NISC Acquires Affinegy; Launches NISC User Services System
Acquisition will result in enhanced broadband solutions for NISC Membership

Lake St. Louis, Mo., April 23, 2019 – To offer NISC's Members enhanced broadband solutions, National Information Solutions Cooperative (NISC), a leading provider of software solutions to utility and telecommunication companies, has acquired Affinegy.

Based in Austin, Texas, Affinegy provides cloud-based, service enablement software and connected device management for broadband service providers. Affinegy's secure and scalable solution provides Auto Configuration Server (ACS) Management for customer-premises equipment (CPE) and managed WiFi orchestration for any TR-069 enabled CPE.

"NISC has become acquainted with the Affinegy team and discovered we share the same passion for service and delivering world-class information technology solutions," said David Bonnett, NISC vice president of Product Management. "While technological advancement is paramount, the affirmation of sharing the same values was key in this acquisition."

"NISC is a cooperative whose mission and vision aligns perfectly with Affinegy's," said Melissa Simpler, Affinegy CEO. "By joining NISC, Affinegy will be a part of an organization that can continue to develop and enhance the technology so that it will continue to meet the needs and demands of the industry well into the future."

With this acquisition, NISC launched the **NISC User Services System**, leveraging the Affinegy product as part of its overall solutions portfolio. The solution can be operated independently, or it can be integrated with NISC's customer care and billing solutions along with NISC's SmartHub web and mobile tools for payment processing and order management. The acquisition marks the next milestone in NISC's iVUE fully integrated Enterprise System, which provides accounting, engineering and customer care functions. Affinegy's solution will integrate across NISC's enterprise platforms and will allow its Members to provide enhanced broadband services to their end consumers/customers.

"NISC Members have asked us to provide them with the functionality that the newly launched NISC User Services System will provide. The NISC User Services System offers fast, automated diagnostics and single-click repairs for the most common WiFi connectivity and performance issues in broadband homes," said Bonnett. "It also provides consumers with all the self-care capabilities for managing their home WiFi networks and adding new services."

The NISC User Services System will also support the requirements for Connect America Fund Phase II (CAF-II) reporting that broadband operators can use to satisfy reporting or Alternative Connect America Fund reporting requirements to the FCC.

For more information about the NISC User Services System solution or to request a demonstration, please contact NISC at 866.999.6472 or at **sales@nisc.coop**.

About NISC
National Information Solutions Cooperative (NISC) is an information technology organization that develops, implements and supports software and hardware solutions for our Members. We deliver advanced solutions, services and support to 835 independent telecommunication companies, electric cooperatives and other public power entities. NISC is an industry leader providing information technology solutions including billing, accounting, operations, automated mailroom services, third-party integration as well as many other solutions. With facilities in Mandan, N.D., Lake Saint Louis, Mo., Cedar Rapids, Iowa, Shawano, Wis., Blacksburg, Va., and now Austin, Texas, NISC and its subsidiaries employ more than 1,300 professionals between the six locations. Additional information about NISC can be found at **www.nisc.coop**.

About Affinegy
Affinegy is a global provider of service enablement software and connected device management for the home and small business. The preferred hardware independent solution for the seamless integration of WIFI for all things connected, Affinegy's CHARIOT solution allows providers to quickly onboard new subscribers and install and provision CPE to manage and support broadband powered services, including Managed WIFI. Built to scale, Affinegy's software solution offers seamless integration of video, data, voice over WIFI for today's leading broadband, managed service and customer support providers. For more information, please visit

Affinegy.com.

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