Smart Lifecycle Management for SAP
April 21, 2015
Questions and Answers

Q: Do you use Solution manager and BPCA to identify the Impact Analysis?
A: LiveCompare does not rely on using Solution Manager or BPCA for its impact analysis. All impact analysis on standard and custom code is done direct in LiveCompare.

Q: What is the LICENSING SCHEMA for the tools (TurnKey´s and IntelliCorp´s)?

A: IntelliCorp offer flexible licensing options and tiered pricing is determined by an organization's revenue.

A: TurnKey has a user-based licensing model. cFactory is sold as a concurrent user-based license. We find that there are onshore and offshore teams that would utilize the software at different times; this type of license provides for flexibility. For the Accelerators, we also offer a concurrent user-based license along with a license for the initial content library.

Q: What components & versions of HP Software are needed?

A: LiveCompare integrates with HP Quality Center and LiveCompare supports HP 11, 11.5 and 12.

A: TurnKey software requires HP ALM, v11 through the latest release of v12.2. The engine executes tests with UFT, requiring v11 and above; and, the software needs BPT licenses to run also.

Q: Does cFactory generate test results?
A: cFactory generates components; these components are keyword driven and have specific reporting capabilities within them. So yes, cFactory generates reports which are rendered in HP ALM.

Q: Can we use any other data source other that Excel?

A: Yes, LiveCompare can connect to multiple data sources including Excel, flat files and other database such as SQL, Oracle and Teradata. LiveCompare connects direct to SAP by RFC.

A: TurnKey provides a data management system using Excel. You can use different data sources, but we highly recommend against that based on the capabilities we've built into Excel and the feature sets we've added. But theoretically it is possible.

Q: Does LiveCompare work with custom code?
A: LiveCompare fully supports custom code. In fact that there are unique features designed to benefit the developers of custom code including:

- Unused custom code – reduce cost: stop maintaining custom programs you don't use. Retire them.
- Simulated change impact analysis – check the impact of custom changes before you make them
- Quality first custom code – ensure that only low-cost, easy-to-change, easy-to-test and easy-to-support changes are ever promoted out of DEV.
- Eliminate duplicate custom code – reduce cost, improve quality by stop maintaining half-a-dozen copies of essentially the same custom program.

- Return to standard – reduce cost by eliminating custom programs altogether and return to using standard SAP programs

Q: Can you tailor the impact analysis to focus on business critical objects?
A: You can configure LiveCompare with a set of business critical objects. This will cause LiveCompare's smart impact analysis algorithm to always consider an impacted business critical object as "most-at-risk". Providing the set of business critical objects is a way of personalising LiveCompare's cold, calculating algorithm to how your SAP system is viewed by the business.

Q: What versions of HP are supported?
A: LiveCompare supports HP 11, 11.5 and 12.

Q: Can you run tests from LiveCompare?
A: LiveCompare cannot trigger tests in HP. However, for some tests, LiveCompare has proven to be an ideal automation tool. Customers have used LiveCompare as part of their test setup validation process. For example, there's no point testing if you haven't loaded the correct transports. LiveCompare can test these conditions automatically and set the success/failure status of a test in HP.

Q: Can we provide high-level reports to the business?
A: Yes. LiveCompare reports can be distributed across the business without the need for business users to be trained on LiveCompare. Click-through Dashboard reports allow users to display and layer information any way they wish.

Q: How much effort is required to get LiveCompare up and running?
A: It takes less than one hour to install and set-up LiveCompare. You do not need training or additional consulting. Your first results will be available in less than a day.