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PMA

**PRACTICE MANAGEMENT APPLICATION
in the modern MOP practice**

**NECESSITY OR
NUISANCE?**

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UNDERSTANDING THE PURPOSE OF PMA'S

- How did MOP practices historically function?
 - Patient administration
 - Billing
 - Practice administration
- Why the change?
 - Legislation & regulation: Competitions ACT
 - Minimum requirements: ICD-10
 - Systems integration: EDI/Switching
 - Best practice principles



SABPA



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SAOPA
South African Orthotic & Prosthetic Association

How is information translated into a claim with a PMA?

Who decides what the MOP tariffs are?

PUBLISHED (A & L tariff guide) – *“A good tool improves the way you work...”*

PMA – *“...A great tool improves the way you think.”*

Treatment Codes (Professional & Procedure)

Component Codes (NAPPI)

ICD-10

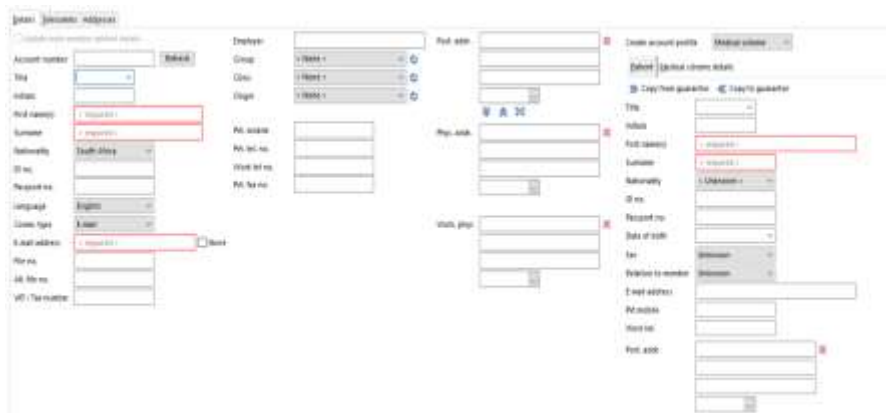
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PMA Fundamentals

- **PATIENT FUNCTIONS**
 - Patient take-on
 - Consent
- **BILLING AND CLAIMING**
 - NAPPI CODES
 - Diagnosis codes
 - Switch / EDI
 - PMB requirements
 - ERA
- **FINANCIAL FUNCTIONS**
 - Accounting
 - Reports
 - Analytics
- **PRACTICE FUNCTIONS**
 - Stock control
- **INTEGRATION FUNCTIONS**
 - Communication – SMS, Email
 - branding and marketing

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PATIENT FUNCTIONS



The screenshot displays a patient management form with the following sections:

- Account Information:** Account number, Title, Address, First name, Surname, Nationality, ID no., Passport no., Language, Gender, Email address, Home no., Cell no., VO / Tax number.
- Employee Information:** Group, Class, Origin, PA no., PA no., PA no., PA no.
- Post code:** Post code.
- Payment Information:** Pay. bank, Bank, Branch, Account no., Post. code.
- Create account profile:** Medical history, Patient (initials), Copy/next quarter, Day/10 quarter, Title, Address, Post code, Surname, Nationality, ID no., Record no., Date of birth, Sex, Division to transfer, Email address, PA no., Home no., Post. code.

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BILLING AND CLAIMING FUNCTIONS

No billing post set
 Standard bill only
 Public health billing

Code	Rate	Rate	Service provider	Referral	Surf	Description	Quantity	Total	ICD 10	Medicine	Notes	Benefit
123456	100	100										

Service date: 2021/05/01
 Service provider: 12345678901234567890
 Referral: 12345678901234567890
 Type: 12345678901234567890
 Quantity: 100
 Rate: 100
 Total: 10000
 ICD 10: 12345678901234567890
 Medicine: 12345678901234567890
 Notes: 12345678901234567890
 Benefit: 12345678901234567890

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BILLING AND CLAIMING FUNCTIONS – ICD 10

ICD-10 code selector

Search (numeric only)

ICD-10 code	ICD-10 description	ICD-10 parent	PMB	Private
M00	Acute osteomyelitis of finger and toe	M00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
M00.0	Dactylitis of fingers	M00	<input type="checkbox"/>	<input type="checkbox"/>
M00.1	Halux inguini (acquired)	M00	<input type="checkbox"/>	<input type="checkbox"/>
M00.2	Halux inguini	M00	<input type="checkbox"/>	<input type="checkbox"/>
M00.3	Other dactylitis of halux (acquired)	M00	<input type="checkbox"/>	<input type="checkbox"/>
M00.4	Other haluxes (acquired)	M00	<input type="checkbox"/>	<input type="checkbox"/>

Showing results: 1 of 3 total results

Approved PMB codes

PMB code	PMB description	ICD-10 code



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NAPPI

Name	Code	NAPPI Code	Group	Schedule	Prescription	Volume Description	Non-Dependable		
NAME SELECT			Not selected	Not selected	Not selected	Not selected	Not selected		
Code	Name	Unit price	Unit	Manufacturer	Exp. date	Exp. date	Cost price	Margin	Storage Acc.
1000	MAX ADJUST SELECT SHOT AIR (24 DISKS)	14.90	40/20000	AMALG PHARMS	31/12/2021		11.40	24.00	10/00000
1001	SUPPORT BRACE ARSSELECT SP-16L COM VIBR STAIN	3103.00	18000001	END SOUTH AFRICA	16/01/2020		2469.00	35.00	01430
1002	SUPPORT BRACE ARSSELECT SHORT COM VIBR STAIN	2863.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1003	SUPPORT BRACE ARSSELECT SHORT COM VIBR STAIN	2863.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1004	SUPPORT BRACE ARSSELECT SHORT COM VIBR STAIN	2863.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1005	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1006	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1007	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1008	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1009	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1010	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1011	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1012	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1013	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1014	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1015	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1016	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1017	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1018	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1019	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1020	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1021	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1022	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1023	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1024	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1025	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1026	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1027	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1028	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1029	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430
1030	SUPPORT BRACE ARSSELECT STD COM VIBR STAIN	2903.00	18000001	END SOUTH AFRICA	16/01/2020		2107.00	35.00	01430

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SUMMARY

- EFFICIENT
- PROFIENT
- UNIVERSAL LANGUAGE
- ACCURACY
- CREDIBILITY
- GROWTH
- PROFITABILITY

- PMA is a powerful essential tool
- Requires patience and practice
- Unknown takes us out of our comfort zone – old habits die hard -

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“Don’t allow anyone to delay the adoption of the technology, just because they’ve never done it that way before”

Juanita Vorster – The CEO Experts