United States Coast Guard), veteran of the United States Armed Forces, or family member of a servicemember or veteran. Priority of case placement will be placed for those qualifying individuals with service since September 11, 2001;
- b) Demonstrate a need for legal services that is either (1) in excess of the requesting individuals capacity to obtain competent and zealous representation in the related matter or (2) of significant importance to advancing the welfare and reintegration of such servicemember or veteran from military service;
- c) Be a resident of the Commonwealth of Virginia or have a legal matter with a direct nexus to the Commonwealth of Virginia;
- d) Not have a matter appearing before a court in the next 72 hours;
- e) Not currently have counsel, or have a request for a second legal opinion; and
- f) Have a legal need in a subject matter and geographic area where volunteer attorney representation is available.

Appendix 2: Ranking of all Virginia Pro Bono Case Needs* 2018 (with Legal Services Corporation problem code)	Strong need by your program	Weighted Strong	Medium need by your program	Weighted Medium	Total weighted	Low need by your program	High demand in client population	High in time needed	High in complexity
31 – Custody/Visitation	11	33	6	12	45	1	11	9	2
63 – Private Landlord/Tenant	11	33	5	10	43	2	8	1	1
32 – Divorce/Separation/Annulment	11	33	4	8	41	3	10	4	3
95 – Wills/Estates	9	27	5	10	37	4	8	0	0
96 – Advance Directives/Powers of Attorney	8	24	6	12	36	4	5	0	0
01 – Bankruptcy/Debtor Relief	7	21	7	14	35	3	8	5	4
38 – Support	7	21	7	14	35	4	8	1	2
37 – Domestic Abuse	6	18	7	14	32	5	6	3	2
61 – Federally Subsidized Housing	7	21	5	10	31	4	4	2	5
64 – Public Housing	7	21	5	10	31	4	5	2	4
75 – SSI	9	27	2	4	31	5	6	4	2
76 – Unemployment Compensation	5	15	8	16	31	4	5	1	1
67 – Mortgage Foreclosures (Not Predatory Lending/Practices)	3	9	10	20	29	3	4	3	4
51 – Medicaid	4	12	8	16	28	5	5	1	5
74 – SSDI	6	18	5	10	28	6	5	3	2
77 – Veterans Benefits	4	12	8	16	28	4	4	3	3
02 – Collection (Including Repossession/Deficiency/Garnishment)	4	12	7	14	26	5	7	1	0
33 – Adult Guardian/Conservatorship	4	12	7	14	26	7	3	1	1
65 – Mobile Homes	4	12	7	14	26	7	4	1	1
81 – Immigration/Naturalization	6	18	4	8	26	8	6	3	3
04 – Collection Practices/Creditor Harassment	4	12	6	12	24	6	6	2	0
13 – Special Education/Learning Disabilities	5	15	4	8	23	8	3	4	4
52 – Medicare	3	9	7	14	23	7	3	1	5
62 – Homeownership/Real Property (Not Foreclosure)	3	9	7	14	23	6	3	2	1
82 – Mental Health	3	9	7	14	23	7	1	1	0
93 – Licenses (Drivers, Occupational, and Others)	3	9	7	14	23	8	2	1	1
05 – Predatory Lending Practices (Not Mortgages)	2	6	8	16	22	6	4	5	3
21 – Employment Discrimination	3	9	6	12	21	8	2	1	2
22 – Wage Claims and other FLSA (Fair Labor Standards Act) Issues	1	3	9	18	21	7	1	2	2
84 – Disability Rights	3	9	6	12	21	8	1	1	1
12 – Discipline (Including Expulsion and Suspension)	4	12	4	8	20	9	1	4	2
68 – Mortgage Predatory Lending/Practices	2	6	7	14	20	7	2	3	4
25 – Employee Rights	3	9	5	10	19	9	3	0	0
66 – Housing Discrimination	2	6	6	12	18	8	2	4	4
85 – Civil Rights	2	6	6	12	18	7	1	0	1
72 – Social Security (Not SSDI)	3	9	4	8	17	9	3	2	1
03 – Contracts/Warranties	3	9	3	6	15	10	3	0	1
08 – Unfair and Deceptive Sales and Practices (Not Real Property)	1	3	6	12	15	9	1	2	1
09 – Other Consumer/Finance	1	3	6	12	15	8	1	1	1
54 – Home and Community Based Care	1	3	6	12	15	9	1	1	2
56 – Long Term Health Care Facilities	1	3	6	12	15	8	2	2	3
73 – Food Stamps	2	6	4	8	14	9	2	1	1
06 – Loans/Installment Purchase (Not Collections)	1	3	5	10	13	9	1	1	0
91 – Legal Assistance to Non-Profit Organization or Group	1	3	5	10	13	10	2	0	1
07 – Public Utilities	2	6	3	6	12	11	2	0	1

Appendix 2: Ranking of all Virginia Pro Bono Case Needs* 2018 (with Legal Services Corporation problem code)	Strong need by your program	Weighted Strong	Medium need by your program	Weighted Medium	Total weighted	Low need by your program	High demand in client population	High in time needed	High in complexity
16 – Student Financial Aid	2	6	3	6	12	11	1	1	0
39 – Other Family	4	12	0	0	12	8	4	0	0
70 – Other Housing	2	6	3	6	12	10	1	0	0
89 – Other Individual Rights	0	0	6	12	12	8	1	0	1
30 – Adoption	1	3	4	8	11	13	1	2	2
59 – Other Health	1	3	4	8	11	10	1	0	0
36 – Paternity	2	6	2	4	10	12	3	0	0
53 – Government Children's Health Insurance Programs	0	0	5	10	10	11	3	1	1
19 – Other Education	1	3	3	6	9	13	0	0	0
29 – Other Employment	1	3	3	6	9	13	0	0	0
34 – Name Change	1	3	3	6	9	13	1	0	0
35 – Parental Rights Termination	1	3	3	6	9	12	2	1	1
44 – Minor Guardian/Conservatorship	1	3	3	6	9	13	1	0	0
57 – State and Local Health	1	3	3	6	9	12	1	0	0
79 – Other Income Maintenance	1	3	3	6	9	11	1	0	0
14 – Access (Including Bilingual, Residency, Testing)	2	6	1	2	8	13	0	1	1
24 – Taxes (Not EITC)	0	0	4	8	8	13	1	1	2
42 – Neglected/Abused/Dependent	2	6	1	2	8	14	1	0	1
15 – Vocational Education	1	3	2	4	7	12	0	1	1
83 – Prisoner's Rights [no longer used by LSC]	1	3	2	4	7	12	1	0	0
86 – Human Trafficking	1	3	2	4	7	14	2	1	2
(Including Incorporation/Dissolution)	1	3	2	4	7	9	1	1	0
23 – EITC (Earned Income Tax Credit)	0	0	3	6	6	13	0	0	0
55 – Private Health Insurance	0	0	3	6	6	13	0	0	0
71 – TANF	0	0	3	6	6	13	1	0	0
78 – State and Local Income Maintenance	0	0	3	6	6	13	1	0	0
94 – Torts	0	0	3	6	6	13	2	1	2
98 – Other Miscellaneous	1	3	1	2	5	14	0	0	0
69 - Property taxes	0	0	2	4	4	14	1	0	0
97 – City and county services	1	3	0	0	3	14	1	0	0
26 – Agricultural Worker Issues (Not Wage Claims/FLSA Issues)	0	0	1	2	2	15	0	0	0
41 – Delinquent	0	0	0	0	0	16	0	0	0
43 – Emancipation	0	0	0	0	0	16	0	0	0
49 – Other Juvenile	0	0	0	0	0	16	0	0	0
92 – Indian/Tribal Law	0	0	0	0	0	16	0	0	1

*Listed by Legal Services Corporation problem code and strength of need as ranked by providers; strong needs weighted by factor of 3 for ranking purposes, medium needs by factor of two.

Color coding: pink = high, tan = medium, green = low