



Meeting Information

updated 10/21/2020

The WSPA Annual Meeting will include a blend of live webinar and on-demand CE for participants. These live sessions will be held in GoToWebinar.

CE Requirement for Live (Webinar)– Online Evaluation

You must register for the gotowebinar , to receive credit for the activity participants must listen to the webinar and complete the evaluation for the webinar in SurveyMonkey. Attendance will be verified by a secret code that is given during the presentation which needs to be entered into SurveyMonkey. WSPA staff will upload the CE for the live activities within 3-4 weeks to the CPE Monitor. An email will be sent to participants once the CE has been uploaded. ACPE does not allow any CPE uploads after 60 days from the activity date. It will be the participants responsibility to verify that all CE activities attended are showing on their CPE Monitor. If there is a problem, please contact WSPA staff at 425-228-717 ext. 0.

In order to process CE credits, participants must provide the correct NABP e-Profile ID number and their birth month and day (MMDD format). The NABP e-Profile ID number is a six to eight-digit number, and it is NOT your license number, NPI number, or store NABP#. If you need to verify your number or have not yet registered for one, please visit www.MyCPEMonitor.net.



The Washington State Pharmacy Association is accredited by the Accreditation Council for Pharmacy Education as a Provider of continuing pharmacy education

Technician or Pharmacist Accredited CE

The CPE programs accredited for pharmacists will have a designation of “P” next to the ACPE number. CPE activities accredited for technicians will have a “T”. For example, “ACPE # 130-000-17-045-L04 P&T” is accredited for both pharmacists and technicians.

How to understand CE subject classification

ACPE # 130-000-20-045-**L04** P&T; this ACPE number has **L04** which means it’s a live event and general pharmacy, if it was **H04** it would represent that it was a home study CE. A list of definitions is below:

- L01- Disease/Drug Therapy
- L02- HIV/AIDS
- L03- Law
- L04- General Pharmacy
- L05- Safety
- L06- Immunizations
- L07- Compounding
- L08- Pain Management/Opioid



Live Webinar Activity Description & Agenda

These sessions will be recorded and made available as on demand CEs. Participants will have access to the Virtual 2020 WSPA Annual Meeting on demand CE sessions via their LecturePanda link until December 31st, 2020.

Academy Thursday, November 5, 2020

8:30 am – 9:30 am: Independent Pharmacy Academy: Point of Care COVID-19 Testing at the Pharmacy: Overcoming the hurdles



Faculty: Sylvia Churchill, Pharm.D., VP, Health Economics and Outcomes, Prescriptive Health



Moderators: **Michael Donohue, R.Ph., FACA, Pharmacist/Owner**, Bob Johnson's Pharmacy: Bob has 32 years of experience as an Independent Pharmacy owner of Bob Johnson's Pharmacy, in Seattle, Washington. He graduated of the University of Washington with a B.S. in Pharmacy degree and is a graduate of the Koffler Business Academy.

Currently he serves as the President of the Washington State Pharmacy Foundation. He is a past-President of the following organizations: WSPA, United Drugs (an independent pharmacy owned PSAO), and United Managed Care (an independent pharmacy owned Pharmacy Benefits Manager). He is a full fellow with the

American College of Apothecaries and a Clinical Associate Professor with the University of Washington School of Pharmacy.



Andrew Heinz, Pharm.D., Pharmacist Manager, Kirk's Pharmacies

1 hr. | ACPE# 0130-0000-20-374-L04-P&T | Activity Type: Knowledge Disclosure: None

Target Audience: Pharmacists, Technicians, Student

At the completion of this activity, the pharmacist and technician will be able to:

- Discuss the demand for community-based COVID testing from employers and individual consumers
- Identify solutions to the challenges of pharmacy point-of-care testing: scheduling, inventory, communicating results, public health reporting
- Describe ways to get fair and prompt payment for testing services
- Summarize CLIA-Waived COVID testing options (PCR, Antigen, and Antibody) and the use of orthogonal testing methods to improve accuracy of results
- Discuss steps to develop a profitable testing program in your pharmacy

There is a growing demand for community-based COVID-19 testing/screening by employers, airports, schools, and individual consumers. As highly trained and accessible healthcare providers, pharmacists are well-suited to fulfill that demand. Join the discussion on overcoming the challenges to a profitable testing program in your pharmacy and open the door for future clinical pharmacy services.

10:00 am – 11:00 am: Community Practice Academy

Moderator: TBD

1 hr. | ACPE# 0130-0000-20-375-L04-P&T | Activity Type: Knowledge | Conflict of Interest: None

Target Audience: Pharmacists, Technicians, Student

At the completion of this activity, the pharmacist and technician will be able to:

- Describe current trends in pharmacy practice
- Discuss Community Pharmacy's Response to the COVID-19 Pandemic
- Define state and federal legislative/regulatory issues pertaining to pharmacy

This CE program is designed to target the needs of pharmacists, technicians and interns working in Community Practice pharmacy settings. We will discuss the current issues affecting pharmacy practice in general as well as how these issues relate to this practice setting. This will be an interactive session and participants will be encouraged to both contribute their thoughts and network during this interactive session.

11:30 am – 12:30 pm: Long Term Care Academy

Moderator: TBD

1 hr. | ACPE# 0130-0000-20-376-L04-P&T | Activity Type: Knowledge | Disclosure: None

Target Audience: Pharmacist, Technician, Student

At the completion of this program, the pharmacist and technician will be able to:

- Describe current trends in pharmacy practice
- Discuss specific issues and needs pertaining to your practice setting
- Define state and federal legislative/regulatory issues pertaining to pharmacy

This CE activity is designed to target the needs of pharmacists, technicians and interns working in Long Term Care Practice pharmacy settings. We will discuss the current issues affecting pharmacy practice in general throughout the Pacific Northwest as well as how these issues relate to this practice setting. This will be an interactive session and participants will be encouraged to contribute their thoughts in this activity.

1:00 pm – 2:00 pm: Ambulatory Care Academy



Moderator: Ashley Van Allen, Pharm. D., BCACP, Ambulatory Pharmacy Clinical Manager, MultiCare Health System

Ashley Van Allen is the Ambulatory Pharmacy Clinical Manager at MultiCare Health System in Tacoma, WA. She received her Doctor of Pharmacy in 2009 from the University of Arizona. Dr. Van Allen completed her PGY1 pharmacy residency with the University of Washington Community and Ambulatory Residency Program and HealthPoint. At MultiCare she is responsible for the Pharmaceutical Resource Clinics, pharmacists working in population health roles and pharmacists embedded within primary care and specialty clinics. Dr. Van Allen is the current Chair of the Washington State Pharmacy Association Ambulatory Care Academy.

Panelist: Wontae Lee, Jonathan-David Phung, Mary Sturgeski Kelly, Amanda Johnson



Jonathan Phung, PharmD, BCPS, BC-ACP, Pharmacy Clinical Services Supervisor, HealthPoint
Jonathan chose HealthPoint because of the opportunity to work with highly trained professionals to achieve a common goal of improving patient outcomes through teamwork. His special interests include photography, hiking, learning about other cultures, and environmental conservation.



Mary Sturgeski Kelly, PharmD, CDCES, is a certified diabetes care and education specialist at Harborview and a UW Clinical Associate Professor.

Dr. Kelly is clinical pharmacist at the Pioneer Square Clinic and the Endocrine clinic. She has worked at Harborview since 2000. Prior to that she worked at the Indian Health Service in Tuba City, Arizona.

Her clinical interests include diabetes, hypertension, hepatitis C, anticoagulation, and lipids.

Dr. Kelly is committed to working in collaboration with each patient to improve their health. Dr. Kelly earned her BS in pharmacy from Drake University and PharmD from University of Florida.

1 hr. | ACPE# 0130-0000-20-377-L04-P&T | Activity Type: Knowledge | Disclosure: None

Target Audience: Pharmacist, Technician, Student

At the completion of this program, the pharmacist and technician will be able to:

- Define social determinants of health
- Describe mechanisms clinics are using to identify and address social determinants of health and health inequities in their patients
- Discuss specific issues and needs pertaining to your practice setting

This CE activity is designed to target the needs of pharmacists, technicians and interns working in Ambulatory Care Practice pharmacy settings. We will discuss incorporating social determinants of health and health equity in the clinic setting as well as how these issues relate to this practice setting. This will be an interactive session and participants will be encouraged to contribute their thoughts in this activity.

Thursday, November 5 | 2:30 pm – 3:30 pm: Technician Academy



Moderators: Darell Connor, MHA, CPhT, CSPT, Regional Pharmacy Operations Manager, American Oncology Network, LLC and Katie Hone, Pharmacy Technician, Pharmacy Operations Manager Seattle Cancer Care Alliance

Darell Connor: Darrell brings over 10 years of experience as a pharmacy technician from a variety of practice settings. Darell started his pharmacy career back in Tucson Arizona where he worked in and more recently served as the Pharmacy Operations Supervisor at CHI

Franciscan St. Joseph Medical Center. At the same time, he was elected to serve a 3-year term as the Technician Director for the Washington State Pharmacy Association and has published 2 continuing education articles for pharmacy technicians thru the National Pharmacy Technician Association. Darell has also earned both his bachelor's in science in Health Sciences and master's in science in Health Care Administration at Grand Canyon University. In his role as AONs Regional Pharmacy Operations Manager, Darell will work with our AON regional and clinic leadership as a Pharm Ops Business Partner to help monitor and ensure compliance to our policies and procedures (Including inventory management, clinic charges, etc.) as well as any applicable state and federal regulations. Additionally, Darell will be working alongside our transition teams to help provide pharmacy ops leadership during transitions as well as continue to be a resource after practice have joined the organization.

Katie Hone: As a technician in the state of Washington since 1990 Katie Hone began her career in an independent retail pharmacy where she had the opportunity to learn the business aspects of running a successful pharmacy and the challenges it brings. Katie spent four years teaching pharmacy technician school before moving on to join the Seattle Cancer Care Alliance. Since 2007 Katie been with the Seattle Cancer Care Alliance in a variety of roles. In her current role she is the Pharmacy Operations Manager for SCCA overseeing operations in the retail pharmacy, the purchasing department and the Pyxis team. Katie currently manages a staff of 7 pharmacists, 13 pharmacy technicians and a pharmacy assistant.

1 hr. | ACPE# 0130-0000-20-378-L04-P&T | Activity Type: Knowledge | Disclosure: None

Target Audience: Pharmacist, Technician, Student

At the completion of this program, the pharmacist and technician will be able to:

- Discuss current trends in pharmacy practice
- Discuss specific issues and needs pertaining to your practice setting
- Define state and federal legislative/regulatory issues pertaining to pharmacy
- Discuss strategies to reinforce a more patient-centric mission for our profession

This CE program is designed to target the needs of technicians and students working in various pharmacy settings. We will discuss the current issues affecting local pharmacy practice in general as well as how these issues relate to this practice setting. Participants will be encouraged to contribute their thoughts in this active session.

Thursday, November 5 | 4:00 pm – 5:00 pm: Health Systems Academy



Moderators: Michael Li, Pharm.D., Pharmacist, Kaiser Permanente, Erica Diamantides, Pharm.D., MHA, BCPS, Specialty Pharmacy Manager, UW Medicine, Pharmacy Services and Elaine Huang, Pharm.D., MHA, Assistant Director of Pharmacy Supply Chain, UW Medicine

1 hr. | ACPE# 0130-000-20-379-L04-P&T | Activity Type: Knowledge | Disclosure: None
Target Audience: Pharmacists, Technicians, Student

At the completion of this program, the pharmacist and technician will be able to:

- Discuss current trends in pharmacy practice
- Discuss specific issues and needs pertaining to health system practices
- Define state and federal legislative/regulatory issues pertaining to pharmacy

This CE program is designed to target the needs of pharmacists, technicians and interns working in Health System pharmacy settings. We will be talking about COVID-19 and Resiliency. Other current issues affecting local pharmacy practice in general as well as how these issues relate to this practice setting will be discussed. Participants should bring their experiences and questions to this interactive session.

Student Academy: (No CE Offered and this will not be available for OnDemand)

Thursday, November 5 | 5:30 pm – 6:30 pm

Friday November 6, 2020

8:30 am – 9:30 am: The Psychological Impact of 2020 and What to Do About It

Faculty: Samantha Slaughter, PsyD, CEO & Psychologist, Integrative Psychological Services of Seattle



Samantha Slaughter is a licensed Clinical Psychologist and the co-owner/CEO of Integrative Psychological Services of Seattle. In the distant past while an undergrad in Texas, Dr. Slaughter worked for over two years as a pharmacy technician at her city's sole 24-hour pharmacy. More recently, she completed her doctoral degree in clinical psychology in 2008. Dr. Slaughter's primary area of expertise is trauma, a specialty area she started in graduate school and continued to develop for over ten years. Her clients include people who experienced the full spectrum of trauma, from adults managing childhood abuse and neglect to people dealing with a new, recent distressing event. In addition to her clinical work and managing a group practice, Dr. Slaughter is also the Director of Professional Affairs (DPA) for the Washington State Psychological Association. Her DPA duties include providing consultation to association

members about issues related to the practice of psychology and acting as a liaison to other professional associations, community agencies, and local government.

1 hr. | ACPE# 0130-0000-20-380-L04-P&T | Activity Type: Knowledge | Disclosure: None

Target Audience: Pharmacist, Technician, Student

At the completion of this program, the pharmacist and technician will be able to:

- Define trauma based on criteria in the Diagnostic and Statistical Manual of Mental Disorders, Fifth Edition (DSM-5)
- Describe the warning signs of a trauma response
- Identify coping strategies for managing life after experiencing trauma

The events of 2020 are difficult to absorb, from the rapid spread of COVID-19 to the financial strain of shutdowns to calls for racial justice to, most recently, the danger of wildfires. For many people, these events impacted them professionally as well as personally. Pharmacists, technicians, and staff are often overlooked as front-line, essential workers. This presentation is designed to give participants an overview of the trauma response and how this may be applicable to participants given the events of 2020. The presentation will also review coping strategies and how to know when to ask for help.

9:30 am – 10:00 am | No CE | Breakfast Exhibitor Classroom:

Major Depressive Disorder in Chronic Kidney Disease- Food for Thought with Pharmacokinetics



Speaker: Laura Frank, PhD, MPH, RDN, CD

Laura Frank is a medical science liaison

working in the nephrology space for Otsuka Pharmaceutical Development and Commercialization (OPDC). Dr. Frank holds a PhD in exercise physiology and health promotion, a MPH in epidemiology, a M.Ed in Nutrition & Dietetics, a BS in molecular biology and is a Registered Dietitian Nutritionist (RDN). She brings a clinical background to the field through her experiences as an acute-care clinical dietitian working with patients with renal diseases and related conditions. She also has a strong academic background with over 12 years of teaching experience and over 6 years of postdoctoral research. She has held several

leadership positions such as director of clinical sites for Washington State University's graduate program in Nutrition & Exercise Physiology and program manager for several projects and grants associated with healthcare organizations. She also has an interest in and holds a professional certificate in Health Economics and Outcomes Research (HEOR), with experience in projects related to quality measures.



Presentation Description

Major Depressive Disorder in Chronic Kidney Disease: Major Depressive Disorder affects more than 260 million people worldwide. The reported prevalence of depression in patients with Chronic Kidney Disease (CKD) ranges from 20-65%. This presentation provides an overview of both MDD and CKD and discusses their overlap of symptomology as well as barriers/challenges with treatment options including the impact on pharmaco-and-nutrient-kinetics.

10:00 am – 11:30 am: Keynote: Structural Racism and Health Equity

Faculty: Vibhuti Arya, PharmD, MPH, Racial Justice Educator



Vibhuti Arya has worked for the past 15 years to bridge the gap between healthcare, well-being, and equity. Dr. Arya brings together her experiences in public health, social justice, education, theatre, and mindfulness to create brave spaces to serve people and systems intentionally work towards dismantling structural racism.

In her day job as Clinical Professor at St. John's University College of Pharmacy and Health Sciences, and Clinical Advisor to the New York City Department of Health and Mental Hygiene, Dr. Arya works to integrate pharmacists into public health initiatives, particularly among high-risk, medically underserved areas in NYC, advises on legislation pertinent to pharmacy practice and access to care, and serves on the Agency's Institutional Review Board. To date, she has been engaged with several efforts including public health detailing, expanding naloxone access through community pharmacies, syndromic surveillance, and emergency preparedness. Through her teaching, Dr. Arya engages her students to examine public health programs and policies through the lens of equity, applying social justice principles and frameworks to help reduce inequities in care.

Dr. Arya is a Global Lead for Gender Equity and Diversity Workforce Development for the International Pharmacy Federation. She earned her PharmD from St. John's University, completed the Pharmaceutical Care Leadership Residency at the University of Minnesota, and her MPH from the Johns Hopkins Bloomberg School of Public Health.

1.5 hr. | ACPE# 0130-0000-20-381-L04-P&T | Activity Type: Knowledge

Disclosure: Consulting, Speaking, Teaching: Neurocrine

Target Audience: Pharmacist, Technician, Student

At the completion of this program, the pharmacist and technician will be able to:

- Differentiate between equality and equity
- Describe structural racism
- Describe how racism impacts health equity

Racism is a root cause of social determinants of health. Structural racism has impacted every conceivable part of our society, and by perpetuating structural racism, intentionally or unintentionally, we do our patients, and our society at large, plenty of harm. Recognizing our own biases and how they may impact our relationships and decisions about our patients, our colleagues, and society at large is vital. Although engaging in these conversations can be quite uncomfortable, we can work to create the space and time for brave spaces to have honest discussions to deepen our own understanding in order to address ways in which we can work towards mitigating the negative impacts of structural racism within our society. Come join us for a discussion that explores what structural racism is, how it has impacted our physical and mental health, and how we can intentionally create spaces to address it.

11:30 am – 12:00 pm | No CE | Exhibitor Classroom:

Plasma-Derived Therapies: Manufacturing Process and Economic Considerations



Speaker: Jerry Siegel, PharmD, FASHP



Jerry Siegel is currently Clinical Associate Professor at the Ohio State University College of Pharmacy in Columbus. He also serves as Senior Vice President of Safe Medication Management Associates Inc, in East Greenwich, Rhode Island. Dr. Siegel earned his Doctor of Pharmacy degree and Microbiology degree at the Ohio State University. He is the Past President of the Ohio Society of Health-System Pharmacists and a current Fellow of the ASHP. He has written articles that have been published in *American Journal of Health-System Pharmacy*, *the American Journal of Hospital Pharmacy*, and *Pharmacy Practice News*. He is the recipient of the 2011 ASHP's Distinguished Leadership Award.

Presentation Description

The presentation focuses on educating healthcare professionals and stakeholders within health systems on primary immunodeficiency (PI), IG and albumin therapies, and the complex IG manufacturing process. It will also review IG economic and supply considerations, along with Takeda's commitment to human plasma-derived therapies.

12:00 pm – 1:00 pm: COVID-19 Vaccine Research and Updates

Faculty: James Kublin, MD, MPH, Executive Director, HVTN and CoVPN, Fred Hutchinson Cancer Research Center



Dr. Jim Kublin is an acclaimed global health expert who works on the development of vaccines and treatments for life-threatening infectious diseases including HIV, tuberculosis, malaria and COVID-19. As executive director of the Fred Hutch headquartered HIV Vaccine Trials Network, (HVTN), he coordinates its massive international efforts to test candidate vaccines. He now plays a similar role for the COVID-19 Prevention Trials Network, which since July 2020 has been managing large-scale testing of vaccines against SARS-CoV-2. Dr. Kublin has carried out extensive research in malaria and HIV in South America, Southeast Asia and Africa. In his role as medical director of the Fred Hutch-affiliated Seattle Malaria Clinical Trials Center, he continues to oversee studies on new malaria drugs and vaccines. At Fred Hutch, his team in the Kublin Lab conducts preclinical studies of the effects of the microbiome on vaccines, focusing on how responses of the immune system are changed by interactions with specific microbes that live naturally in the gut of humans and animals. Dr. Kublin completed his B.S. and M.D. at Georgetown University, received his M.P.H. and completed a residency in Preventive Medicine at Johns Hopkins University. Dr. Kublin continued his work in vaccine development and molecular epidemiology while attending the University of Maryland's School of Medicine for his fellowship in Vaccinology at the Center for Vaccine Development.

1.0 hr. | ACPE# 0130-0000-20-382-L01-P&T | Activity Type: Knowledge | Disclosure: None
Target Audience: Pharmacist, Technician, Student

At the completion of this program, the pharmacist and technician will be able to:

- Describe the CoVID Prevention Network history and scope
- Discuss the most viable COVID-19 vaccine candidates and their antigens
- Define vaccine development for COVID-19 to that of standard vaccine development
- Describe the safety and efficacy pipeline for COVID-19 vaccines
- Identify reliable resources for COVID-19 vaccine information

In this unprecedented era of a COVID-19 global pandemic, we will discuss the Phase 3 vaccine trials underway, vaccine candidates and timelines. Learn the evolution of how Fred Hutch became the Leadership Operations Center for the CoVID Prevention Network and the many stakeholders involved in the process. We will provide a real-time update on the state of vaccine safety and efficacy testing of CoVID vaccines. With the significant role of media, rapidly changing information about the novel virus, and rapid advances.

1:00 pm – 1:30 pm | No CE | Exhibitor Classroom:

Medical Billing: Strategies to Ensure Pharmacist Payments for COVID-19 Testing, Immunizations and Vaccinations, and Patient Consultations



Speaker: James Wiseman, PharmD



Since the age of 14, James Wiseman has been in the pharmacy world. Following the footsteps of his grandfather, James graduated Sullivan University College of Pharmacy to take over the family business, J&R Pharmacy that has been serving the local community for 65 years. Beginning in 2019, James started to expand the business, learning how to make pharmacy more profitable. From mitigating DIR fees, to learning how to bill on the medical side, James was able to expand his family's pharmacy to two more locations. In June of 2019, James founded West Kentucky Correctional Healthcare where he currently serves as President of the company. He is also involved in a variety of different organizations, including KPHA Board of Directions, Marshall County Hospital Board of Trustees, and Mobile MediClaim. James has passion for the expansion of telepharmacy and pharmacist patient interaction on the clinical level.

Presentation Description

Billing for medical services is challenging. Mobile MediClaim offers a different perspective. With the ability to get pharmacists credentialed and in network, Mobile MediClaim can make medical billing less intimidating. Join James Wiseman, a pharmacy owner himself and user of the Mobile MediClaim platform, as he shares lessons to successfully bill health plans for medical services and be reimbursed for COVID-19, immunizations, and consult time.

1:30 pm – 2:30 pm: Current Issues in Pharmacy Practice

Faculty: Megan McIntyre, Pharm.D., Pharmacist, Virginia Mason Medical Center and Jeff Rochon, Pharm.D., Chief Executive Officer, Washington State Pharmacy Association



Megan McIntyre is currently an Administrative Director with Virginia Mason, providing oversight and pharmacy expertise managing drug expense. In her previous roles within Virginia Mason, she has served as a Medication Use Quality Manager and Director of Pharmacy Residency programs, a Sensei for the Virginia Mason Institute and a pharmacy leader within a group purchasing organization. She has in-depth knowledge of medication use processes, health benefit design and operations, medication quality and safety, lean process improvement and regulatory compliance. Megan has led diverse teams and projects in medication utilization, product procurement and inventory and contracting. She is an active contributor in several interdisciplinary committees and oversight boards.

Jeff Rochon earned his Doctorate of Pharmacy from the University of Washington School of Pharmacy. He completed a Community Practice Residency at Kelley-Ross Pharmacy in Seattle, WA. Over his career, Dr. Rochon has worked in hospital, clinic and community pharmacy settings.

Dr. Rochon is the Chief Executive Officer for the Washington State Pharmacy Association. Advocating for patient access to care provided by pharmacists is one of his top priorities. To achieve this end, he has worked with lawmakers, other healthcare provider organizations, patient advocacy groups, and insurers in Washington State.

1.0 hrs. | ACPE# 0130-0000-20-383-L03-P&T | Activity Type: Knowledge

Disclosure: None | Target Audience: Pharmacist, Technician, Student

At the completion of this program, the pharmacist and technician will be able to:

- Discuss state and federal legislative/regulatory issues pertaining to pharmacy practice in Washington State
- Describe current positive and negative trends in pharmacy practice
- Describe the priorities of the Washington State Pharmacy Association

This program is designed to educate members on the current events pertaining to the Washington State practice of pharmacy in the last year and near future. Members are encouraged to voice their opinions and hear those of others in this interactive session.

Friday, November 6 | 2:30 am – 4:30 pm | Exhibitor Hall -No CE:

Exhibitor agenda will be posted a week before the meeting

4:30 pm – 5:30 pm: Washington Law Update

Faculty: Lauren Lyles-Stolz, Pharm.D., Executive Director, Pharmacy Quality Assurance Commission, Health System Quality Assurance, Washington State Department of Health



Dr. Lauren is the Executive Director of the Washington State Pharmacy Quality Assurance Commission. Dr. Lauren Lyles was most recently a German Chancellor Fellow researching Population Health Management mainly in Germany and the U.S. as a solution to the rising healthcare cost and the fragmented healthcare infrastructure. The fellowship included leaders from various disciplines from China, Russia, Brazil, India and the U.S. to develop solutions for today and tomorrow's societal challenges. She has also had the unique opportunity to meet with Population Health and health care experts in Singapore, Israel, Scotland, Spain and Switzerland.

Lauren graduated with her Pharm.D. (Doctor of Pharmacy) from The University of Mississippi School of Pharmacy. Following graduation, Lauren completed her post-doctoral fellowship at Eli Lilly and Company in U.S. and International Regulatory Policy and Strategy. The fellowship entailed her combining her patient experiences throughout her pharmacy curriculum, background from national pharmacy associations (NACDS, NCPA) and the FDA with the pharmaceutical industry to improve market access for innovative therapies for patients. She also worked part-time as a pharmacist at a

mail-order pharmacy making sure the “right medications” got to patients in the criminal justice system. Following that, Lauren served as the Manager of Pharmacy Affairs at the Academy of Managed Care Pharmacy, which represent the professional interests of mostly pharmacists and physicians in managed care to help facilitate the transition to value-based health care.

1.0 hrs. | ACPE# 0130-0000-20-384-L03-P&T | Activity Type: Knowledge | Disclosure: None
Target Audience: Pharmacist, Technician, Student

At the completion of this program, the pharmacist and technician will be able to:

- Discuss changes to Commission staff and how to engage in stakeholding.
- Describe the Pharmacy Commission Rule Re-write goals, process, results, and next steps
- Identify new and updated areas of practice regulation including COVID-19 Temporary Waivers and Emergency Rules
- State how to put patient safety and pharmacy care first while adhering to pharmacy law

This activity will discuss application of new laws and regulations. Topics will include new state requirements for licensure, inspection, professional standards and more. The PQAC Rules re-write will be discussed, as well as impacts to practice.



Activity Description for On Demand CPE

COVID-19 Testing in Pharmacies

Faculty: Jennifer Bacci, Pharm.D., MPH, BCACP, Assistant Professor, University of Washington School of Pharmacy and Parth Shah, Pharm.D., Ph.D., Assistant Professor / HICOR, Fred Hutchinson Cancer Research Center



Dr. Bacci is an Assistant Professor at the University of Washington School of Pharmacy. Her research focuses on the application of implementation science to advance community pharmacist patient care services and improve public health. She has been working with Drs. Shah and Arnold and many community pharmacy and public health partners over the past 6 months to prepare community pharmacists for Washington State's COVID-19 testing and vaccination efforts. She completed her PharmD, MPH, community residency, and research fellowship all at the University of Pittsburgh School of Pharmacy



Dr. Shah is an Assistant Professor at the Fred Hutchinson Cancer Research Center. He is a behavioral and implementation scientist who studies how to improve clinical practice and health policy in healthcare delivery. Dr. Shah's research focuses on how pharmacies can be better used to provide cancer prevention and care services to their communities, such as HPV vaccinations for adolescents and colorectal cancer screenings for adults. He is working with Drs. Bacci and Arnold on implementation studies that aim to prepare community pharmacies to deliver COVID-19 testing and vaccination services. He completed his PharmD at the University of Southern California School of Pharmacy, and his PhD and postdoctoral health services research fellowship at the University of North Carolina at Chapel Hill.

1.0 hr. CPE | ACPE# 0130-0000-20-385-H01-P&T | Activity Type: Knowledge | Disclosure: None

Target Audience: Pharmacist, Technician, Student

At the completion of this program, the pharmacist and technician will be able to:

- State the types of COVID-19 tests
- Describe the current recommendations for who should get COVID-19 testing
- Identify COVID-19 testing opportunities in community pharmacies
- Summarize strategies for implementing COVID-19 testing in community pharmacies

Have you been thinking about implementing COVID-19 testing at your community pharmacy? If yes, this session is for you! Drs. Bacci and Shah will cover the types of COVID-19 tests, recommendations for who should be tested, current testing opportunities for your pharmacy, and the process of and strategies for implementing testing in your pharmacy.

Quality and Pharmacy: Impacts of Healthcare Quality Measurement on Medication Use the Role of The Pharmacy Quality Alliance

Faculty: Christopher Kotschevar, Pharm.D., RPh., Executive Fellow, Pharmacy Quality Alliance, Loren Kirk, Pharm.D., Director of Stakeholder Engagement, Pharmacy Quality Alliance and Ben Shirley, CPHQ, Associate Director of Performance Measurement, Pharmacy Quality Alliance



Christopher Kotschevar is PQA's eighth executive fellow. Chris graduated with his PharmD from South Dakota State University in 2020. During his time at South Dakota State, Chris pursued opportunities to expand his clinical base outside the classroom, completing internships with Mayo Clinic pharmacies in Rochester, MN and Avera McKennan hospital in Sioux Falls, SD. Chris was also heavily involved with pharmacy advocacy initiatives during his student pharmacist years, including serving as APhA-ASP's Region 5 Regional Delegate and serving on the APhA Policy and Policy Reference Committees in 2019.

Chris's research experiences included participation in the PQA-CVS Health Scholars Program, where he worked with patient education on expanded pharmacy services in South Dakota, specifically in patients with diabetes and cardiovascular disease. Chris's professional interests include professional education, quality improvement through value-based models, healthcare advocacy, and improving patient utilization of pharmacy services.



Loren Kirk serves as Director of Stakeholder Engagement for the Pharmacy Quality Alliance (PQA). In this role, he is responsible for engaging and expanding PQA's diverse membership and supporting the active participation of members in performance measurement, quality improvement, and healthcare quality education and learning. Loren also leads and supports the ideation, development, implementation, and delivery of PQA member benefits, services, and programs.

Loren completed a post-graduate Executive Fellowship with the National Association of Chain Drug Stores Foundation where he collaborated with key stakeholders and PQA members on pharmacy practice advancement initiatives, professional association governance, and healthcare policy.

Loren graduated with his Bachelors of Science in Animal Science from North Carolina State University in Raleigh, NC. He earned with his Doctorate of Pharmacy from the Bill Gatton College of Pharmacy at East Tennessee State University in Johnson City, TN. Loren served in professional association leadership roles at the national, regional, and state level.



Ben Shirley serves as the Associate Director of Performance Measurement, providing expertise in several phases of the measure development process including specification, analysis, and consensus-based endorsement. Alongside the Performance Measurement Team, he works to ensure that PQA measures are scientifically robust, evidence-driven, and high-impact.

Prior to joining the PQA team, Ben worked as a Research Analyst at IMPAQ International, where he supported federal claims-based and electronic quality measure development projects in the domains of care coordination and patient safety. His work at IMPAQ also included analytic and operational support for the federal health insurance marketplaces as well as development of a specialty out-of-pocket cost calculator. Ben has a Bachelor's of Science in Health Policy and Management from the Gillings

School of Global Public Health at the University of North Carolina.

.75 hr. CPE | ACPE# 0130-0000-20-386-H04-P&T | Activity Type: Knowledge | Disclosure: PQA Staff

Target Audience: Pharmacist, Technician, Student

At the completion of this program, the pharmacist will be able to:

- Describe the role of quality measurement in healthcare
- State the four roles of PQA as a healthcare quality organization
- Recognize the steps of PQA's measure development process
- Identify examples of measures impacting pharmacy practice
- Discuss the impact that quality measurement has on medication use and pharmacy practice

At the completion of this program, the technician will be able to:

- Describe the role of quality measurement in healthcare
- State the four roles of PQA as a healthcare quality organization
- Identify examples of measures impacting pharmacy practice

As pharmacist-provided services continue to grow in availability, healthcare quality from a pharmacy perspective becomes increasingly relevant. In this session, three staff members from Pharmacy Quality Alliance, a 501(c)(3) non-profit healthcare quality organization, present on the role of quality measurement in healthcare, the types of measures that exist for pharmacists and health plans, and the impact quality measures can have on medication use and patient health outcomes. Join us for this interactive session to learn more about how medication use quality impacts your practice.

Treatment Advances in Solid Tumors: A Focus on Melanoma, Non-Small Cell Lung Cancer, and Prostate Cancer

Faculty: Laura Alwan, PharmD, BCOP, Oncology Clinical Pharmacist, PGY-2 Oncology Residency Program Director, University of Washington Medical Center/Seattle Cancer Care Alliance



Laura Alwan is a board-certified oncology clinical pharmacist at the University of Washington Medical Center and Seattle Cancer Care Alliance. Dr. Alwan received her PharmD degree from Butler University in Indianapolis, completed her PGY-1 residency at Jewish Hospital/University of Cincinnati and completed her PGY-2 residency at Huntsman Cancer Institute. Dr. Alwan currently practices in the outpatient oncology clinics with a focus in the women's cancer clinics, the genitourinary clinic, and the melanoma clinic. Dr. Alwan enjoys the role of residency program director for the PGY-2 oncology pharmacy residency program and serves as a member of the NCCN hematopoietic growth factor panel. Dr. Alwan's other professional interests include teaching at the college of pharmacy and research and publication in drug toxicity management and development of clinical services.

1.0 hr. CPE | ACPE# 0130-0000-20-387-H01-P | Activity Type: Knowledge | Disclosure: Salary/Honorarium: HOPA (for CE content/Presentation), Pharmacy Times Continuing Education (for CE content/Presentation)

Target Audience: Pharmacist, Student

At the completion of this program, the pharmacist will be able to:

- Identify the genetic mutations or biomarkers used to help select patients for specific treatments in melanoma, non-small cell lung cancer, and prostate cancer
- Describe the mechanism of action and place in therapy for drug therapies used in the treatment of melanoma, non-small cell lung cancer, and prostate cancer
- Discuss common toxicities and strategies to help patients manage adverse events associated with therapies for melanoma, non-small cell lung cancer, and prostate cancer

There have been significant advances in the management of solid tumors in the past few years, including increased use of biomarkers to guide treatment decisions, novel drug classes gaining FDA approval, as well as known therapies finding earlier use in treatment pathways. These changes have led to an improvement in quality of life for patients as well as an increase in overall survival, even in those patients with advanced or metastatic disease. This continuing education activity will focus on the major advances in drug therapy including immunotherapy and oral targeted therapies specifically in melanoma, non-small cell lung cancer, and prostate cancer and will provide pharmacists information for medication counseling and adverse event management.

Reading Between the Lines: Guide to Interpretation of Continuous Glucose Monitor Data

Faculty: Gregor Derupe, Pharm.D., BCADM, Clinical Pharmacist, Virginia Mason Medical Center



Gregor Derupe is a clinical pharmacist working primarily with Type 1,2, and 3c diabetes patients at Virginia Mason's Endocrinology Department. He graduated from Northeastern University and completed a PGY 1 and PGY2 Residency with PCHC in Bangor, Maine. He has also obtained board certification in advanced diabetes management. Since joining the Virginia Mason Team, he has expanded his knowledge of both pharmacotherapy and device therapy to address patient-specific needs.

1.5 hr. CPE | ACPE# 0130-0000-20-388-H01-P&T | Activity Type: Knowledge | Disclosure: None

Target Audience: Pharmacist, Technician, Student

At the completion of this program, the pharmacist and technician will be able to:

- Identify differences in CGM devices and what their reports look like.
- Define glycemic trends in CGM reports
- State regimen changes to address glycemic trends

Diabetes management in today's age is quickly becoming more complex with the advent of devices to help identify area of improvement in regimen and recommendations. As pharmacists, we are consistently able to provide improved diabetes care and in turn, pulled in as resources to navigate new pharmacotherapy as well as devices. CGMs, or continuous glucose monitors are becoming a main stay in the process of improving diabetes care. We will dive deep to "read between the lines" and make sense of complex data in hopes of translating it into actionable therapy recommendations.

Goal Setting for Business Success

Faculty: Megan McIntyre, Pharm.D., MHA, CPHQ, Pharmacist Advisor, Virginia Mason Health System



Megan McIntyre is currently an Administrative Director with Virginia Mason, providing oversight and pharmacy expertise managing drug expense. In her previous roles within Virginia Mason, she has served as a Medication Use Quality Manager and Director of Pharmacy Residency programs, a Sensei for the Virginia Mason Institute and a pharmacy leader within a group purchasing organization. She has in-depth knowledge of medication use processes, health benefit design and operations, medication quality and safety, lean process improvement and regulatory compliance. Megan has led diverse teams and projects in medication utilization, product procurement and inventory and contracting. She is an active contributor in several interdisciplinary committees and oversight boards.

1.0 hr. CPE | ACPE# 0130-0000-20-389-H04-P&T | Activity Type: Knowledge | Disclosure: None

Target Audience: Pharmacist, Technician, Student

At the completion of this program, the pharmacist and technician will be able to:

- Describe various frameworks for business or organizational goal setting
- Differentiate goals, strategies, objectives and tactics
- Establish relevant performance indicators for measuring progress
- Compare professional versus personal goal development approaches

Strategy, goals and metrics are key elements of organizational effectiveness, regardless of size or industry. This session will focus applying the knowledge and skills to create organizational or business goals, establish targets and measure progress. Sources for pharmacy benchmark data or targets will be identified and various frameworks for implemented discussed. At the end of the session, attendees will be equipped to effectively managed the success of their team, department or business.