

NDNQI Product Update Related to COVID-19

As you may be aware, on March 22, CMS announced that it will temporarily relax reporting requirements for providers and facilities participating in Medicare quality reporting programs through at least June 30, 2020. Consequently, providers will not be required to submit the quality measures data they gather for these programs, nor will they be subject to financial penalties or incentives tied to the reporting requirements. At this time, there is no action required by you or your organization.

During this time of unprecedented challenge and change, we encourage organizations to continue collecting NDNQI® nursing quality data and utilizing that data for feedback, learning, and improvement. We recognize that your organization may change its data collection and submission schedules. As always, we are happy to provide you and your teams the flexibility you need to focus on immediate priorities to address patient care.

Several options are available for data submission.

- Submit data according to the standard schedule.
- Submit data retroactively if you are unable to meet the standard deadline.
- Delay data collection and submission until the situation normalizes at your organization.

Our team is here to support you, so please [contact us](#) with questions related to data submission.

2020 RN Survey Schedule

We are also evaluating the 2020 RN Survey Schedule. We anticipate that many organizations planning to survey in April, May, or June will delay until this fall. We believe that understanding the practice environment is more critical than ever during this crisis. If your organization is scheduled for an upcoming survey, reach out to us if you would like to discuss your survey process.

Updated Pressure Injury Documentation

Guidelines for documenting patients not surveyed for pressure injuries due to COVID-19 are also now available in NDNQI.

Addressing ANCC Magnet-Related Questions

Press Ganey is in close communication with the American Nurses Credentialing Center (ANCC) on any Magnet™ issues you may be facing during this unprecedented health care crisis. We are committed to assisting you in your goal to focus on providing safe patient care and taking care of nurses and the entire health care team at this time.

Our colleagues at the ANCC Magnet Program Office recommend that you access your Magnet Learning Community for important information specific to questions you may have or that you contact your Senior Magnet Program Analyst directly.

Contact Us with Questions or Concerns

As the COVID-19 crisis is a rapidly evolving situation, we will continue to provide you with the latest



information as it relates to NDNQI. Please contact our team of nursing quality experts at NDNQIsupport@PressGaney.com with any questions.

Thank you for all you are doing to meet patients' needs during this challenging time.

Best regards,

Press Ganey Associates LLC