

2019/2020 Corporate Pass Program FAQ

Q. I purchased a Corporate Pass last year. Can I purchase one again this year?

A. If you are currently employed by a participating organization, then you will be able to participate in the program.

Q. How much are they?

A. Go to <https://www.sugarbush.com/season-passes/corporate-season-pass-program/> for complete pricing details. You can also reach out to Sugarbush Vacation Sales at 802-583-6160 or email reservations@sugarbush.com with any questions.

Q. How do I know I am getting the best deal?

A. You can view and compare all Season Pass options at www.sugarbush.com/plan/season-passes/

Q. Do my spouse and children qualify?

A. Yes, immediate family members are eligible. Immediate family is limited to spouses, partners in a civil union, parents, and dependent children ages 18 and under living in the same household. Grandparents, brother-in-law, your favorite aunt, second cousins once removed, etc., etc. are not eligible.

Q. Can I upgrade my value pass to a premium pass after the deadline if I change my mind later?

A. You can upgrade your Value Corporate Pass to a Premium Corporate Pass before the first day you ski or ride this season.

Q. I am a repeat corporate pass holder. Why do I have to requalify/verify every year?

A. We need to confirm that you are still employed by a participating organization.

Q. Why won't the Corporate Pass portal work with my personal email address?

A. You must use your company email so that we can confirm you are employed by a participating organization. If you do not have a company email address, then please call Vacation Sales.

Q. My spouse is the corporate pass holder source. Why won't it let me log-in to purchase?

A. All Corporate Passes must be purchased by an eligible employee. This includes purchases for immediate family members.

Q. What is a SugarXpress Card and why do I need one?

A. Sugarbush Resort has gates at our lifts and the SugarXpress Card is an RFID card you carry that has your season pass product loaded onto it. Every Sugarbush ticket or pass product uses an RFID card. Your SugarXpress Card is your pass, and you can also add resort charge, scan into the Sugarbush Health and Recreation Center, and more.