



YORK COUNTY Estate Planning Council

A Program of the York County Bar Foundation

Empathy In Difficult Situations

Sponsored by:



Tuesday, November 19, 2019 11:45am — 1:30pm
Country Club of York, 1400 Country Club Rd, York, PA 17403

Speaker: Chaplain Ellen D. Doughty of UPMC Memorial Spiritual Care Services

What is empathy? Planning professionals are confronted with difficult client situations frequently, including the death or illness of a client or family member, significant financial crises, or family conflicts. This presentation's objective is to give the planning professional tools for better managing these difficult conversations, while also providing methods to protect the professional from the emotional drain that can result from these issues.

More information on website <https://www.yorkbar.com/page/EPCYorkUpcomingEvent>

FREE lunch & continuing education program (PACLE, CFP, PA Ins, CPA) for current York County Estate Planning Council Members!

PLEASE RSVP BY 2:00pm Friday, November 15, 2019

BRING A FRIEND! *Guests are welcome to attend for \$70 per person, which includes lunch, program, and credit reporting.*

REGISTER TODAY by emailing this form or the requested information to yorkepc@yorkbar.com.

Contact Name: _____ Title: _____

Organization: _____

Mailing Address: _____

Telephone: _____ Email: _____

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