WISCONSIN’S COMMUNITY HEALTH CENTERS 2018

Roche-A-Cri Recovery Center, Family Health La Clínica
Friendship, WI
For over 50 years, HRSA-supported community health centers have provided comprehensive primary and preventive health care services, which means medical, dental, behavioral health, and substance use care, plus connections to social services. Community health centers are:

- Private or public not-for-profit organizations
- Located in or serving high need communities
- Governed by a patient-majority board of directors
- Able to provide supportive services that promote access to health care
- Able to provide services to everyone, with fees adjusted based on a patient’s ability to pay
- Responsible for meeting performance and accountability requirements and publicly reporting clinical and financial data
PATIENT DEMOGRAPHICS

INCOME STATUS

- 100% AND BELOW: 57%
- 101-150%: 18%
- 151-200%: 7%
- OVER 200%: 5%
- UNREPORTED: 13%

(Annual income for a family of 4 at a 100% of the Federal Poverty Level is $25,300 (2018))

INSURANCE STATUS

- MEDICAID: 58%
- UNINSURED: 18%
- PRIVATE INSURANCE: 14%
- MEDICARE: 9%
- OTHER PUBLIC INSURANCE: < 1%

RACE AND ETHNICITY

- WHITE: 69%
- BLACK/AFRICAN AMERICAN: 16%
- AMERICAN INDIAN/ALASKA NATIVE: 2%
- ASIAN: 2%
- HAWAIIAN/PACIFIC ISLANDER: < 1%
- MORE THAN ONE RACE: 2%
- UNREPORTED/DECLINED TO REPORT: 9%

*Percentage of all races identifying as Hispanic or Latino

SPECIAL POPULATIONS

- HOMELESS: 4,936
- SCHOOL-BASED PATIENTS: 4,370
- VETERANS: 3,461
- SEASONAL AGRICULTURAL WORKERS: 1,208

Data Source: 2018 Health Center Program Uniform Data System (UDS). Includes 1/2 of LSCHC.
Community health centers receive grant funding from HRSA, an operating division of the US Department of Health and Human Services, to support operations and provide sliding fee discounts to low-income, uninsured patients. In addition to grant revenue, community health centers receive revenue from patients including self-pay, Medicaid, Medicare and private insurance.

Data Source: 2018 Health Center Program Uniform Data System (UDS). Includes 1/2 of LSCHC.

Health Centers, in 2019, are recognized as Patient-Centered Medical Homes. 8 through NCQA, 1 through the Joint Commission, 2 through AAAHC, and 1 through the state of Minnesota.

100% of Wisconsin community health centers use an ONC-Certified Electronic Health Record (EHR).

100% of Wisconsin community health centers met or exceeded at least 2 Healthy People 2020 goals.

Data Source: 2018 Health Center Program Uniform Data System (UDS). Includes 1/2 of LSCHC.
COMMUNITY HEALTH CENTERS BY THE NUMBERS

- 304,516 Patients Served
- 54% Adults (19-64)
- 38% Children (<19)
- 8% Seniors (>64)

Community Health Center Organizations: 17
Service Delivery Sites: 182

Visits & Patients by Type:

- Medical: 44%
- Behavioral Health: 10%
- Supportive Services: 6%
- Vision: 1%
- Dental: 36%
- Other Services: 3%
- Pre-Natal Care: 4,193 Patients
- Deliveries: 1,875

Data Source: 2018 Health Center Program Uniform Data System (UDS). Includes 1/2 of LSHC.
Progressive Community Health Centers has participated in the OB Medical Home initiative since it was formed by the Wisconsin Department of Health Services (DHS) in 2011. Progressive’s OB Medical Home program is designed to empower women to choose positive behaviors that will improve their overall health and the well-being of their baby. The program acknowledges that mothers are influenced by a variety of environmental and social factors, such as access to health care and chronic stress. Using assessment tools and motivational interviewing, staff and patients can identify potential obstacles together and collectively develop appropriate care plans that meet individual needs.

The agency’s successful Stork’s Nest initiative is a good example of competency building in action. Supported by Zeta Phi Beta Sorority and the March of Dimes, the Stork’s Nest program encourages prenatal care participation and healthy behaviors during pregnancy through patient incentives and education. Patients earn Stork’s Nest points that can be redeemed for baby care items by participating in a variety of positive, health-promoting activities such as attending prenatal education sessions. Enrollment in Stork’s Nest has nearly doubled since Progressive began offering the program in 2017, demonstrating that the curriculum is an asset for mothers and caregivers. Progressive serves roughly 250 prenatal patients each year.

**STORK’S NEST OBSTETRICS MEDICAL HOME INITIATIVE**

Progressive Community Health Centers, Milwaukee

Amanda Parrell Kaczmarek, Program Manager, Stork’s Nest Closet

**ROCHE-A-CRI RECOVERY CENTER**

Family Health La Clinica, Friendship

Family Health La Clinica’s Roche-A-Cri Recovery Center opened in November of 2018 in conjunction with Adams, Juneau and Marquette Counties, which were identified as counties in most need of help due to the number of overdoses, ambulance runs, emergency room visits, and deaths stemming from opioid and methamphetamine use. The clinic provides an innovative approach to treating substance use disorders. The program facilitates referrals for medication assisted treatment, as well as ongoing case management services to individuals struggling with heroin and opiate addiction and other substance use disorders.

Family Health La Clinica serves as the lead and fiscal agent for this funding, but the clinic recognizes that the services were made possible because of the commitment of community partners who began working together to address the lack of services available to help people struggling with substance use disorders. “This collaborative effort was really driven by individuals coming from multiple facets of our community who identified the impacts of addiction on our society,” said Dr. Angela Gatzke, a Family Medicine physician at Mile Bluff Medical Center in Necedah.

The Recovery Center provides outpatient services including individual, family, and group sessions for substance abuse and mental health counseling, community-based intensive case management, and medical treatment.
The Wisconsin Primary Health Care Association

The mission of the Wisconsin Primary Health Care Association is to improve health through the work of community health centers and their partners.

We envision a future where all individuals and communities in Wisconsin achieve their highest potential.