

C Tool 4: Planning a virtual training session

1. Identify training opportunities	2. Evaluate training capability	3. Plan virtual training session
What resources and knowledge should volunteers have in order to... 1) Be best prepared for the activities associated with their role? 2) Have a meaningful experience during and following the completion of the volunteer opportunity?	Based on the identified training opportunities, what trainings could we provide, based on: 1) Existing resources (i.e., what resources are available... are there any constraints?) 2) Existing internal knowledge (i.e., what do we already know, which we could train volunteers on?)	Preparation: 1. If live training sessions are needed, consider all volunteer's time zones and plan accordingly 2. Always test your materials before sending them out (e.g., links) Presentation: 1. Use PowerPoint to present your content - this allows you to incorporate both text and visuals into your training 2. You can record your voice directly onto the slides and save the file as a video for easy uploading onto platforms such as YouTube. 3. Pre-record all training material to ensure that volunteers who get onboarded at different times have access to the same information. Post-Training: 1. Schedule a post-training follow-up call with your volunteers to clarify any last questions they may have.

C Tool 4: Check-in template

30 min. bi-weekly check-in

Date:



September XX, 20XX

Participants attending:



- Volunteer 1
- Volunteer 2
- Volunteer XX
- Volunteer Manager

Meeting agenda:



1. **Quick check-in** (i.e., how is everyone doing, on a scale of 1-10)? – 2 mins.
2. **Updates from volunteer manager** (i.e., important news to share with volunteers)? – 3 mins.
3. **Updates from volunteers** (i.e., important news for volunteers to share with the group about what they are working on)? – 10 mins.
4. **Discussion** (i.e., any news shared by volunteers that needs to be addressed by the group)? – 5-10 mins.
5. **Plan between now and next check-in** (i.e., next steps) – 5 mins.

Meeting notes:



Major updates shared:

Next steps shared:

Action items from meeting:

**Ensure there are accessible channels for volunteers to connect individually with volunteer managers outside of standard bi-weekly checkpoints (for sensitive concerns, for behavior etc.)*

C Tool 4: Possible virtual socials for youth volunteers

NOT EXHAUSTIVE

Possible virtual socials (and suggested size)

		Description	Additional resources (if applicable)
Activities not requiring budget	Board Game Night (~10 volunteers)	Board games are a great option to build team camaraderie. There are multiple options for games throughout the Internet such as Pictionary, Codenames, and Telestrations, all for free.	▪ Pictionary: https://skribbl.io/ ▪ Codenames: http://codewordsgame.com/
	Trivia (Unlimited)	Create your own virtual trivia night - all you'll need is an enthusiastic host and a list of questions! Helpful Hint: have a theme to centre your questions around.	▪ Kahoot: https://kahoot.it/
	Guest Speakers (Unlimited)	Invite a guest speaker from your non-profit group to meet the volunteers in a conversation-friendly format. The speaker could be a staff member or past volunteer. This is a great opportunity for volunteers to candidly ask questions and learn more about the organization and the impact they are making.	
Activities requiring budget	Lunch/Dinner (~5-10 volunteers)	Treat your volunteers to a lunch/dinner to thank them for their contributions. This is also a great opportunity for volunteers to get together to share about their experiences and connect with one another!	▪ Food delivery services: e.g., Uber Eats, Skip The Dishes, DoorDash
	Fitness Class (Budget-dependent)	Offering an online fitness class can be a great way to energize your volunteers. Fitness classes welcome people of all skill levels and is a great way for a team to collectively participate in one activity. Not to mention it's healthy!	▪ Reach out to your local gym or fitness studio to see if they offer online classes.
	Paint Night (Budget-dependent)	A great way to add variety to your socials. Paint Nights are great for painters of all skill levels. Many vendors offer easy-to-follow interactive tutorials over video.	▪ Yaymaker: https://www.yaymaker.com/virtual/experience/101/

C Tool 4: Illustrative monthly calendar

	Monday	Tuesday	Wednesday	Thursday	Friday
Week 1	Onboarding (one-time)		Resource access / ongoing comms. (ad hoc)		
Week 2	Resource access / ongoing comms. (ad hoc)		Check-in (bi-weekly)		Training (bi-weekly)
Week 3	Resource access / ongoing comms. (ad hoc)				Social event (monthly)
Week 4	Resource access / ongoing comms. (ad hoc)		Check-in (bi-weekly)		Training (bi-weekly)