

Northwest Pharmacy Convention 2026

Welcome to the Northwest Pharmacy Convention, where we come together to amplify our voices, our impact, and our connection to one another.

This year's program is designed to amplify what matters most: your energy, your ideas, and your purpose. You'll find extended breaks to recharge, interactive sessions to elevate your perspective, and inspiring topics to help you reconnect with why you chose this profession in the first place. If this is your first time joining us, we encourage you to jump in fully—introduce yourself, ask questions, and let us help you make the most of your experience. Our staff is here to support you every step of the way.

We're so glad you're here! Let's amplify this weekend—together.

Northwest Pharmacy Convention Online CE Platform and Presentation Materials

The Northwest Pharmacy Convention uses an online CE platform, Lecture Panda (LP) for our CE sessions. Meeting participants can use LP for each session to access the full accreditation information, download and view presentation slides and handouts, claim CE credit, and evaluate sessions.

An email from "LecturePanda" with a link to LP will be sent to you one week before the meeting, so that you can create your profile. Your profile is unique to each meeting, so you will need to create your new profile for the Northwest Pharmacy Convention. Your NABP# and date of birth is required for pharmacists and technicians to register and claim CE credit. Once you create your profile, you will receive an email from "LecturePanda". Please keep the email as this will be how you access your profile again. The email contains a link to view CE session objectives and full accreditation information, upload CE credit and download presentation materials. Presentation slides and handouts can be accessed through the "Materials" section in LP.

CE Requirement – Secret Codes and Online Evaluation

In order to receive credit, participants must go into LP to submit the secret codes and evaluations for each CE activity attended. At the end of each CE presentation, participants will be provided with the secret code. Participants can document the code on the Activity Description and CE Tracking Form available at the registration desk. To receive credit for the activity, participants must follow the **LP Registration and Upload Instructions** provided on the website and at the meeting. WSPA staff will be available throughout the meeting to assist you with the CE upload. Participants will only have **60 days** from the activity date to upload CE credits in order to receive credit. ***It is the participants responsibility to check the CPE Monitor within the 60 days to confirm that all CEs have been uploaded.***

In order to process CE credits, participants must provide the correct NABP e-Profile ID number along with their birth month and day (MMDD format). If you need to verify your number or have not yet registered for one, please visit www.MyCPEMonitor.net.



The Washington State Pharmacy Association is accredited by the Accreditation Council for Pharmacy Education as a Provider of continuing pharmacy education.

Technician or Pharmacist Accredited CE

The CPE activities accredited for pharmacists will have a designation of "P" next to the ACPE number. CPE activities accredited for technicians will have a "T". For example, "ACPE UAN: 0130-0000-26-067-L04-P&T" is accredited for both pharmacists and technicians. The agenda at a glance will also have an ** next to the title that is only pharmacist accredited.

How to Understand CE Subject Classification

ACPE # 0130-0000-26-067-**L04**-P&T; this ACPE number has L04 which means it's a live event and classified as pharmacy administration. A list of definitions is below:

L01 – Disease State/Drug Therapy

L02 – HIV/AIDS Therapy

L03 – Law Related to Pharmacy Practice

L04 – Pharmacy Administration

L05 – Patient Safety

L06 – Immunizations

L07 – Compounding

L08 – Pain Management/Opioid

L99 – Additional Topic Areas

Thursday, May 28th, 2026

Mental Health First Aid Training

11:00 AM - 5:00 PM | 5 hrs. CPE | 6 hrs. session | Activity Type: Application | Room: Shore Room | Disclosure: None
Faculty: Jason Brouillard, PharmD, MBA, BCPS, Assistant Professor, WSU CPPS & Megan Willson, PharmD, BCPS
ACPE #: 0130-0000-23-434-L99-P&T | Target Audience: Pharmacist, Technician, & Student

Prior to this live training, pre-work is required and must be completed. A total of 7 hours of CPE credit is offered for the full training. The certificate of completion will be issued upon successful completion. For more information and to register for the full training, please visit: [Mental Health First Aid Training Course](#).

At the completion of this activity, the pharmacist & pharmacy technician will be able to:

- Recognize the signs and symptoms of mental health challenges that may impact adults.
- Evaluate the impact of early intervention on mental health and substance use challenges.
- Apply the appropriate steps of the Mental Health First Aid Action Plan (ALGEE) to a non-crisis scenario where a person shows early signs of a mental health or substance use challenge.
- Apply the appropriate steps of the Mental Health First Aid Action Plan (ALGEE) to a non-crisis scenario where a person shows worsening signs of a mental health or substance use challenge.
- Apply the appropriate steps of the Mental Health First Aid Action Plan (ALGEE) to a crisis scenario where a person shows signs of a mental health or substance use crisis.
- Choose appropriate methods for self-care following the application of Mental Health First Aid in a crisis or non-crisis situation.

Mental Health First Aid is an early intervention public education program. It teaches adults how to recognize the signs and symptoms that suggest a potential mental health challenge, how to listen nonjudgmentally and give reassurance to a person who may be experiencing a mental health challenge, and how to refer a person to appropriate professional support and services. Mental Health First Aid (MHFA) was created in Australia in 2000 by Betty Kitchener, an educator and mental health consumer, and Professor Tony Jorm, a mental health researcher. In 2008, the National Council for Mental Wellbeing, the Maryland Department of Health and Mental Hygiene, and the Missouri Department of Mental Health brought MHFA to the United States. A number of Mental Health First Aid USA courses and manuals have been developed to suit the needs of specific populations within the United States. The courses are designed to teach people how to approach, assess, and assist a person who may be in the early stages of developing a mental health challenge or in a mental health crisis.

Jason is a WSU graduate who has spent over 20 years in hospital-based pharmacy practice (from critical care and infectious disease to retail pharmacy management and large hospital pharmacy purchasing management). He now teaches at the WSU College of Pharmacy and Pharmaceutical Sciences, primarily in the first year of the program.

Friday, May 29th, 2026

Residency Presentation Track: Community Topics

ACPE UAN: 0130-0000-26-269-L01-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
8:00 AM – 9:00 AM | 0.75 hr. CPE | Room: Casco
Moderator: Boris Zhang, PharmD | Faculty: Pharmacy Residents | Disclosure: None

This continuing education session allows pharmacy residents to highlight their projects and expertise to inspire practice.. Each topic will be presented in 15-minute segments followed by a 5-10-minute Q&A, providing insights into the outcomes of these pharmacist-driven projects.

Topic 1: Strengthening HIV and PrEP Adherence through Pharmacist Engagement

8:00 AM – 8:20 AM | Faculty: Amiel Jandy Angelo, PharmD | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Describe the effectiveness of a pharmacist-led intervention on ART and PrEP adherence using proportion of days covered (PDC).

- Identify common patient-specific and system-level barriers to adherence in individuals receiving ART and PrEP in the community pharmacy setting.
- Summarize how to apply pharmacist-driven interventions, including adherence counseling, medication review, and OTC recommendations to improve HIV-related outcomes.

This presentation delves into a community-pharmacy level of pharmacist engagement to increase medication adherence and promote positive healthcare outcomes among HIV patients.

Amiel Jandy Angelo is the current Fred Meyer/Washington State University PGY-1 Community Based Pharmacy Resident. He completed his Bachelor of Sciences in Pharmaceutical Sciences degree at the University of California, Irvine in 2020 and finished his PharmD in Western University of Health Sciences in Pomona, California in 2025. Amiel is a member of the WSPA, SWPA, ASHP, APhA, and Kappa Psi Pharmaceutical, Inc.

Topic 2: Implementing a Pharmacy-Based Strep Test-and-Treat Service: Design and Outcomes

8:25 AM – 8:45 AM | Faculty: Holly Seyler, PharmD, MS | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Describe the epidemiology and clinical significance of Group A Streptococcus in acute pharyngitis among pediatric and adult populations.
- Explain the operational components required to implement a point-of-care streptococcal test-and-treat service, including workflow integration, documentation, reimbursement, and marketing.
- Identify appropriate patient selection criteria for streptococcal testing, including the use of clinical scoring tools and interpretation of rapid antigen detection test results.
- Summarize the clinical outcomes and real-world impact of a pharmacy-based strep test-and-treat service on antibiotic stewardship, patient counseling, and follow-up care.

This activity is a comprehensive educational program designed for pharmacy professionals aiming to expand community care capabilities. It will cover the epidemiology of pharyngitis, effective screening using Centor criteria, laboratory workflow, and evidence-based treatment strategies.

Holly Seyler, PharmD, MS, is a pharmacist resident at Kelley-Ross Pharmacy Group in Seattle, Washington. She earned her Doctor of Pharmacy from the University of Washington in 2025 and has focused her work in compounding pharmacies to provide medications that are not readily available. Dr. Seyler also spends her time working in the community setting and recently developed a new service for patients to receive a rapid Strep throat test and treatment if positive. Holly works alongside King County Aging and Disability Services to provide educational content and serve as a resource to senior residents of King County.

Health-Systems Pharmacy Networking Session: Addressing High-Cost Medications with Limiting Budgets

ACPE UAN: 0130-0000-26-271-L04-P&T | Activity Type: Application | Target Audience: Pharmacist, Technician, Student

8:00 AM – 9:00 AM | 1 hr. CPE | Room: Kidd

Faculty: Michael Wong, PharmD, MHA, BCPS | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Discuss current high-cost medications and related therapies.
- Use the ASHP PELA white paper on strategies for high-cost drug management.

Come join us at the NWPC to discuss health-system related topics. For this year, we are discussing how health systems are handling high-cost medications. Whether you implement a formulary system or have certain restrictions, we would love to share what best practices may look like.

****When Three Becomes Four: Navigating Alzheimer’s Disease with One More Option**

ACPE UAN: 0130-0000-26-270-L01-P | Activity Type: Application | Target Audience: Pharmacist, Student | *BCGP credit offered

8:00 AM – 9:00 AM | 1 hr. CPE | Room: North Cape | Faculty: Rob Leffler, RPh, BCGP, FASCP | Disclosure: Consultant for

Neurocrine Biosciences, Speaker for Acadia, Otsuka, & Alpha Cognition – All conflicts of interest have been mitigated

At the completion of this program, the pharmacist will be able to:

- Identify risk factors, clinical presentation and stages of Alzheimer’s Disease (AD) dementia in older adults.
- Evaluate pharmacologic treatment options for the management of AD focusing on acetylcholinesterase inhibitors (AChEIs).
- Recommend discontinuation of medications that may contribute to cognitive decline or delirium.
- Apply concepts of age-friendly care to a patient case using practical dialogue for pharmacy or consultation settings.

When Three Becomes Four: Navigating Alzheimer’s Disease with One More Option follows a real-world patient journey to explore practical, evidence-based decisions in Alzheimer’s care. Participants gain actionable insights on medication selection, tolerability, deprescribing, and age-friendly communication—keeping quality of life at the center of every choice.

Rob Leffler is the Vice President of Clinical Services for Synchrony Pharmacy, a long-term care pharmacy serving more than 30,000 residents across 19 states and Washington, DC. A Butler University graduate, he has built his career in geriatric pharmacy, clinical leadership, and consultant practice, with a growing focus on integrating pharmacogenomics into medication management to improve safety and personalize care for older adults. He is a Board-Certified Geriatric Pharmacist, a Fellow of the American Society of Consultant Pharmacists, and currently serves as its President.

Residency Presentation Track: In-Patient Topics

ACPE UAN: 0130-0000-26-272-L01-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student

9:15 AM – 10:15 AM | 0.75 hr. CPE | Room: Casco

Moderator: Boris Zhang, PharmD | Faculty: Pharmacy Residents | Disclosure: None

This continuing education session allows pharmacy residents to highlight their projects and expertise to inspire pharmacy practice. Each topic will be presented in 15-minute segments followed by a 5-10-minute Q&A, providing insights into the outcomes of these pharmacist-driven projects.

Topic 1: Emerging Treatments for Carbapenemase Producing Carbapenem Resistant Enterobacterales

9:15 AM – 9:35 AM | Faculty: Payton Durocher, PharmD & Chance Johnson, PharmD | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Identify the difference in CP CRE and non-CP CRE.
- Recall treatment options for select CP CRE subtypes.
- Describe the appropriate application of CP CRE treatment options in a patient case.

Come join us to help shed light on the very limited options in the treatment of Carbapenemase-Producing Carbapenem-Resistant Enterobacterales (CP-CRE). This interactive, case-based session provides healthcare professionals with an in-depth update on the rapidly evolving landscape of managing Carbapenemase-Producing Carbapenem-Resistant Enterobacterales (CP-CRE).

Payton Durocher is a PGY1 pharmacy resident at Kootenai Health. She earned her Doctor of Pharmacy degree from Idaho State University College of Pharmacy.

Chance Johnson grew up in a small town in Montana and graduated from the University of Montana Skaggs School of Pharmacy. He is now a PGY1 resident at Kootenai Health in Coeur d'Alene Idaho and will also be completing a PGY2 in Emergency Medicine starting this July.

Topic 2: Optimizing Outcomes in Treatment-Resistant Depression: A Structured Pharmacotherapy Approach

9:40 AM – 10:00 AM | Faculty: Garrette Ozborn, PharmD & Karina Sanchez, PharmD

At the completion of this program, the pharmacist and technician will be able to:

- Explain treatment-resistant depression (TRD) from partial response.
- Describe stages of antidepressant nonresponse.
- Compare switching versus augmentation strategies following SSRI/SNRI failure.
- Summarize evidence-based antidepressant switching strategies.
- Identify appropriate augmentation options (e.g., lithium, atypical antipsychotics, thyroid hormone) and factors that guide their selection.

- Outline a structured treatment algorithm for the management of treatment-resistant depression (TRD) that accounts for patient-specific factors.

This CE program reviews evidence-based switching and augmentation strategies for treatment-resistant depression (TRD) using practical, stepwise algorithms. Pharmacists will strengthen clinical decision-making through case-based discussion focused on optimizing therapy, selecting appropriate augmentation, and individualizing treatment based on patient-specific factors.

Garrette Ozborn is a PGY2 Psychiatric Pharmacy Resident with a strong commitment to closing the gap in mental health care through the application of evidence-based multidisciplinary clinical practice. His clinical interests include complex psychopharmacology, reducing mental health stigma, and optimizing medication management of severe mental illness to improve outcomes in outpatient settings. Dr. Ozborn is passionate about developing integrated psychiatric pharmacy services and empowering patient-centered outcomes through collaborative care and education. Garrette plans to further advance the scope of psychiatric pharmacy through direct patient care, education, and program innovation.

Karina Sanchez is a PGY2 Psychiatric Pharmacy Resident with a strong commitment to advancing evidence-based mental health care. Her clinical interests include complex psychopharmacology, management of severe mental illness, and optimizing medication use across transitions of care. Dr. Sanchez is passionate about integrating psychiatric pharmacy services into multidisciplinary teams and contributing to clinical research and education. Karina plans to continue expanding the impact of psychiatric pharmacists through clinical practice, teaching, and program development.

Owning Outcomes: The Pharmacy Professional's Role in Value-Based Care

ACPE UAN: 0130-0000-26-273-L04-P&T | Activity Type: Application | Target Audience: Pharmacist, Technician, Student
9:15 AM – 10:15 AM | 1 hr. CPE | Room: Kidd | Faculty: Sara McElroy, PharmD, MS | Disclosure: None

At the completion of this program, the pharmacist will be able to:

- Describe the principles of value-based care.
- Explain why CMS and payers are accelerating the shift away from fee-for-service reimbursement models.
- Examine lessons from Harmony Cares' pharmacist-led anticoagulation management program to illustrate how integrated pharmacy services reduce clinical risk and demonstrate measurable outcomes in a value-based organization.
- Articulate at least three strategies for pharmacists across practice settings to align their services with value-based care priorities and build partnerships.
- Discover emerging opportunities for pharmacists to expand scope, demonstrate ROI, and position pharmacy as an essential partner in value-based care delivery.

At the completion of this program, the technician will be able to:

- Describe the principles of value-based care.
- Explain why CMS and payers are accelerating the shift away from fee-for-service reimbursement models.
- Examine lessons from Harmony Cares' pharmacist-led anticoagulation management program to illustrate how integrated pharmacy services reduce clinical risk and demonstrate measurable outcomes in a value-based organization.
- Articulate at least three strategies for pharmacy technicians across practice settings to align their services with value-based care priorities and build partnerships.
- Discover emerging opportunities for pharmacy technicians to expand scope, demonstrate ROI, and position pharmacy as an essential partner in value-based care delivery.

Value-based care rewards outcomes over volume, and nobody in healthcare is better positioned to deliver results than pharmacists. With CMS setting a bold goal of every Medicare beneficiary in a value-based arrangement by 2030, the time to establish pharmacy's role in value-based care is now. This session demystifies VBC, explores how our integrated pharmacy team-built pharmacist-led services that move the needle on cost, and offers a practical framework for how pharmacists across practice settings can engage in and lead in value-based care.

Sara McElroy is Vice President of Pharmacy at HarmonyCares Medical Group, a national leader in value-based, home-based primary care for complex patients. She leads pharmacy strategy and clinical program development across risk-bearing care models, with a focus on translating pharmacy expertise into measurable quality and cost outcomes. Before HarmonyCares, Sara held senior pharmacy strategy roles at OptumCare and spent eight years in ambulatory care at The Polyclinic in Seattle. A graduate of the University of Washington, she has presented at state and national forums including APhA, NAACOS, and AAHCM.

and has served in national leadership with the American Pharmacists Association.

Changing Course: Rethinking Diabetes Management and Aging

ACPE UAN: 0130-0000-26-274-L01-P&T | Activity Type: Application | Target Audience: Pharmacist, Technician, Student

9:15 AM – 10:15 AM | 1 hr. CPE | Room: North Cape

Faculty: Abby Winter, PharmD, MPA, CDCES & Amanda Bryan, PharmD | Disclosure: None

At the completion of this program, the pharmacist will be able to:

- Describe how aging and comorbidities alter the risks and benefits of diabetes therapies in older adults.
- Identify opportunities to safely intensify, de-intensify, or deprescribe diabetes medications based on patient-specific factors.
- Incorporate the 4 Ms of age-friendly care by assessing functional status, quality of life, and individual patient goals into diabetes management decisions.

At the completion of this program, the technician will be able to:

- Recognize that diabetes medications in older adults may be stopped or reduced for safety or health reasons.
- Identify patient-specific factors, such as age, functional status, risk of low blood sugar, and other health conditions that may lead to changes in diabetes therapy.
- Support patients and pharmacists by being aware of therapy changes and helping ensure accurate communication and safe medication use.

Join us to explore how diabetes care evolves as patients age. Following a patient over 20+ years, participants will see why medications may be started, adjusted, or safely reduced, and how functional status, safety, and patient goals guide decision-making. This interactive session provides practical insight for pharmacists and technicians to better support safe, patient-centered diabetes management in older adults.

Dr. Abby Winter is a pharmacist, certified diabetes care and education specialist, Associate Teaching Professor in clinical practice, and Assistant Director for Outreach with the Plein Center for Aging at the University of Washington School of Pharmacy in Seattle. She previously worked as a clinical pharmacist at the UW Medicine Diabetes Institute and has a passion for caring for patients with diabetes. Abby is also a member of the ASCP-Washington board of directors. At UW, she teaches pharmacotherapeutics, diabetes, skills, and geriatrics courses within the Schools of Pharmacy, Nursing, and Physical Therapy. In her spare time, Abby enjoys playing tennis and spending time with her husband, daughter, and 2 dogs.

Amanda Bryan is a PGY1 Independent Community Pharmacy Resident with Cascadia Pharmacy Group, training under Matt Binder across four pharmacy sites in the greater Seattle area. She is a recent graduate of the University of Washington School of Pharmacy and has a strong passion for older adult care. Amanda has been involved with the American Society of Consultant Pharmacists since her first year of pharmacy school and earned the Plein Certificate in Geriatrics through the University of Washington Plein Center for Aging, where she trained under Abby Winter.

Community Pharmacy Networking Session: Travel Health on the Move

ACPE UAN: 0130-0000-26-275-L06-P&T | Activity Type: Application | Target Audience: Pharmacist, Technician, Student

9:15 AM – 10:15 AM | 1 hr. CPE | Room: Shore Room | Faculty: Lisa Garza, PharmD | Disclosure: None

At the completion of this program, the pharmacist will be able to:

- Discuss the evolving global burden of vector-borne diseases and risk-mitigation counseling strategies for emerging threats including Dengue and Zika.
- Summarize recent clinical updates and schedule changes for key travel vaccines, including new options for Chikungunya and Tick-Borne Encephalitis and the simplified 2-dose Rabies pre-exposure series.
- Compare the regulatory landscape for travel health practice across Northwest states, including differences in pharmacist prescribing authority and operational requirements for maintaining a Yellow Fever stamp.
- Evaluate clinical strategies for managing grey-area traveler scenarios, such as last-minute departures and medically complex patients, using peer consultation and primary travel health resources.

At the completion of this program, the technician will be able to:

- Recognize the evolving global burden of vector-borne diseases and the importance of risk-mitigation counseling for emerging threats including Dengue and Zika.
- Identify recent updates to key travel vaccine schedules, including new options for Chikungunya and Tick-Borne Encephalitis and the simplified 2-dose Rabies pre-exposure series, to better support the pharmacy team.
- Describe the regulatory landscape for travel health practice across Northwest states, including state-to-state differences and operational considerations for Yellow Fever vaccination.
- Examine traveler scenarios that warrant a clinical consult and referral to the pharmacist for evaluation.

Traveling patients don't wait for convenient timing, and neither does travel medicine. Join your Northwest colleagues for an interactive forum built around the clinical realities of travel health practice today. We'll cover emerging vector-borne threats, updates to the vaccine toolkit including new Chikungunya and TBE options and a simplified Rabies schedule, and the regulatory landscape shaping pharmacist practice across the Northwest. Then we'll bring it all to life through peer discussion of real-world grey-area cases like the last-minute departure and the complex traveler. Come ready to share, problem-solve, and leave with practical insights from colleagues across the Northwest.

Lisa Garza received her PharmD from Washington State University in 2014. Her practice has focused on making healthcare more accessible to patients and more sustainable for providers through advocacy, entrepreneurship and leadership. This includes a PGY1 Community Pharmacy residency in Buffalo, New York and 7 years of practice at Katterman's Pharmacy in Seattle, WA before opening Odyssey Travel Health in 2022 and joining the UW SOP in 2023. In her free time, you can find her with her husband, son and pet corgi exploring parks and the food scene around Seattle.

Residency Presentation Track: Ambulatory Practice Topics

ACPE UAN: 0130-0000-26-276-L01-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student

10:30 AM – 11:30 AM | 1 hr. CPE | Room: Casco

Moderator: Boris Zhang, PharmD | Faculty: Pharmacy Residents | Disclosure: None

This continuing education session allows pharmacy residents to highlight their projects and expertise to inspire pharmacy practice.. Each topic will be presented in 15-minute segments followed by a 5-minute Q&A, providing insights into the outcomes of these pharmacist-driven projects.

Topic 1: Addressing Treatment Barriers to Helicobacter (H.) pylori Eradication in Spokane Immigrant Communities

10:30 AM – 10:50 AM | Faculty: Chase King, PharmD | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Recognize current guideline-directed treatment regimens for H. pylori eradication.
- Identify appropriate windows for follow-up eradication testing of H. pylori.

We will be discussing the implementation of the new ACG guidelines on the treatment of H. pylori, and quality improvement addressing barriers to successful eradication.

Chase King is a PGY1 ambulatory care resident with Yakima Valley Farm Workers Clinic. He currently lives in Spokane and practices both in Spokane and in Yakima.

Topic 2: Weight Loss Differences Among GLP-1 RAs in Primary Care

10:50 AM – 11:10 AM | Faculty: Helen Vu, PharmD | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Define effects of GLP-1 RAs on weight loss amongst an underserved patient population.

This activity provides a focused analysis of the effectiveness and limitations of Glucagon-Like Peptide-1 Receptor Agonists (GLP-1 RAs) for weight management in primary care settings, with a specific emphasis on underserved patient populations. While GLP-1 RAs have revolutionized obesity care, real-world data indicates varying efficacy among different agents (e.g., semaglutide vs. liraglutide).

Helen is originally from California and attended Chapman University School of Pharmacy for pharmacy school before moving to

Seattle to complete her PGY1 at UW Medicine. She stayed on to do her PGY2 Ambulatory Care training at UW.

Topic 3: Closing the Gap: Bridging Osteoporosis Management in Primary Care

11:10 AM – 11:30 AM | Faculty: Sara C. Lei, PharmD | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Discuss opportunities for pharmacist involvement to improve follow-up.
- Recognize patient-specific factors for osteoporosis and fracture risk to determine appropriate screening and management.
- Identify the current osteoporosis treatment options and their contraindications to support appropriate management.

This quality improvement project aims to identify and address gaps in the management of osteoporosis after initial bisphosphonate therapy within the Family Medicine Clinic, and to evaluate how pharmacists can help bridge these gaps by supporting appropriate follow-up and optimizing preventive pharmacologic therapy.

Sara Lei completed her education at USC School of Pharmacy and is currently a PGY2 Ambulatory Care resident at UW Medicine. Sara is especially interested in primary care, where she enjoys building long-term relationships with patients and helping them manage conditions such as diabetes, hypertension, and cardiovascular disease.

The Ever-Evolving Shield: Navigating the 2026 Vaccine Landscape and Evidence-Based Practice

ACPE UAN: 0130-0000-26-277-L06-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
10:30 AM – 11:30 AM | 1 hr. CPE | Room: Kidd | Faculty: Mylinh Nguyen, PharmD | Disclosure: None | Kim McKiernan, PharmD, BCACP, BCPS; Grant Funding from Merck & CSL Seqirus / Royalties from American Pharmacists Association & WSU / Investigator & Owner of PharmVRI – All financial relationships have been mitigated

At the completion of this program, the pharmacist and technician will be able to:

- Identify recent vaccine-related developments, including key events and updates to immunization recommendations within the last 12 months.
- Describe changes in federal and state immunization policies and their impact on pharmacist scope of practice and vaccine access.
- Explain the role of the Advisory Committee of Immunization Practices (ACIP) and the Evidence to Recommendation (EtR) framework used to inform vaccine recommendations.
- Review current immunization schedules and evidence-based resources to make patient-specific vaccine recommendations.

The Ever-Evolving Shield: Navigating the 2026 Vaccine Landscape and Evidence-Based Practice provides pharmacy professionals with a focused update on recent changes in the immunization landscape. This session reviews key developments from the past 12 months, including updates to vaccine recommendations and federal and state policy shifts impacting pharmacy practice and patient care. Participants will also explore credible, evidence-based resources—such as the Vaccine Integrity Project and professional medical societies—to support clinical decision-making, vaccine recommendations, and patient counseling.

Mylinh Nguyen is the Director of Practice Development at the Washington State Pharmacy Association where she aims to continue efforts in advancing the pharmacy profession and serving as a core team member in improving patient care and expanding patient access to health care services. She earned her Doctor of Pharmacy degree at Washington State University and went on to practice in the community setting at Bartell Drugs for 15 years. She also serves on the Board for Vietnam Health Clinic, a community-based organization that is dedicated to expanding healthcare access and services to under-resourced populations while fostering leadership and professional development among the student members to become the next generation of healthcare leaders. Connecting with like-minded individuals across multiple disciplines is a passion of hers to work together towards building and providing a holistic approach to patient care.

Kimberly C. McKeirnan is a Professor of Pharmacotherapy and Director of the Center for Pharmacy Practice Research at the Washington State University. She is also a PhD student at Nelson Mandela University studying the pharmacist's role in immunization administration in Africa. Dr. McKeirnan is passionate about research involving pharmacy practice and public health.

****BFFs: How Age-Friendly Pharmacists & Pharmacies Elevate the Senior Care Experience**

ACPE UAN: 0130-0000-26-278-L04-P | Activity Type: Application | Target Audience: Pharmacist, Student | *BCGP credit offered 10:30 AM – 11:30 AM | 1 hr. CPE | Room: North Cape

Faculty: Grace Gana, B Pharm, MS, BCGP, BCMTMS & Kelcey Delach, PharmD | Disclosure: None

At the completion of this program, the pharmacist will be able to:

- Explain the 4Ms: What Matters, Medication, Mentation, Mobility.
- Recognize how to integrate the 4Ms into pharmacy practice across settings.
- List ways to get involved in the Age-Friendly movement as a technician, pharmacist, pharmacy, or health system.
- Implement key criteria required for Age-Friendly pharmacy recognition.
- Employ technician level activities that support Age-Friendly pharmacy criteria.

What does it really mean and why does it matter that we provide age-friendly care in pharmacy practice? This engaging continuing education session will bring the Age-Friendly Health Systems 4Ms Framework (What Matters, Medication, Mentation, and Mobility) to life through practical pharmacy applications across care settings. This session equips pharmacists to recognize and address the accessibility and process barriers older adults face, along with the limitations to optimized pharmacotherapy and outcomes that drive healthcare inequities for this population. It offers practical strategies to redesign pharmacy practice so it is more accessible, person-centered, and responsive to the diverse needs, goals, and contexts of older adults and their caregivers.

Grace Gana is a board-certified geriatric clinical pharmacist and CEO of EPC, a pharmacotherapy concierge practice serving community-dwelling older adults and other complex-care patients. Her practice involves medication-related consultative, project management, educational, and clinical services which employ a patient-centered, age-friendly, evidence-based approach.

Kelcey Delach earned her Doctorate of Pharmacy from Oregon State University and Oregon Health & Science University. She currently serves as a Consultant Pharmacist at Consonus Pharmacy, providing medication regimen reviews and psychotropic medication management for skilled nursing and assisted living facilities. Her previous roles include Transitions of Care Pharmacist and Support Center Pharmacist, where she specialized in medication optimization and provided crucial overnight assistance.

The Post-Bariatric Playbook: Medications, Nutrients, and Management Systems

ACPE UAN: 0130-0000-26-279-L01-P&T | Activity Type: Application | Target Audience: Pharmacist, Technician, Student 1:15 PM – 2:15 PM | 1 hr. CPE | Room: Casco | Faculty: Brenden Pham, PharmD | Disclosure: None

At the completion of this program, the pharmacist will be able to:

- Differentiate between common bariatric surgery procedures.
- Illustrate how the different procedures alter gastrointestinal anatomy and physiology.
- Evaluate how bariatric surgery affects medication absorption, formulation selection, and micronutrient requirements.
- Apply evidence-based approaches to managing chronic conditions and optimizing pharmacotherapy in post-bariatric surgery patients.

At the completion of this program, the technician will be able to:

- Identify common types of bariatric surgery and how they may affect medication dosage forms and administration.
- Recognize common vitamin and mineral supplements used after bariatric surgery.
- Apply best practices for post-bariatric medication handling by identifying inappropriate formulations and knowing when pharmacist intervention is required.

Bariatric surgery significantly alters gastrointestinal anatomy, physiology, and nutrient absorption, creating unique challenges in medication management and micronutrient supplementation. This session provides an in-depth review of common bariatric procedures and explores their impact on pharmacokinetics, nutritional requirements, and chronic disease management. Using evidence-based guidelines and case-based discussion, participants will learn how to optimize medication selection, adjust formulations, prevent and identify nutritional deficiencies, and support long-term management of comorbidities following surgery.

Brenden Pham, PharmD, is an ambulatory care clinical pharmacist specializing in chronic disease management, cardiovascular, risk reduction, and primary care integration. She completed her PGY1 Community-Based Pharmacy Residency with Fred Meyer - Washington state University, in Portland, Oregon, and is currently completing her PGY2 Ambulatory Care Pharmacy Residency

with Providence Medical Group in Olympia, Washington. Brenden has led projects in heart failure workflow improvement, vaccination optimization for patients with diabetes, and has developed a wide range of educational materials for learners across multiple training levels. grew up in rural Iowa and completed her PharmD at the University of Colorado Skaggs School of Pharmacy. She is currently completing a PGY1 community-based residency with Fred Meyer and Washington State University. She hopes to pursue ambulatory care pharmacy once her residency is complete.

Precepting with Purpose: Turning Everyday Teaching Into CPD Credit

ACPE UAN: 0130-0000-26-280-L04-P&T | Activity Type: Application | Target Audience: Pharmacist, Technician, Student
1:15 PM – 2:15 PM | 1 hr. CPE | Room: Kidd | Faculty: Jennifer Adams, PharmD, EdD, FAPhA, FNAP; Taylor Bertsch, PharmD; Cherith Smith, PharmD; Rachel Allen, PharmD | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Review the continuing professional development (CPD) cycle.
- Examine how teaching, coaching, and evaluating learners can contribute to fulfilling annual CPD requirements for licensure and board certification.
- Develop strategies to document precepting activities as CPD.

This session explores how precepting can serve as a meaningful component of continuing professional development (CPD). Participants will review the CPD cycle and examine how teaching, coaching, and evaluating learners can contribute to fulfilling annual CPD requirements when paired with intentional reflection and goal setting. Strategies will be provided to document precepting activities as CPD, enhance feedback skills, how to model CPD for learners, and translate teaching experiences into improvements in learner outcomes.

Jennifer Adams serves as the Associate Dean for Academic Programs, overseeing the quality and alignment of the College's educational standards and goals. A licensed pharmacist, Dr. Adams holds a Doctor of Education focusing on educational policy, higher education administration, curriculum design, and instructional methodologies. As a tenured Professor, she has an extensive publication record in teaching and learning and legislative and regulatory initiatives. She teaches pharmacy law and healthcare systems to first-and-third-year student pharmacists, and pharmacy law to clinical psychopharmacology students. Widely respected for her leadership in national, regional, and state professional associations, Dr. Adams is also recognized for her substantial contributions to advocacy and pharmacy practice reform. She is a proud graduate of Boise State, Idaho State, and George Washington University.

Taylor is an associate professor and experiential services (ES) liaison at Washington State University; with research experience in ES, pharmacy technician role advancement and the scholarship of teaching and learning within the pharmacy curriculum. His three descriptors are patience, solidarity and fun.

Dr. Cherith Smith, Clinical Assistant Professor, is the Director of Experiential Education within the Skaggs School of Pharmacy (SSOP) at the University of Montana. Dr. Smith's professional career spans over 20 years working with pharmacy students in the areas of student health service pharmacy, retail pharmacy, and Urban Indian Health Programs, developing learning environments in health and behavioral health, research and assessment, program development, community-based services, and culturally responsive approaches to care serving local tribal communities.

Rachel Allen is a pharmacist and Associate Teaching Professor at the University of Washington School of Pharmacy. Rachel has 10 years of experience in Experiential Education and is Assistant Dean for Professional Affairs and Practice.

****Treating by Deprescribing**

ACPE UAN: 0130-0000-26-281-L01-P | Activity Type: Application | Target Audience: Pharmacist, Student | *BCGP credit offered
1:15 PM – 2:15 PM | 1 hr. CPE | Room: North Cape | Faculty: Donna Bartlett, PharmD, BCGP, FASCP | Disclosure: Speaker for Neurocrine Biosciences – All conflicts of interest have been mitigated

At the completion of this program, the pharmacist will be able to:

- Define polypharmacy/overmedication.
- List the complications that are commonly blamed on age.
- Reframe the conversation around deprescribing to reduce clinical inertia and patient resistance.

- Choose appropriate treatment codes for documenting deprescribing interventions.
- Apply prescribing principles to monitor deprescribing outcomes.

Deprescribing is often misunderstood as stopping treatment. Reframe deprescribing as a therapeutic intervention, with clear documentation and monitoring strategies. Learn how to reduce resistance, improve clinical communication, and treat by deprescribing—an essential tool in optimizing medication use.

Dr. Donna Bartlett is a Board-Certified Geriatric Pharmacist licensed in Massachusetts, a Professor of Pharmacy Practice, and oversees an internal medicine clinical site. Her education and speaking expertise includes polypharmacy, deprescribing, geriatrics, and falls prevention. Dr. Bartlett co-hosts The Med List Podcast and is the author of MedStrong: Shed Your Meds for a Better, Healthier You and the MedStrong Workbook.

Student Network Session (No CE Offered)

1:15 PM – 2:15 PM | 1 hr. session | Room: Shore Room | Target Audience: Student

Moderators: Dakota Fletcher (Class of 2027; UW), James Abend (Class of 2027; WSU); Nika Woo (Class of 2028; UW), & Heather Kleven (Class of 2028; WSU)

This session is crafted to allow student pharmacists to network while at the convention. Come join and do a variety of pharmacy related activities while networking with peers from different schools of pharmacy.

A "Ride" Awakening: Buckling in for the Roller Coaster of Pharmacy Medical Billing

ACPE UAN: 0130-0000-26-282-L04-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student

2:30 PM – 3:30 PM | 1 hr. CPE | Room: Casco | Faculty: Travis Wolff, PharmD, BCACP | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Discuss tactical approaches to overcoming barriers in enrolling as pharmacist providers with payers.
- Recognize strategies to apply and protect your pharmacy data to prevent loss of pharmacy sovereignty.
- Identify current opportunities for pharmacists in medical billing.
- Define specific steps to integrate medical billing encounters into traditional dispensing workflows.

At the completion of this program, the technician will be able to:

- Recognize strategies to apply and protect your pharmacy data to prevent loss of pharmacy sovereignty.
- Identify current opportunities for pharmacy technicians in medical billing.
- Define specific steps to integrate medical billing encounters into traditional dispensing workflows.

The learning curve for medical billing as a pharmacist poses twists, turns, upside down moments, and yes even backward motion at times. Walk away from this session ready to take advantage of medical billing opportunities that will secure the future of our pharmacy profession. Medical Billing from a community pharmacy provides access to care to improve health equity barriers.

Dr. Travis Wolff is a Board Certified Ambulatory Care Pharmacist, CDC/NACDD Subject Matter Expert, and founder of PharmFurther Business Coaching. In his mission to help community pharmacists implement new clinical services into traditional dispensing workflows, he quickly learned that it all comes down to your people. After learning this, he worked to become Certified in the Psychology of Leadership from Cornell so that he could teach pharmacists across the globe how to thrive in employee engagement and succeed with specific implementation science designed approaches. This business demand quickly exploded as PharmFurther now coaches medical practices, hospitals, health departments, international governments, and more. Travis was a coordinating author of the CDC DSMES Billing Playbook, and currently serves as the USA Director of Medical Billing for the Community Pharmacy Enhanced Services Network where he helps specific state leaders implement new provider parity laws for pharmacist medical billing in their state specific context. He is the author and instructor of the National Community Pharmacist Association DSMES Accreditation Bootcamp, and serves as a pharmacist medical billing subject matter expert for ADCES. He is on faculty for the NCPA Community Pharmacy Fellowship as well as the CORE NCPA Leadership Program. Travis has built a community of high leverage medical professionals, with a focus on quality patient outcomes provided in sustainable revenue models.

Ambulatory/Clinic-Based Pharmacy Networking Session: From Evidence to the Exam Room – Ambulatory Pharmacy and Therapeutics in Outpatient Practice

ACPE UAN: 0130-0000-26-283-L01-P&T | Activity Type: Application | Target Audience: Pharmacist, Technician, Student
2:30 PM – 3:30 PM | 1 hr. CPE | Room: Kidd | Faculty: Laurel Aaberg, PharmD, DPLA | Disclosure: None

At the completion of this program, the pharmacist will be able to:

- Evaluate non-formulary medication requests for safety, appropriateness, and workflow impact in ambulatory clinic settings.
- Apply ambulatory formulary mechanics to support consistent, system-wide medication use across outpatient clinic settings.
- Formulate a clinic-appropriate formulary framework that balances evidence, workflow impact, and operational feasibility.

At the completion of this program, the technician will be able to:

- Evaluate non-formulary medication requests for safety, appropriateness, and workflow impact in ambulatory clinic settings.
- Apply ambulatory formulary mechanics to support consistent, system-wide medication use across outpatient clinic settings.

Outpatient prescribing happens fast—but the systems behind it matter. This session explores how Ambulatory Pharmacy and Therapeutics (P&T) Committees provide structure for clinical formularies, non-formulary request review, and technology-enabled prescribing in ambulatory care. Participants will learn how ambulatory P&T differs from inpatient models, with a focus on clinic- and facility-administered medications, decision support, and provider engagement. The discussion will highlight practical approaches to managing medication use across rural and multi-site health systems and conclude with interactive, real-world case examples drawn from ambulatory P&T practice.

Laurel Aaberg, PharmD, is the Clinical Research and Ambulatory Pharmacy Director at Confluence Health in Wenatchee, Washington. She leads ambulatory and research pharmacy operations across a four-county service area, with responsibility for clinical services, compliance, and operational strategy. Her work focuses on medication access, regulatory requirements, employee pharmacy benefits, and building sustainable pharmacy models.

Food Is Medicine

ACPE UAN: 0130-0000-26-284-L01-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
2:30 PM – 3:30 PM | 1 hr. CPE | Room: North Cape | Faculty: Kevin Walker, PharmD | Disclosure: Advisor for Percipio Health; Chief Strategy Officer for Performance Kitchen – All conflicts of interest have been mitigated

At the completion of this program, the pharmacist and technician will be able to:

- List the 3 'food is medicine' benefits commonly considered to be treatments.
- Describe 3 diseases with significant dietary considerations/clinical guidance.
- Describe 2 ways dietary education/counseling can enhance a food is medicine intervention.

This educational activity provides an introduction to the "Food is Medicine" (FIM) concept, focusing on its clinical utility, therapeutic benefits, and integration into patient care. Designed for both pharmacists and pharmacy technicians, this program explores how nutritional interventions can be used to treat, manage, and prevent disease.

In his career, Dr. Kevin Walker has been blessed with variety. He went from a pharmacy geriatrics residency in 2012 to roles in small health system leadership, to helping guide various technology and healthcare startups, to working in the world of nutrition benefits. Outside of work, Dr. Walker is currently on his church worship team, helps coach his son's football team, is on Native American and Rural Health advisory councils with Washington State University, and co-hosts The Med List Podcast.

Independent Pharmacy Network Session: Innovating Care, Sustaining Independence

ACPE UAN: 0130-0000-26-303-L04-P&T | Activity Type: Application | Target Audience: Pharmacist, Technician, Student
2:30 PM – 3:30 PM | Room: Shore Room | Target Audience: Pharmacist, Technician, Student
Faculty: Jacqueline Eide, PharmD | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Discuss strategies to improve care delivery by independent pharmacies.
- Identify current opportunities for service delivery and medical billing.
- Implement innovative strategies to maintain competitive pharmacy practices.

This gathering is designed to target the needs of pharmacists, technicians and interns working in an independent pharmacy setting. We will discuss the current issues affecting local pharmacy practice in general as well as how these issues relate to this practice setting. Participants will be encouraged to contribute their thoughts and questions.

Jacqueline Eide is the owner and pharmacist of Goldendale Pharmacy, in Goldendale, Washington, and Horizon Pharmacy in Wapato, Washington, an affiliate of Cascadia Pharmacy Group. She is the current chair of Washington State Pharmacy Association Independent Practice Academy. She is passionate about independent community pharmacy and its role especially in rural communities. She has partnered with the local county health department to address care gaps for patients with mental illness and implemented minor medical care and OTC prescribing in the pharmacy to help reduce the need for ER visits.

Saturday, May 30th, 2026

Navigating the Seas of Dizziness: The Role of Pharmacy in Vestibular Disease

ACPE UAN: 0130-0000-26-285-L01-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
8:45 AM – 9:45 AM | 1 hr. CPE | Room: Casco | Faculty: Damianne Brand-Eubanks, PharmD | Disclosure: None

At the completion of this program, the pharmacist will be able to:

- Review the anatomy and physiology of the vestibular system, including the three systems of balance (vestibular, visual, and proprioceptive).
- Recognize clinical signs and symptoms of common vestibular disorders (e.g., BPPV, vestibular neuritis, Meniere's disease, vestibular migraine).
- Identify peripheral vestibular disorders (e.g., BPPV, Meniere's disease, vestibular neuritis) from central causes (e.g., stroke, vestibular migraine).
- Explain the role of medication (e.g., antihistamines, benzodiazepines, diuretics) in managing acute vs. chronic vestibular dysfunction, and ototoxicity.

At the completion of this program, the technician will be able to:

- Define basic anatomy and physiology of the vestibular system and its role in balance.
- Recognize clinical signs and symptoms of common vestibular disorders (e.g., BPPV, vestibular neuritis, Meniere's disease, vestibular migraine).
- Describe the role of pharmacists and technicians in medication therapy management (MTM) for patients with vertigo, including reviewing medication lists for potential ototoxic drugs.

Symptoms of vestibular disorders can be life-altering. Though severe disease is rarer, many people experience similar symptoms like vertigo or dizziness in their lifetime. Recognizing the causes and how to support your patient can make a significant difference in their quality of life.

Damianne serves as a Career-Track Associate Professor with the WSU CPPS, Yakima campus. She graduated from WSU in 2007 with her Pharm.D. and completed a Year-One Pharmacy Residency at (then) Yakima Valley Memorial Hospital in 2008. Damianne practices as a Staff and Clinical Pharmacist in several local, independent community pharmacies and health clinics. She joined WSU as faculty in 2015, and her research interests include the study of access to care and rural health issues, the exploration of women's health, pain management and the amplification of voices in healthcare less often heard.

Management of Bleeding Disorders

ACPE UAN: 0130-0000-26-286-L01-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
8:45 AM – 9:45 AM | 1 hr. CPE | Room: Bay 1 | Faculty: Matthew Handwerk, PharmD | Disclosure: None

At the completion of this program, the pharmacist will be able to:

- Recognize the differences between hemophilia A, hemophila B, and von Willebrand disease.
- Describe the current treatment options for hemophilia and von Willebrand disease.
- Discuss the pharmacist’s role in educating, managing adverse effects, and reducing barriers to access for patients with hemophilia or von Willebrand disease.

At the completion of this program, the technician will be able to:

- Recognize the differences between hemophilia A, hemophilia B, and von Willebrand disease.
- Discuss the role of pharmacy in reducing financial burden of treatment options for hemophilia or von Willebrand disease.
- Identify the supplies which need to be included with hemophilia or von Willebrand disease medications.

Hemophilia A, hemophilia B, and von Willebrand disease are the three most common hereditary bleeding disorders. They are rare diseases associated with treatment challenges with high costs of care.

Matt Handwerk has spent the last 4 years as an oncology pharmacist at Kootenai Clinic where he splits time between the infusion and specialty pharmacy. He spent the 6 years prior to this as the lead inpatient oncology pharmacist at Kootenai. He is a University of Montana graduate and former pharmacy resident at Sacred Heart Medical Center.

DEA & The Status of Telemedicine Involving Controlled Substances 2026

ACPE UAN: 0130-0000-26-287-L03-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
8:45 AM – 9:45 AM | 1 hr. CPE | Room: Bay 3 | Faculty: Ronald Friedman, JD | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Recall the evolution of law regarding telemedicine involving controlled substances.
- Describe DEA’s final rules, now in effect, regarding permissible telemedicine within the substance use disorder and Veteran’s Affairs contexts.
- Describe the current draft rule regarding a “special registration” for telemedicine and the potential impact on pharmacy practice.
- Explain the intersection between “corresponding responsibility” and telemedicine.

DEA inspections of retail pharmacies are increasingly common. These can be very confounding, with the DEA often seeking substantial fines and/or restrictive conditions. Being prepared and responding appropriately to such inspections can have a large impact on how such matters turn out. In addition, pharmacies continue to face ongoing dilemmas (often a “Catch-22”) regarding exercising their “corresponding responsibility” in dispensing controlled substances and resolving “red flags.” Accordingly, this presentation will focus on best practices in responding to a DEA regulatory inspection as well as providing perspective and best practices regarding “red flag” dispensing. The focus will include reference to the latest legal developments.

Ron Friedman is an attorney at Ogden Murphy Wallace in Seattle assisting pharmacy and health care clients with compliance issues and responding to state and federal investigations. Ron has experience representing all types of pharmacies and pharma clients in such proceedings. Prior to entering private practice, Ron served as a federal prosecutor in Seattle for 22 years concentrating in the pharma sector. Ron is a graduate of the Harvard Law School and frequent speaker before the American Society of Pharmacy Law.

Keynote | Turn Up the Amp!

ACPE UAN: 0130-0000-26-288-L04-P&T | Activity Type: Application | Target Audience: Pharmacist, Technician, Student
10:00 AM – 11:00 AM | 1 hr. CPE | Room: Bay 2 | Faculty: Travis Wolff, PharmD, BCACP | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Define their personal and professional “why”.
- Explain how the “why” connects to outcomes-based success in healthcare.
- Apply communication strategies that motivate pharmacy teams to engage in shared goals rather than view metrics as administrative burden.
- Translate quality and performance metrics into meaningful purpose by communicating with motivation instead of knowledge.
- Implement practical leadership behaviors that build ownership, accountability, and sustained performance in quality-

driven care models.

Healthcare is changing fast, and if your message is not landing, your impact is not either. Alignment is everything. Yet even with strong leadership and the best intentions, teams drift, communication breaks down, and frustration takes over. That is where your amp comes in. An amplifier, or "amp," boosts a signal without changing its core. When you turn yours up, everything changes. Your message gets clearer. Your team gets aligned. Your impact gets bigger. In this session, you will learn how to ignite your own motivation and transfer it to others. You will walk away with practical tools to measure what matters and pivot with confidence. The opportunity in healthcare has never been greater. Turn up the amp. Lead louder. Win through your team. They are playing your song. Make sure everyone hears it!

Dr. Travis Wolff is a Board-Certified Ambulatory Care Pharmacist, CDC/NACDD Subject Matter Expert, and founder of PharmFurther Business Coaching. In his mission to help community pharmacists implement new clinical services into traditional dispensing workflows, he quickly learned that it all comes down to your people. After learning this, he worked to become Certified in the Psychology of Leadership from Cornell so that he could teach pharmacists across the globe how to thrive in employee engagement and succeed with specific implementation science designed approaches. This business demand quickly exploded as PharmFurther now coaches medical practices, hospitals, health departments, international governments, and more. Travis was a coordinating author of the CDC DSMES Billing Playbook, and currently serves as the USA Director of Medical Billing for the Community Pharmacy Enhanced Services Network where he helps specific state leaders implement new provider parity laws for pharmacist medical billing in their state specific context. He is the author and instructor of the National Community Pharmacist Association DSMES Accreditation Bootcamp, and serves as a pharmacist medical billing subject matter expert for ADCES. He is on faculty for the NCPA Community Pharmacy Fellowship as well as the CORE NCPA Leadership Program. Travis has built a community of high leverage medical professionals, with a focus on quality patient outcomes provided in sustainable revenue models.

Evidence Based Discussion of Fever Management During Pregnancy

ACPE UAN: 0130-0000-26-289-L01-P&T | Activity Type: Application | Target Audience: Pharmacist, Technician, Student
11:15 AM – 12:15 PM | 1 hr. CPE | Room: Casco | Faculty: Mary F. Hebert, PharmD, FCCP | Disclosure: None

At the completion of this program, the pharmacist will be able to:

- Describe the risks associated with fever during pregnancy.
- Identify pharmacotherapy options for treatment of fever during pregnancy.
- Describe adverse effects associated with acetaminophen and non-steroidal anti-inflammatory drugs during pregnancy.
- Describe the evidence for and against neuro-developmental toxicity of acetaminophen during pregnancy.
- Analyze a risk vs. benefit analysis for treatment of fever during pregnancy.
- Develop patient specific, evidence-based treatment for fever during pregnancy.

At the completion of this program, the technician will be able to:

- Describe the risks associated with fever during pregnancy.
- Identify pharmacotherapy options for treatment of fever during pregnancy.
- Describe adverse effects associated with acetaminophen and non-steroidal anti-inflammatory drugs during pregnancy.
- Describe the evidence for and against neuro-developmental toxicity of acetaminophen during pregnancy.
- Compare the risks and benefits for treatment of fever during pregnancy.

Does acetaminophen during pregnancy really cause autism, ADHD and neurodevelopmental disability? This presentation will provide an evidence-based discussion on this topic. Pregnant patients are a neglected population from a drug development perspective. This CE program will address the impact of acetaminophen on neurodevelopmental outcomes.

Dr. Mary Hebert is a Professor of Pharmacy and Adjunct Professor of Obstetrics and Gynecology at the University of Washington. She is Director of the University of Washington Obstetric-fetal Pharmacology Research Unit. She is an internationally recognized expert in the clinical pharmacology of drugs in pregnancy and lactation.

Bridging Gaps in Cardiovascular Prevention for Asian Populations

ACPE UAN: 0130-0000-26-290-L01-P&T | Activity Type: Application | Target Audience: Pharmacist, Technician, Student

11:15 AM – 12:15 PM | 1 hr. CPE | Room: Bay 1 | Faculty: Eugene Yang, MD, MS, FACC | Disclosure: Consultant for Sky Labs & Idorsia, Honoraria from American College of Cardiology – All conflicts of interest have been mitigated

At the completion of this program, the pharmacist and technician will be able to:

- Recognize key cardiovascular disease disparities affecting Asian populations.
- Identify opportunities to reduce cardiovascular risk and advance health equity in Asian communities.
- Apply culturally responsive strategies to improve cardiovascular prevention.

Explore hidden cardiovascular disparities in Asian communities and discover practical, culturally responsive strategies to advance heart health and equity. This presentation supports health equity by addressing cardiovascular disparities in Asian populations and promoting culturally responsive prevention strategies.

Eugene Yang is a Professor in the Division of Cardiology at the University of Washington School of Medicine, where he holds the Carl and Renée Behnke Endowed Chair for Asian Health. He earned both his undergraduate and graduate degrees from Stanford, followed by his medical degree from the University of Pennsylvania. He completed his residency in internal medicine and fellowships in cardiovascular disease and advanced cardiac imaging at Stanford.

Pharmacy Technician Networking Session: Updates in Practice - The Technician Edition

ACPE UAN: 0130-0000-26-291-L04-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
11:15 AM – 12:15 PM | 1 hr. CPE | Room: Bay 3 | Faculty: Carrie Stephens & Wyatt True | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

This presentation is designed to highlight the evolving role of pharmacy technicians and showcase real-world innovations happening across pharmacy. This session invites technicians to share practical updates from their own setting-new workflows, expanded responsibilities, quality improvement projects, operational efficiencies and how they are shaping modern pharmacy practice.

Wyatt is a Pharmacy Billing Coordinator at Fred Hutchinson Cancer Center in Seattle, WA. My focus leans towards operational support, financial wellbeing, and general compliance. I am very interested in how data can be leveraged to provide new insights into business and guide future decisions. I also serve as co-chair of the Washington State Pharmacy Technician Association, working to build support and outreach opportunities for pharmacy technicians in Washington State. When not working I like to engage in outdoor activities with my dog Niku or tinker and listen to music.

Carrie began working at Hoagland Pharmacy in 2004 in billing. She completed the Hoagland Pharmacy Technician on the job training program in 2016 and became a Pharmacy Technician January of 2017. January 1, 2019, Carrie became one of the owners of Hoagland Pharmacy and has taken an active role in advocacy for Pharmacy at the State and National Level. She has been on the Hi-School Pharmacy Advisory Board since its inception in 2019 and serves as the only Pharmacy Technician on the Board along with five Pharmacists. Carrie has been vocal in advocating for Pharmacy Technicians where her goal is advocating for Technician's to practice at the top of their license.

2026 Montana Pharmacy Law Updates

ACPE UAN: 0130-0000-26-292-L03-P&T | Activity Type: Application | Target Audience: Pharmacist, Technician, Student
1:30 PM – 2:30 PM | 1 hr. CPE | Room: Casco | Faculty: Genine Pitts, PharmD & Tony King, PharmD, MBA | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Discuss the 2025 amendments to the Administrative Rules of Montana impacting pharmacists and pharmacy technicians.
- Implement Board of Pharmacy expectations for compliance with the Drug Supply Chain Security Act.

This presentation provides a comprehensive overview of recent pharmacy statutes and rule changes affecting the practice of pharmacy in Montana. Additionally, it highlights important upcoming legislative activity and the work that the Montana Pharmacy Association is doing to support practitioners across the state.

Genine is a pharmacist and inspector for the Montana Board of Pharmacy. She joined the Board of Pharmacy staff in February

2021 and contributes to the health and safety of Montanans through education and compliance audits. She regularly attends NABP meetings and has served on several NABP task force work groups dedicated to advances in pharmacy practice. Genine has 13 years of experience in community pharmacy management and 5 years as a Drug Information Specialist and clinical instructor at the University of Montana.

Tony King is currently the Outpatient Pharmacy Manager for St. Peter's Health in Helena, Montana. Additionally, he served as the lobbyist for the Montana Pharmacy Association during the 2025 legislative session. Prior to being hired as a lobbyist, he was on the Montana Board of Pharmacy from 2016 until Dec 2024 and also served as the District 7 Secretary/Treasurer for NABP for several years and was briefly on their Executive Committee. From 2008-2016 he served on the Board of Directors for the Montana Pharmacy Association (MPA) and had been chair of the association twice. During the last 8 legislative sessions, he has testified on behalf of the MPA numerous times including bills that created the Montana Prescription Drug Registry, expanded the scope of pharmacy services, increased public availability to vaccinations, strengthened the doctor shopping statutes, and helped enact legislation that regulates PBM practices in the state. Having grown up in Terry, he is a lifetime Montanan who embraces all the state has to offer. His past times include enjoying the outdoors, fishing, golfing, and the booming micro brewing businesses. He and his wife, Krista, have 3 children, Kevin (12 years old) and twins Nathan and Alivia (11 years old).

2026 Idaho Pharmacy Law Updates

ACPE UAN: 0130-0000-26-293-L03-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
1:30 PM – 2:30 PM | 1 hr. CPE | Room: Bay 1 | Faculty: Nicki Chopski, PharmD | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Describe the statute changes of the 2026 legislative session.
- Identify how facilities renewal will change in the future.
- Discuss risk-based inspections and the likely impact on practice.

Stay informed and compliant with the latest pharmacy regulations in Idaho. This session is essential for ensuring that all pharmacy professionals have a clear and current understanding of the laws governing their practice, ultimately benefiting their employment settings and the patients they serve. Regulatory compliance is important to every licensee, their employers, and the patients they serve.

Nicki earned her PharmD from Idaho State University, College of Pharmacy in 1997. In 2007 as a hospital pharmacist, Nicki was appointed to the Idaho Board of Pharmacy, serving for 12 years before becoming its Executive Director in 2019. Her current role is Bureau Chief of Health Professions for the Idaho Division of Occupational and Professional Licenses. She serves as the Executive Officer for the Boards of Medicine, Nursing and Pharmacy.

2026 PQAC Washington Law Updates: The Evolving Landscape of Pharmacy Practice in Washington State

ACPE UAN: 0130-0000-26-294-L03-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
1:30 PM – 2:30 PM | 1 hr. CPE | Room: Bay 2 | Faculty: Marlee O'Neill, JD, Executive Director of WA PQAC | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Identify new and trending topics related to pharmacy practice in Washington State.
- Describe the commission's active rules projects, the status of each project, and the intent of each project.
- Discuss the regulatory framework in Washington State.

This informative presentation will introduce you to the Commission staff and outline their current priorities, providing a clearer understanding of how these objectives impact the pharmacy field. Learn effective methods to engage with the Pharmacy Commission, discover new and updated regulatory changes affecting pharmacy practice, and find answers to frequently asked questions. The session will also cover how to get involved with Commission activities, upcoming changes in Washington regulations, and provide practical tips for navigating pharmacy inspections. Join us to enhance your professional practice and regulatory compliance.

Marlee O'Neill is the Executive Director for the Pharmacy Quality Assurance Commission (PQAC) since 2022. Marlee joined the Washington State Department of Health Office of Investigative and Legal Services in 2011 as a staff attorney. During her time with OILS, she also served as a supervising staff attorney and completed her time with OILS as deputy director. In these roles, Marlee

served as the OILS liaison to PQAC. Marlee most recently served as interim ED of PQAC prior to her permanent appointment. Marlee has also worked as an assistant attorney general for the Washington State Attorney General's Office litigating disciplinary cases for PQAC. Marlee earned her undergraduate degree from the University of Washington and her law degree from Seattle University. In her free time, Marlee enjoys spending time with her family and attending sporting events.

2026 Oregon Pharmacy Law Updates

ACPE UAN: 0130-0000-26-295-L03-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
1:30 PM – 2:30 PM | 1 hr. CPE | Room: Bay 3 | Faculty: Gary Runyon, PharmD, Executive Director, Oregon Board of Pharmacy
Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Describe the 2026 legislative updates impacting the pharmacy profession in Oregon.
- Indicate recent Administrative Rule changes affecting the practice of pharmacy in Oregon.
- Discuss the changes impacting licensure for pharmacists and technicians.

Join us for an update on current legislative and regulatory developments impacting the pharmacy profession in Oregon. This session will provide an overview of recent activities, emerging issues, and topics of interest from both legislative and regulatory perspectives.

Current Issues in Pharmacy Practice & Business Meeting: Montana

ACPE UAN: 0130-0000-26-296-L04-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
2:45 PM – 4:15 PM | 1.5 hrs. CPE | Room: Casco
Faculty: Deedee Grubbs, Executive Director, Montana Pharmacy Association | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Discuss key pharmacy legislation that took place in the 2025 Montana Legislative Session.
- Review key pharmacy bills of the 2027 Montana Legislative Session.
- Explain key updates to the Montana Board of Pharmacy's rules and regulations.
- List state and federal policy changes impacting pharmacy practice.

Review important issues set for the 2027 Montana Legislative Session and examine significant state and federal policy changes that are shaping pharmacy practice. Additionally, a representative from the Montana Board of Pharmacy will provide an update on the latest rules and regulatory changes. This session is a must-attend for those looking to stay informed and effectively navigate the complexities of their profession under the current legal and regulatory framework. Join us to ensure you are up to date with all the changes affecting your practice.

Deedee Grubbs serves as the executive director of MPA. Prior to this position, Deedee spent five years as the association coordinator, where she played a vital role in supporting the organization's mission and operations. Before joining MPA, Deedee was an elementary school librarian in Billings, Montana, where she and her husband raised their two children. They relocated to Helena to be closer to family and now cherish their role as grandparents to two grandchildren.

Current Issues in Pharmacy Practice: Idaho

ACPE UAN: 0130-0000-26-297-L04-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
2:45 PM – 4:15 PM | 1.5 hrs. CPE | Room: Bay 1
Faculty: Pam Eaton, Executive Director, Idaho State Pharmacy Association | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Discuss current pharmacy issues in Idaho and at the national level.
- List Idaho State Pharmacy Association's activities over the past year.
- Discuss the implications of the most recent election and the importance of building relationships with elected officials.
- Discuss the importance of advocacy and involvement within the profession.

Join us for an informative session exploring the Idaho State Pharmacy Association's role in shaping pharmacy practice and policy.

We'll discuss current state and national pharmacy issues, highlight the Association's recent activities, and examine the importance of advocacy and building relationships with elected officials. This interactive session is ideal for pharmacy professionals looking to stay informed and make a meaningful impact on the future of pharmacy in Idaho.

Pam has served as President/CEO and lobbyist of the Idaho State Pharmacy Association since 2012 and the Idaho Retailers Association and Retail Pharmacy Council since 2001. Membership within the associations includes pharmacists from all types of practices and specialties throughout the state of Idaho, along with both the national and independent Idaho pharmacies. Prior to coming to Idaho, Pam spent several years with the Washington Retail Association. Between the two states, Pam has represented the pharmacy industry for more than 26 years. Through her numerous years working pharmacy issues, along with representing both the industry and professional side, Eaton has gained a solid and somewhat unique knowledge and understanding of all the intricacies of pharmacy service.

Current Issues in Pharmacy Practice: Washington

ACPE UAN: 0130-0000-26-298-L04-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
2:45 PM – 4:15 PM | 1.5 hrs. CPE | Room: Bay 2 | Faculty: Jenny Arnold, PharmD, BCPS, CEO, Washington State Pharmacy Association & Tim Lynch, PharmD, MS, FABC, FASHP, FWSPA | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Discuss state and federal legislative/regulatory issues pertaining to pharmacy practice in Washington State.
- Describe current positive and negative trends in pharmacy practice.
- Describe the priorities of the Washington State Pharmacy Association.

This program is tailored for pharmacy professionals eager to understand both regulatory and clinical landscape and the current trends impacting their field in Washington State. We will discuss key state and federal issues, explore the positive and negative trends in pharmacy practice, and outline the priorities of the WSPA. Designed to be interactive, this session encourages participants to share their perspectives and listen to the experiences of others, fostering a collaborative environment for learning and advocacy. Equip yourself with the knowledge to navigate and influence the future of pharmacy in Washington.

Jenny Arnold is a pharmacist and the Chief Executive Officer of the Washington State Pharmacy Association, which is the home and voice to Washington pharmacists, technicians, student pharmacists, and pharmacies. Jenny received her Doctor of Pharmacy Degree from the University of Washington School of Pharmacy and completed her Pharmacy Practice Residency the next year at Swedish Medical Center in Seattle. Dr. Arnold has worked at the WSPA since 2009 to advance the practice of pharmacy through advocacy, education and connections between the profession. Dr. Arnold is a Clinical Assistant Professor with the University of Washington School of Pharmacy and Clinical Affiliate with Washington State University College of Pharmacy and Pharmaceutical Sciences.

Current Issues in Pharmacy Practice: Oregon

ACPE UAN: 0130-0000-26-299-L04-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
2:45 PM – 4:15 PM | 1.5 hrs. CPE | Room: Bay 3
Faculty: Brian Mayo, Executive Director, Oregon State Pharmacy Association | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Discuss state and federal legislative/regulatory issues pertaining to pharmacy practice in Oregon State.
- Describe current positive and negative trends in pharmacy practice.
- Describe the priorities of the Oregon State Pharmacy Association.

Join us for a session focused on the latest legislative and regulatory developments in Oregon pharmacy. We'll cover key state and federal issues, highlight current trends, and outline OSPA priorities. Designed to be interactive, this session offers members the opportunity to discuss recent changes, share perspectives, and stay engaged in shaping the future of pharmacy in Oregon.

Brian is the Executive Director of the Oregon State Pharmacy Association. He has worked for OSPA in this role since August of 2020. He works with local, state, and national partners on initiatives that affect pharmacy practice in Oregon.

Byte-Sized Innovation: Scaling Mega-Tech Strategy for Pharmacy Practice

ACPE UAN: 0130-0000-26-300-L05-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
8:30 AM – 9:30 AM | 1 hr. CPE | Room: Bay 2 | Faculty: Lorri Walmsley, RPh, FAzPA & Stanley Tan, PharmD | Disclosure: None

At the completion of this program, the pharmacist & technician will be able to:

- Identify emerging AI and technology trends that are currently enhancing patient safety and operational efficiency within pharmacy practice.
- Describe the development and integration of custom-built inventory and safety tools utilized at the health-system level within UW Medicine.
- Explain actionable strategies for scaling and adapting enterprise-level automation concepts to fit the unique operational needs of varying pharmacy settings.

Explore how AI and emerging technologies are redefining pharmacy safety and operations. This session bridges the gap between high-level health system strategy and practical implementation, showcasing custom-built tools that are scalable for all pharmacy settings. Attendees will walk away with actionable insights for leveraging automation to enhance patient care and improve operational efficiency.

Lorri Walmsley is a pharmacy leader with more than 30 years of experience spanning regulatory affairs, public policy, and community pharmacy practice. She serves in senior leadership at Walgreens, where she leads pharmacy regulatory strategy, Board of Pharmacy engagement, and legislative advocacy supporting innovation in patient care delivery. Lorri also serves as a member of the Arizona State Board of Pharmacy and has held numerous national leadership roles with NABP, APhA, and state pharmacy organizations. She is a frequent national speaker whose work focuses on pharmacy practice transformation, workforce development, and sustainable models that advance patient-centered care.

Stan works with UW Medicine, where he focuses on bridging the gap between clinical safety and operations. He is a dedicated advocate for designing systems that prioritize both technical precision and operational ease, with a current focus on how AI can modernize pharmacy services. In addition to his health-system work, he develops custom web applications to solve complex workflow challenges and optimize organizational governance. Today, he's sharing insights on navigating the next wave of pharmacy technology and automation.

Federal Law Updates

ACPE UAN: 0130-0000-26-301-L03-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
9:45 AM – 10:45 AM | 1 hr. CPE | Room: Bay 2
Faculty: Brandy Seignemartin, PharmD, Executive Director, Alaska Pharmacy Association | Disclosure: None

At the completion of this program, the pharmacist and technician will be able to:

- Describe recently passed federal legislation and regulations that affect pharmacy practice.
- Describe recently proposed federal legislation and regulations.
- Identify how to engage in advocacy on these issues that affect pharmacy practice.

Stay current with the latest developments in pharmacy legislation with our upcoming class designed for pharmacists and technicians. This session will cover the most recent federal laws and regulations passed during the 2025-2026 legislative sessions, exploring their direct impacts on pharmacy practice. We will also go into proposed legislation and discuss effective advocacy strategies to influence these issues. Additionally, the presentation will address common questions and deficiencies noted during inspections, providing a platform for participants to share insights and suggestions for future legislative actions. Join us to enhance your understanding and engagement in the evolving legal landscape of pharmacy.

Dr. Brandy Seignemartin graduated from the Washington State University College of Pharmacy and Pharmaceutical Sciences and completed an executive fellowship at the Washington State Pharmacy Association. Dr. Seignemartin serves as the Executive Director for the Alaska Pharmacists Association and clinical assistant professor in the UAA/ISU PharmD Program. She coordinates courses on the complexities of the healthcare system, performs research in pharmacy policy and regulatory models, and is a

consultant for the National Alliance of State Pharmacy Association on state-based policy projects. When not working she enjoys the great outdoors of Alaska, from trekking the Chugach mountains in her Jeep to fishing in Prince Williams Sound.

Pharmacist-Led Diagnostics in Modern Care

ACPE UAN: 0130-0000-26-302-L05-P&T | Activity Type: Knowledge | Target Audience: Pharmacist, Technician, Student
11:00 AM – 12:00 PM | 1 hr. CPE | Room: Bay 2 | Faculty: Alice Knotts, PharmD, BCACP | Disclosure: None

At the completion of this program, the pharmacist will be able to:

- Explain why diagnosis is an essential component of pharmacotherapy expertise and the professional role of modern pharmacists.
- Recognize the principles embedded in the Committee on Diagnostic Error in Healthcare's Conceptualization of the Diagnostic Process and the Pharmacists' Patient Care Process (PPCP) to identify potential opportunities to optimize patient outcomes.
- Describe how pharmacists can help reduce diagnostic errors using a structured diagnostic approach to patient care.

At the completion of this program, the technician will be able to:

- Explain why diagnosis is an essential component of pharmacotherapy expertise.
- Recognize the principles embedded in the Committee on Diagnostic Error in Healthcare's Conceptualization of the Diagnostic Process.
- Describe how pharmacy technicians can support pharmacists in the process to reduce diagnostic errors using a structured diagnostic approach to patient care.

This session examines the alignment between the diagnostic process developed by the Committee on Diagnostic Error in Health Care and the Pharmacists' Patient Care Process (PPCP), highlighting key opportunities to establish a shared diagnostic language. Attendees will see how modern pharmacists' diagnostic skill set enhances patient outcomes, improves clinical decision-making, reduces diagnostic errors, and complements rather than competes with other providers.

Dr. Alice Knotts has experience in clinical and leadership roles, with a focus on rural ambulatory care and pharmacy service innovation. She has served as President of the Spokane Pharmacy Association and is member of the Board of Directors for the Washington Rural Health Association. She currently works as the Clinical Pharmacy Lead and Addiction Medicine provider for Cornerstone Whole Healthcare (C-WHO).